Signing in without a password

We've made logging in to RentCafe easier and more secure. Instead of using a password, you can now sign in with a **one-time passcode** or by using your **Google** or **Apple** account.

Option 1: Sign in with a one-time passcode

With passcodes, there's nothing to remember. Each time you sign in, we'll generate a secure code that works only for that session.

Here's how it works:

1. **Enter your email** – On the login page, type the email address linked to your RentCafe account and click *Continue*.

2. **Check your messages** – We'll send you a 6-digit code by email. If your phone number is on file, you can also get the code by text.

3. **Enter your code** – Paste or type the code into the login screen. Once confirmed, you're signed in.

That's it! No password required.

Option 2: Sign in with Google or Apple

If you prefer, you can use your Google or Apple account instead of a code. Just choose **"Continue with Google"** or **"Continue with Apple"** on the login page.

- Make sure you select the same email address that's linked to your RentCafe account.
- You can switch between passcode login and Google/Apple login anytime.

Are you a new resident?

You will need a RentCafe Resident account to log in. If you do not have one, select **"Sign Up"** to create an account or ask your property team for an invite.

Need help?

If you're having trouble signing in, our call center team is ready to assist.

📞 Call **1 (833) 711-1130** for support.