



# CLASS LIST

MARCH 1-2



**GLOBAL**

# CORE FUNCTIONALITY

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## Accounting

Voyager Financial Reporting

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Voyager Bank Reconciliation

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Voyager Segmented Accounting

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Voyager Account Trees

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Automating Voyager Management Fees

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Residential GPR Explained

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Voyager Automatic Bank Reconciliation

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Voyager Month-End Tie-Outs: AR, AP & Security Deposits

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Voyager Intercompany

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Correcting Resident & Tenant Ledgers

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Voyager Financial Best Practices

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Voyager GL Allocations

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GL Manager Overview

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AR Manager Overview

## Reporting

Yardi Spreadsheet Reporting Overview

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Basics of Database Schema & SQL

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Custom Financial Analytics

## Technical

YardiOne: Introduction

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YardiOne: New Features Update

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Introduction to Document Management: SharePoint

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Voyager Property Attributes & Dynamic Property Lists

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Client Central Essentials

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Voyager System Administration Toolbox

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Voyager Automated Tasks & Notifications

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SharePoint Integrations & Productivity Apps

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Voyager Menu Security: Advanced Topics

# ANCILLARY MARKETS & SERVICES

## Aspire

Aspire: Introduction

Designing a Scalable Virtual Mentorship Program with Aspire

Policy and Change Management in Aspire

Onboarding Success with Aspire

Optimize Training Availability and Adoption with Aspire

Resolving Training Pain Points with the Aspire Catalog

Career Pathing and Mobility Tools in Aspire

## Energy

Client Panel Discussion: ESG & GRESB

Yardi Pulse for Commercial

Yardi Energy Suite for Multifamily

Bill Pay Express for Utilities

ESG Sustainability Reporting & Benchmarking

Utility Billing Alerts & Notifications

## Payment Processing

Payment Processing: Introduction

AR Manager: Payments

Payment Processing: New Features Update & Roadmap

International Yardi Payment Processing

Advanced Payment Processing

## Procure to Pay

Save Time, Money & Trees: Clients Discuss Paperless AP

Bill Pay: Overview

Procure to Pay: Introduction

Procure to Pay: Introduction to P2P Services

VendorShield: Introduction

Procure to Pay: New Features Update

Procure to Pay: Marketplace Overview

PayScan: Basics

Bill Pay: Credit Cards & Debit Cards

Procure to Pay: Performance Metrics & Operations Analysis

VendorShield: Best Practices

PayScan & Procure to Pay: Best Practices

Bill Pay: Advanced Features & Best Practices

Bill Pay: Payment Security

International Bill Pay

# ANCILLARY MARKETS & SERVICES (CONT.)

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## Additional Markets + Services

Achieving Flexible Workspace with Yardi Kube

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Voyager Legal

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Voyager New York Module: Overview

Concierge: Overview

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Concierge: Amenity Booking

# INTERNATIONAL

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## APAC

Regional Update: Australia/New Zealand

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Regional Update: Asia

Deal Manager: International

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RentCafe Renewals

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Automating the P2P Process Using Electronic Invoicing

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Move-Out Process & Deposit Accounting

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## Europe

Regional Update: Europe

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Importing Bank Statement & Other International Banking Interfaces

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Bank Book

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Advanced European Service Charges

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International: Introduction to Tax

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Introduction to European Service Charges

International Bill Pay

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Update on European User Groups & Country Compliance

# COMMERCIAL

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## Commercial

Spotlight on Commercial

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Client Panel Discussion: Elevate

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Yardi Novo: Enhanced Tenant Experience

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CommercialCafe Tenant Portal:  
Introduction

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Yardi Elevate Lease Manager: Introduction

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Next Generation of Voyager Commercial:  
Lease Manager, GL Manager, AR Manager

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CommercialEdge Commissions:  
Simplifying Your Internal Commissions

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CommercialEdge Suite Overview: The Complete  
Platform for Leasing & Brokerage Teams

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Yardi Elevate Deal Manager for  
Commercial: Introduction

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Yardi Elevate Retail Manager: Introduction

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CommercialEdge Marketing: Supercharge  
Your Marketing Capabilities

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Yardi Corom: Managing the Corporate  
Lease Lifecycle & Lessee

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Lease Manager: Basic Lease  
Administration & Setup

---

CommercialCafe Tenant Portal: Advanced  
Features

---

Setting Up Lease Manager: Estimates &  
Recoveries

---

CommercialEdge Deal Manager Legal:  
Automation for Legal Document Generation

Voyager Commercial Best Practices

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Automated Cash Application: Introduction

---

CommercialEdge Deal Manager: Powerful  
Lead to Lease Management

---

Voyager Commercial Best Practices:  
Advanced Topics

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Commercial Recoveries: Complex Features

## Construction

Elevate Construction Manager for  
Commercial: Overview

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Job Cost Basics

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Elevate Construction Manager: Project  
Management

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Elevate Construction Manager:  
Forecasting

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Elevate Construction Manager: RFPs &  
Vendor Management

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Elevate Construction Manager: Capital  
Planning

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Job Cost Draws & Receivables

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Yardi Elevate: Integration of Construction  
Manager & Forecast Manager

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Job Cost Reporting

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Job Cost Advanced Topics

## COMMERCIAL (CONT.)

### Forecasting

Elevate: Integration of Construction, Deal & Forecast Managers

Elevate Forecast Manager for Commercial: Introduction

Integration of Construction Manager & Forecast Manager

Elevate: Integration of Deal Manager & Forecast Manager

Elevate Forecast Manager for Commercial: Opex & Capex

Elevate Forecast Manager for Commercial: Revenue Management

Advanced Budgeting & Forecasting: Reforecasting

Elevate Forecast Manager for Commercial: Reports

Elevate Valuation Manager for Commercial: Introduction

### Investment Management

Spotlight on Investment Management

Introduction to Investment Manager: Investor Relations & Portal

Investment Manager: Fund Raising & Digital Subscriptions

Investment Manager: CRM, Capital Tracking, Investor Reporting & Portal

Investment Accounting: Financial Consolidations & Reporting

Introduction to Debt Manager for Lenders & Borrowers

Debt Manager: Setting Up Loans as a Borrower

Investment Accounting: Introduction to Fund & Back Office Accounting

Investment Accounting: Tax Withholding, Management Fees & Partner Transfers

Investment Accounting: Reporting & Analytics

Performance: Attribution & Composite Returns

Performance: Calculator Analytics & Performance Tables

Investment Accounting: Preferred Returns & Waterfalls

Investment Accounting: Share Tracking & Open End Funds

### Maintenance

Elevate Facility Manager for Commercial: Introduction

Fixed Asset Manager for Commercial: Overview

Facility Manager: Work Orders & Inspections

Facility Manager: Mobile App

Facility Manager: Preventative Maintenance & Equipment

Integration of Facility Manager, CommercialCafe & VendorCafe

Facility Manager: Accounting

# RESIDENTIAL

## Multifamily

Spotlight on Multifamily

Home IQ: The Future of Smart Homes

Yardi Matrix: Market Research for Asset Management

Elevate Your Asset Performance

Residential Analytics

Aligning Strategies & Configurations with Revenue IQ

Lease Renewals

Move-Ins, Transfers & Roommate Promotion

Move-Out & Deposit Accounting Process

Y2Y Conversion Tool

Residential Best Practices

Next Generation of Voyager Residential: GL Manager, AR Manager, & Residential IQ

Asset IQ: Best Practices for Performance Management

Forecast IQ: Transforming the Budget Process

## Marketing

Paperless, Contactless, Frictionless: The New Renter Experience

Introduction to RentCafe

RentCafe Lease Docs: Introduction

Maximize ROI with RentCafe Marketing IQ

More Than Just a Chatbot

RentCafe: Introduction to Student, Short Term & Corporate Housing

REACH by RentCafe

RentCafe Self-Guided Tours: Introduction

CRM IQ: Customer-Centric Management

CRM IQ: Customer-Centric Resident Communication

Marketing IQ: Data that Drives Strategies

RentCafe CRM Queue & Lead Management

RentCafe Communication Automation & Chat IQ

RentCafe Marketing Website Design

CRM IQ Communications

RentCafe Resident Services

RentCafe: Introduction to Student Housing

RentCafe Resources & Troubleshooting Basics

RentCafe: New & Extended Features

Tour Options with RentCafe

RentCafe Blue Moon Setup

RentCafe Blue Moon Lease Execution

Optimizing the RentCafe Applicant Experience

RentCafe Student Housing: Exclusive Features



## RESIDENTIAL (CONT.)

RentCafe: Conventional Move-Ins & Transfers

RentCafe: Conventional Lease Renewals

RentCafe: Conventional Move-Out Process

RentCaffeine Site Editor

REACH Marketing Strategy: Organic Search & Your Reputation

REACH Marketing Strategy: PPC & Social

REACH Marketing Strategy: The State of Search

Using Phased Properties & Centralized Leasing Offices in RentCafe

RentCafe Advanced Marketing Features

Introduction to CRM IQ

CRM IQ: Customer-Centric Leasing Workflows

### **Affordable**

Spotlight on Affordable Housing

RentCafe Affordable Housing: Applicant Waiting List

RentCafe Affordable Housing: Applicant Move-In Experience: Experience

RentCafe Affordable Housing: Applicant Move-In Experience: Processing

RentCafe Affordable Housing: Resident Recertification Processing

RentCafe Affordable Housing: Resident Recertification Experience

Preparing Voyager for RentCafe Affordable Housing

Rental Assistance Accounting

Affordable Lease Renewal Process

Rural Development Monthly Procedures

50059 Special Claim Functionality & Reports

Affordable Housing Best Practices: Dashboard Tools

Affordable Housing Best Practices: Compliance Reports & Tools

New Features Update: Local Program Compliance Monitor

Repayment Agreements, Part 1

Repayment Agreements, Part 2: Workflow

Affordable Unit Transfers

Affordable Rent Change

Affordable Y2Y Imports

Affordable GPR, Part 1: Report

Affordable GPR, Part 2: Journal Entry & Reconciliation

Asset IQ

Rural Development Management Fee

Ad Hoc Report Local Programs Fields

Introduction to RightSource Services

RentCafe Affordable Housing Site Manager & RightSource



## RESIDENTIAL (CONT.)

### PHA

Spotlight on PHA

VMS Reporting

PHA Best Practices: HCV Leasing

PHA Best Practices: Public Housing Leasing

PHA Best Practices: Recertification Processing

PHA Financial Features

FSS: 50058 & Escrow Management

PHA Best Practices: Intake Processing

Moving to Work Basics

Opening Large HCV Waiting Lists

Portability Financials

Case Manager

Landlord Management

### Other Residential

RentCafe Condo: Owner Portal

CondoCafe Certificates

ResidentShield Renters Insurance

Maintenance IQ for Multifamily: Introduction

Maintenance IQ for Multifamily: Overview & Setup

Trust ... But Verify: Clients Discuss Fraud Prevention

ScreeningWorks Pro: Introduction

Increase Trust, Reduce Stress: Automated ID & Income Verification

ScreeningWorks Pro: Best Practices

Single Family Homes: New Features

Single Family Homes: Basics

### Senior Living: Community Management

Spotlight on Senior Living

Voyager Senior Living: New Features Update

Resident Lifecycle & Billing

Claims Manager: Overview & New Features

Senior IQ: Introduction & New Features

Senior IQ: Clinical Analytics & Staffing

Voyager Senior Housing Best Practices: Setup & Administration

Acquisition Planning

Voyager Senior Housing Toolbox: Tips & Tricks

Month-End Tie-Out & Troubleshooting

Trust Fund Accounting

Claims Manager: Skilled Billing Overview

## RESIDENTIAL (CONT.)

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### Senior CRM

RentCafe Senior Living: New Features, Roadmap & Extended Features

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New Features Update: Senior CRM

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Senior CRM: Mobile App Review

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Using RentCafe Wellness to Manage Activities

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Senior CRM Best Practices: Setup & Administration

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Senior CRM: Quick Updates - Leasing Workflow

---

Senior CRM: Conversations & Correspondence

---

Senior CRM: Advanced Features Review

---

Senior CRM: Lease Management

### Senior Living: Electronic Health Records

New Features Update: EHR

---

Skilled Nursing Facility & LTC Overview

---

EHR: Community Rollout & Adoption

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Yardi Assessment App & Care Stream App Overview

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Billing Recommendations: Best Practices

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Yardi EHR: Interoperability & Integrations

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Optimizing Service Plans for Advanced Billing & Staff Management