

# CLASS DESCRIPTIONS

MARCH 12-13



#YASCVirtual

# ACCOUNTING

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## Automating Voyager Management Fees

Explore Voyager's management fee functionality and its enhancement of the pay commission functionality. Learn how to let Voyager track and calculate your management fees and create payables on a recurring basis. We'll demonstrate new functionality that lets you enter AR on your corporate books for the pending income.

## Correcting Resident & Tenant Ledgers: Introduction

Accurate resident and tenant ledgers are essential for successful property management. Attend this introductory class to ensure the accuracy of your books and tie-out process. We will show how to identify and correct errors in resident and tenant ledger balances and spot inconsistencies between ledger and receivable reports. \*This class does not cover content relevant to HAP or other specialized ledgers.

## Correcting Resident & Tenant Ledgers: Advanced

Accurate resident and tenant ledgers are essential for successful property management. Attend this advanced class to ensure your books and tie-out process are accurate. We will show how to create adjusting transactions for charges, receivables, deposits and refunds to ensure balanced ledgers and receivable reports. \*This class does not cover content relevant to HAP or other specialized ledgers.

## Introduction to Voyager Intercompany & Cross Entity Transactions

Learn about the two ways to allocate expenses in Voyager: intercompany and cross entity trans. Intercompany creates system-generated due to and due from journal entries to track allocations for related entities, while cross entity trans is used for billbacks (cost allocation using charges and payables). We will review the basics of these options, when to use them and the financial reporting differences.

## Residential GPR Explained

This class explains the setup and intricacies of the gross potential rent (GPR) report and the GPR journal entry function. We will cover how the report and journal tie to each other and review corresponding effects on the general ledger. Learn how to troubleshoot GPR tie-out issues and ensure accurate reporting of your financial position.

## Voyager 8: Introduction & Upgrade Overview

Voyager 8 has arrived with significant updates to the Voyager 7S experience. This class will provide a high-level overview of Voyager 8 and what to expect during the simple upgrade process. Voyager 8 is positioned to help you navigate the future of infinite possibilities.

## Voyager Account Trees: Introduction

Account trees are powerful financial reporting tools that enable you to determine the format and description of your GL accounts at run time. Custom account trees allow you to create special or unique views of your accounts too. Voyager 8 makes the process of creating and managing account trees even easier. Discover how our Voyager 7S and new Voyager 8 tools can save you time streamlining and customizing accounts trees to improve your report-writing processes.

## Voyager Automatic Bank Reconciliation

This class will show how you can save time and improve accuracy with the automated functionality available in Voyager 7S and Voyager 8.

## Voyager Bank Reconciliation

Learn how Voyager helps make the bank reconciliation process a snap! In this session, we'll cover the prerequisites for a bank reconciliation, explore the bank reconciliation process and discuss useful reporting tools.

## Voyager Financial Analytics

Voyager contains powerful reporting tools for viewing financial data in a variety of ways. Using the new Voyager 8 upgrade as well as the current Voyager 7S platform, this class will review obtaining overview and detailed reports; breaking down financials by GL segments, property attributes, account trees and GL books; and exporting reports to PDF and Excel with the click of a button. We will also cover commercial- and residential-specific reports, report packets and dashboard reporting functionality.

## Voyager Financial Best Practices

Join this session to learn how Voyager promotes accounting best practices along with efficiency and accuracy. We'll cover general ledger account setup, month-end procedures, the importance of transaction dates, task automation, optional financial database packages and other topics.

## Voyager Financial Reporting Overview

Learn how to use Voyager to streamline financial reporting. This introductory class will provide an overview of some of the most commonly used financial reports and their features.

## Voyager GL Allocations

Learn how to use the general ledger tool in Voyager to increase your efficiency when allocating income and expenses from source properties/entities to multiple target properties/entities. Discover how Voyager automatically calculates and splits allocations and creates journal entries based on user-specified percentages.

## Voyager Month-End Tie-Outs: AR, AP & Security Deposits

Month-end can be a hectic time for accounting. Join this class to learn some useful tips and troubleshooting tools to complete month-end tasks easily, smoothly and without hassle.

## Voyager Segmented Accounting

Learn about GL Segments and how you can increase your reporting capabilities without increasing the number of GL accounts in your system. GL Segments allows users to add details about transactions. Validation rules keep users from making mistakes and segment details can be used with financial reports to deliver more insight into your GL accounts. What you track is completely customizable. See how you can achieve any level of detail you need with GL Segments.

# REPORTING

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## Basics of Database Schema & SQL

Do you want to learn more about SQL queries and the Yardi database structure but don't know where to begin? This class will introduce you to the relevant database tables and educate you about the basics of SQL select statements. This knowledge is also helpful for database maintenance and troubleshooting database-related issues.

## Custom Financial Analytics: Introduction

Custom analytic reports leverage a quick, customizable, front-end report builder. In this introductory class, users will learn the different template types, the list of tokens that may be used for dynamic dates, how to create a custom analytic template and the Voyager data types that may be used. Topics will include prior period comparative reporting and variance analysis for one property as well as for a property list or portfolio.

## Voyager 8 Reporting Capabilities

Get a first look into Voyager 8 reporting capabilities. We will review new functions such as multiple saved filters, personal report visual modifications and search functionality. We'll also explore new reports and layouts.

## Yardi Spreadsheet Reporting Overview

Yardi Spreadsheet Reporting (YSR) enables report designers to create report packets in Voyager of individual documents designed in Microsoft Excel or Word. This class will offer an overview of the product's capabilities and help you understand the basic components of creating boardroom-quality YSRs.

# TECHNICAL

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## Voyager Automated Tasks & Notifications

This class will show how to set up automated email notifications and tasks based on workflows, critical dates or defined criteria. You can automate emails to any contact in the system, including tenants, vendors, owners and employees. This Voyager feature displays assigned tasks on the user's dashboard calendar and lets you track the completion date for those tasks.

## Voyager Security

Enhance your expertise in Voyager 8 security! Delve into comprehensive coverage of roles, admin reports and the intricacies of customizing roles and managing access for Voyager 8.

## Voyager System Administration Toolbox

Join this class to become familiar with the features in the System Administration toolbox. Learn what each tool does and doesn't do and when to use it. The class also includes a demonstration of some key items and the toolbox's reporting capabilities.

## Voyager System Attributes & Dynamic Property Lists

System attributes provide a method for searching, selecting, organizing, describing and classifying your properties or entities. Join us to learn about the setup involved as well as how to use attributes to filter reports and create dynamic property lists.

## Yardi Document Management for SharePoint: Overview

During this class you will see how your Yardi cloud can integrate with your Office 365 cloud. Learn how to redirect from Voyager and/or Yardi Elevate suites directly into Yardi-dedicated SharePoint Online site collection(s). See the value of organized structures, taxonomy, autonomous security management, easy-to-use navigation tools and seamless integrations into Outlook.

## YardiOne: Best Practices

In this class, we'll explore recommended best practices for leveraging YardiOne effectively. Additionally, you'll discover valuable insights and techniques aimed at optimizing your business operations through YardiOne.

## YardiOne: New Features

Join us to explore the newest functionalities offered within YardiOne. This session will dive into the updates and enhancements made over the last year.

# ASPIRE

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## Aspire: Overview

Find out how Aspire can improve your training program by bringing together fully customizable Yardi software training with critical industry-specific topics, from fair housing compliance and safety to sexual harassment and diversity. Yardi's 5-in-1 tool combines the accountability, reporting and efficiencies of a learning management system with a complete authoring tool set, graphics editor, file storage center, and event and webinar management system. Learn how to connect your university with HR systems and additional programs to fully automate your training for all onboarding and continuing education. Deepen knowledge, save time, reduce errors and improve training efficiency with Aspire.

## Crafting Engagement: Authoring Interactive Courses in Aspire

Learn how to create a fully interactive and visually stunning course in a matter of minutes! Whether you're a novice or a seasoned Aspire author, you'll walk away with valuable tips, tricks and insights for bringing your Aspire courses to life. This class covers establishing initial content with the course builder tool and personalizing design with pre-built templates. It also includes other elements such as voiceover and concludes with a quick exam. In the end, you'll have a fully developed course ready for publication.

## Event Excellence: Optimizing Live Training from Start to Finish with Aspire

Learn how Yardi Aspire's comprehensive event management module saves time and offers a seamless approach to marketing, registration, attendance tracking and metrics for instructor-led training. This class will show how to use design templates and targeted marketing strategies to connect with your audience.

## Practical Guide to Developing & Assigning Personalized Learning Plans in Aspire

In the evolving business landscape, personalized learning experiences is a crucial need. This class explores effective techniques for crafting personalized learning plans that align with your organization's strategy and accommodate specific needs of key roles. Discover how you can revolutionize your training with essential Aspire tools.

## Train to Retain: Creating an Impactful Employee Experience in Aspire

As organizations embrace centralization and hybrid work, prioritizing employee engagement and retention has become crucial. Discover how to transform your Aspire site into a bustling employee hub that serves as a window into organizational culture and a trustworthy resource

for continuous, personalized growth. Explore actionable strategies for fostering a connected learning community that promotes social learning, collaboration and innovation. See how to turn your learning management system into a catalyst for growth.

## Unleashing the Power of Aspire: The Future of Workplace Learning

See how you can transform your training program with Yardi Aspire's latest tools and features. Experience a revamped interface that delivers unparalleled flexibility, fresh insights and optimized performance. Learn about customizable dashboards tailored to specific roles, locations and training topics. Harness the potential of a new mobile app, mentorship module and cross-software recommendations to enhance learning accessibility.

# ENERGY

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## Bill Pay Express for Utilities

Tired of utility vendors misapplying payments, charging late fees and sending disconnect notices? Join this class to learn how Bill Pay ensures proper allocation of payments and significantly reduces the likelihood of late fees and disconnects. Users must be Yardi Energy Services program clients to take advantage of the Bill Pay Express solution.

## ESG Sustainability Reporting & Benchmarking

Yardi can help you attain 100% whole building data coverage for building performance and ESG energy, water and waste reporting. Learn about tools for ensuring your buildings meet ENERGY STAR® benchmarking requirements. We'll also show our new GRESB reporting product offering.

## ResidentShield Power

Learn more about Yardi's retail energy services and how ResidentShield Power is designed with properties and residents in mind. Choose ResidentShield Power to supply electricity to your properties in Texas and improve the move-in experience by making it easy for residents to sign up for electricity accounts.

## Yardi Energy Solutions for Residential & Commercial

Learn how the Yardi Energy Suite, an automated utility management system with no interfaces to third-party systems, can streamline utility billing, utility invoice processing and ESG reporting. See how the suite improves visibility to your energy data to help drive down controllable costs and increase asset value.



# MAINTENANCE

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## Facility Manager: Mobile App

This class will demonstrate the Facility Manager role-based app for technicians, engineers, supervisors and property managers. See how users can create and manage service requests and inspections, manage preventive maintenance tasks, and review equipment and its work history and warranties. Supervisors can assign work and oversee the workload while technicians can review their daily, weekly and monthly labor time and material usage.

## Facility Manager: Overview

This class will provide an overview of managing work orders and inspections within Facility Manager. We will show how to utilize the work order and inspection dashboards to focus on the essential oversight data that ensures work is assigned and completed on time.

## Facility Manager: Preventive Maintenance & Equipment

Join this class to learn how Facility Manager can help you manage preventive equipment maintenance. We'll discuss how our template-based approach helps streamline the setup of equipment and preventive maintenance tasks, enabling an effective PM program across your portfolio.

## Facility Manager: Work Order Lifecycle

This class will demonstrate the end-to-end solution for work orders, from CommercialCafe to Facility Manager to VendorCafe. Tenants can utilize CommercialCafe to create and review work orders and approve estimates for work requested. Learn how Facility Manager users can request bid proposals from third-party vendors or assign work to them directly via VendorCafe.

## Fixed Asset Manager: Overview

This class details the Fixed Assets Manager module. The instructor will review setup and usage, which includes creating fixed assets and calculating, posting and reporting on depreciation. You'll also see new features and our roadmap.

## Maintenance IQ for Multifamily: Inspections

Join us as we show how to complete unit-level and property inspections, including details, photos and videos about damaged items.

## Maintenance IQ for Multifamily: Mobile App

Maintenance IQ has a multitude of tools that aim to streamline productivity in your workday. This class will be geared toward the Maintenance IQ Mobile application and its functionality for work orders and inspections.

## Maintenance IQ for Multifamily: Unit Turn

Join us as we show you how to improve productivity and reduce unit turn times, track turn costs and project milestones on the Unit Turn dashboard.

## Maintenance IQ for Multifamily: Work Orders

Join us as we show how to gain real-time visibility into maintenance operations, manage scheduled maintenance tasks and respond to new requests with a dashboard that displays on-demand work orders.

# PAYMENT PROCESSING

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## Advanced Payment Processing

Attend this class to dive deeper into Payment Processing. We'll discuss how payments are processed and delve into more advanced topics. These topics include closing the month and bank recs, reporting options, and troubleshooting and using admin utilities.

## Voyager 8: Payment Processing Introduction

Attend this class as we dive into accounts receivable in Voyager 8. We will demonstrate new features and how to manage all accounts receivable activities in one location. Learn how easy it is to navigate to reports, tenant ledgers and alerts on the dashboard.

## Voyager 8: Payment Processing New Features Update & Roadmap

Come take a tour of the newest features available in Payment Processing! This class provides an overview of the interface on Voyager 8. We will also discuss the new ACH account validation and explore enhancements that increase security in the banking portal.

# PROCURE TO PAY

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## Bill Pay: Advanced Features & Best Practices

This class focuses on maximizing the effectiveness and use of Bill Pay. We'll cover best practices to help you align your organization's use of the solution with industry trends.

## Bill Pay: Overview

Learn how Bill Pay and Bill Pay Express can automate payments to vendors, owners, tenants and residents. Simplify payment times and the application of those payments for all types of invoices.

## Bill Pay: Payment Security

This class provides a strong foundation for improving payment security with Bill Pay and VendorCafe. Each solution helps mitigate risk you might face in your AP processes. Attend this class to get a jump-start on securing those processes.

## Procure to Pay: Best Practices

This class examines setup and functionality best practices for the PayScan element of Yardi Procure to Pay that make the AP process seamless.

## Procure to Pay: Introduction

This class provides an overview of Procure to Pay with emphasis on procurement, invoice processing, approvals and payments. Within this system, PayScan delivers consistent policies, eliminates paper invoices and facilitates electronic invoicing. Come see the full transaction lifecycle, from PO to invoice to payment. If you're looking for ways to improve your AP process, this class is for you!

## Procure to Pay: Introduction to P2P Services (Service Contracts)

Learn how Procure to Pay Services can help streamline management of service contracts, documents and all associated transactions.

## Procure to Pay: Marketplace Overview

Standardize and simplify your procurement processes and supplier relationships with Yardi Marketplace. This class will show how to shop and create purchase orders with Marketplace, then process an invoice received via Marketplace Electronic Data Interchange invoicing. We'll review how Yardi Procure to Pay automates the entire AP process, from purchasing to invoice processing to payable creation, with customizable, role-based approval workflows. If you're interested in improving the efficiency of your procurement processes, this class is for you!

## Procure to Pay: New Features Update

Learn about the latest offerings in the Procure to Pay Suite. This class reviews new functionality within PayScan, Marketplace, VendorCafe and Bill Pay. This class is intended for current Procure to Pay users.

## Procure to Pay: PayScan Basics

PayScan delivers consistent AP policies, eliminates the physical movement of paper and facilitates electronic invoicing. Take this class to view the full transaction lifecycle, from converting your paper invoices into electronic invoices to approval and posting. Learn how to track, review and process your invoices using PayScan dashboards and the Procure to Pay mobile app.

## VendorShield: Best Practices

Join us to learn VendorShield configuration best practices that maximize the compliance experience for you and your vendors. This class will focus on vendor classification and adoption, insurance setup and maximizing the efficiency of internal workflows.

## VendorShield: Introduction

Learn how VendorShield can help you reduce operational and reputational risk. VendorShield is a comprehensive, full service vendor compliance and monitoring platform built into the VendorCafe and vendor approval workflows. The system features configurable criteria, reporting and real-time, accurate compliance statuses to help you know your vendors.

# COMMERCIAL

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## Spotlight on Commercial

Join us for a fast-paced tour of our commercial management product suites. We'll provide overviews of our strategic product footprint and roadmap for Voyager 8 for Commercial, Elevate, CommercialEdge, CommercialCafe, Procure to Pay and Pulse. We'll also touch on some exciting new products including Yardi Data Connect, Floorplan Manager and Tenant Shield.

## Client Panel Discussion: Elevate

Get an inside look at the process of selecting, implementing and using Yardi Elevate as a single connected solution for portfolio management. This client panel will address how Elevate solutions are evaluated and successfully implemented from Yardi administrator/implementor and end user points of view. This class is valuable to those considering adopting Yardi Elevate solutions and to those seeking to get more from the tools already in place.

## Commercial Automated Cash Application: Introduction

Learn the benefits of automating commercial receipt payments, batch creation and application of payments to outstanding charges. This class will cover the automated lockbox imports and cash matching function in Voyager 7S, which is available whether you have existing lockbox relationships or use Yardi as a full-service lockbox option. Learn how to make daily receipt payments more quickly and easily. This functionality is designed for commercial property-focused portfolios but can be used for various other real estate portfolios.

## Commercial Best Practices: Introduction

Get the most out of your Voyager Commercial experience by utilizing best practices recommended by our Professional Services Group. Topics in this class include commercial analytics, tasks and notification automation, report packets, custom tables, ad hoc reports and more.

## Commercial Best Practices: Advanced Topics

Get even more out of your Voyager Commercial experience by utilizing best practices for special cases recommended by our Professional Services Group. Topics in this class will include mixed-use property setup, attributes, GL segments, creative uses for Yardi leases, management fees, correspondence and more.

## Commercial Recoveries: Introduction

Join this class to learn how the Voyager recovery tool set helps users accurately process CAM recoveries. The instructor will review recovery reconciliations and tenant charge schedule adjustments using our intuitive tool set and straightforward reconciliation function.

## Commercial Recoveries: Advanced Features

This class covers complex recovery scenarios such as segmented recoveries, custom denominators, cap/min, recovery-by-unit, periodic (non-annual) recoveries, gross-ups, anchor deductions and recovery accrual.

## CommercialCafe Tenant Portal: Introduction

Explore how CommercialCafe Tenant Portal can deliver best-in-class experiences for tenants including 24/7 access to online payments, statements, documents, maintenance requests, sales data entry and other service offerings.

## CommercialCafe Tenant Portal: Advanced Features

Learn about advanced features and processes in the CommercialCafe tenant portal including new Facility Manager integrations, multi-lease payments and more! This class will also highlight new features and what's coming.

## CommercialCafe: Enhanced Employee Experience

Looking to improve the experience of your tenants and their employees? Join this class to learn about the CommercialCafe Employee Experience app, which facilitates tenant communications and custom surveys, manages property event calendars, advertises promotions for local businesses, provides visitor management and enables access control within a convenient mobile app.

## CommercialEdge Commissions: Simplifying Internal Commissions & Accounting

This class explores the features and benefits of CommercialEdge Commissions, which centralizes and streamlines operational processes for commercial real estate brokerages and commercial leasing teams. Brokerages and leasing teams can manage their agents, split plans and transactional deal data, and automate invoice creation and agent commission distribution calculations. The platform can be integrated with Deal Manager and Voyager for increased efficiency.

## CommercialEdge Deal Manager: Powerful Lead to Lease Management

This class will explore the features and benefits of CommercialEdge Deal Manager, which centralizes deal entry, tracking and approvals in one simple-to-use solution for brokers and asset managers. Ideal for office and industrial clients, Deal Manager significantly improves workflows for internal and external brokers while providing enhanced deal pipeline visibility to asset managers.

## CommercialEdge Legal: Lease Drafting and Electronic Signature

This class will explore the features and benefits of CommercialEdge Legal, which streamlines legal operations, tracks revisions, and centralizes contract negotiations and collaboration for brokers and asset managers. CommercialEdge Legal helps clients minimize legal costs and enhance oversight with automated lease and legal document generation, customizable approval workflows and built-in secure esignature functionality.

## CommercialEdge Marketing: Supercharge Your Marketing Capabilities

This class will explore how CommercialEdge Marketing automates listing of available inventory on client sites and syndicates to leading public-facing commercial listing sites. We will also showcase CommercialEdge Marketing tools for email templates and brochure creation, along with a new Outlook add-in that makes CommercialEdge more integrated with daily workflows. See how CommercialEdge Marketing provides a centralized location that helps asset management teams work with their marketing and leasing colleagues to generate and store marketing collateral, then tie it to properties and spaces synced from their Yardi database. Learn how marketing with CommercialEdge produces efficiency and higher lead volume for owners, landlords and their leasing teams.

## Connected Asset Solutions: Deal Manager, Forecast Manager, Construction Manager

This session explores the critical interplay between budgeting, leasing and construction projects and their impact on optimizing asset performance within a commercial real estate portfolio. We will focus on the tools needed to achieve transparency, accuracy and actionable insights in each phase of the process. Integrating live data from leasing pipelines and construction projects into the budgeting solution lets you manage forecasts dynamically without having to constantly update multiple spreadsheets. This streamlined approach ensures that you can make informed decisions based on real-time information, enhancing your ability to maximize asset performance.

## Floorplan Manager for Commercial: Introduction

Whether you have office, retail or industrial properties, Yardi Floorplan Manager, our newest commercial product, can bring significant value to your marketing, leasing, construction and property management workflows. Learn how to integrate lease data into your CAD floor plans to add context and make data-driven decisions. See how to import, view and edit CAD files, and create alternate floorplans for marketing purposes. Calculate rentable and usable areas according to the major standards (e.g. REBNY, BOMA, etc.) for redemised space and feasibility studies.

## TenantShield: Introduction to Tenant COI Management

Looking to increase staff efficiency? Learn how TenantShield can automate the manual burden of tenant screening and insurance compliance while helping manage risk.

## Virtuoso: Yardi's AI Engine

Learn how Yardi is planning to leverage AI within the Voyager 8 framework to help streamline and simplify your business processes. We'll walk through real-world use cases in which AI will be leveraged within our product stack.

## Voyager 8: Commercial Lease Administration, Advanced Topics & Related Reporting

Explore the commercial lease management functionality in Voyager 8 and discover how it is designed to help the end user manage all aspects of commercial lease administration. Join this class to see the simplified user experience to set up leases, amendments, advanced areas (clauses and options) and the reporting associated with each area. See how easy it is to create remeasurement amendments, add functionality for subleases, conceptualize master leases and much more.

## Voyager 8: Commercial Overview

This class will explore the features and benefits of Voyager 8 for Commercial, a robust solution designed to manage all aspects of commercial lease administration. Join us to learn about the Voyager 8 simplified user interface for data entry and review, along with tools for analyzing and reporting on portfolio health, managing collection efforts, tracking insurance requirements and compliance, and much more.

## Yardi Data Connect for Power BI: Commercial Introduction

Yardi Data Connect is a next generation BI offering that leverages Microsoft Power BI technology. Learn about using its secure API to stream data from one or more Voyager databases into a Azure environment and how it combines with other external data sources for comprehensive reporting. For clients using Power BI today or hoping to use it in the future, join us to learn more.



## Yardi Data Connect: Client Success Case Study

Boxer Property implemented Yardi Data Connect to bring key financial data into the PowerBI platform and create a bridge to Microsoft's Azure ML toolkit. Combining Voyager and Elevate data with information from other sources and feeding the results into Azure ML, which is pre-integrated with PowerBI, enabled Boxer to deploy sophisticated AI tools with minimal technical effort. This approach represents one of the fastest and most powerful methods to utilize machine learning. In this session, Justin Segal will demonstrate how Yardi Data Connect can go beyond dashboards to quickly deploy powerful machine learning models without expensive data scientists and months of development.

## Yardi Kube: Achieving Flexible Workspaces

This class will introduce you to our coworking solution, Yardi Kube. We'll discuss coworking spaces, terminology and market forces before providing a demonstration of Kube. Learn how Kube provides e-commerce, CRM, billing automation, building automation and IT management, reporting and more. We'll also cover the typical challenges encountered by coworking operators and how we solve for them.

# CONSTRUCTION

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## Construction Basics

This class will provide a high-level tour of Job Cost functionality. Expect an emphasis on creative uses of Job Cost, including general feature overviews and best practices.

## Construction Draws & Receivables

This class covers the construction draw and accounts receivable processes in Elevate Construction Manager. We will cover configuring funding sources, navigating the Draws dashboard, creating draw worksheets and draw packets, and tracking receivables.

## Construction Manager for Commercial: Introduction

Part of Yardi Elevate, Construction Manager provides real-time insight into budget performance and the construction timeline. This class will provide a high-level look at Construction Manager's features and benefits.

## Construction Manager: Advanced Topics

This class will cover a variety of topics for the advanced Construction user including CM fees, retention processing and projects.

## Construction Manager: Capital Planning

Join this class to learn how the Construction Manager Capital Planning feature allows your team to keep a running list of capital expenditure (CAPEX) requests for building maintenance, upgrades, tenant improvements or any other anticipated spend. This feature is designed to capture up to 10 years of budgeting requests, offers seamless job creation and integrates with Forecast Manager and Valuation Manager.

## Construction Manager: Forecasting

Find out how easy forecasting can be with the new look and functionality in Elevate Construction Manager. With new options and a completely new UI, this is one you don't want to miss.

## Construction Manager: Project Management

Part of Yardi Elevate, Construction Manager shows job cost data in a new way for asset, development and project managers. Join this class to learn how Construction Manager takes job data to a new level by tracking milestones, assigning risk levels, calculating cost per square foot and much more.

## Construction Manager: RFPs & Vendor Management

Learn how you can simplify and streamline the process of bidding out work to vendors. Construction Manager lets you manage the entire process from sending out an RFP and awarding a contract to paying the vendor.

## Integration of Construction & Forecast Manager

Learn about the lifecycle of current and planned capital jobs as they flow between these two Elevate modules. You'll leave this class understanding how to take your wish list of anticipated spending from the Capital Planning tool in Construction Manager; pull that list and in-progress jobs into your overall property budgets using the easy sync tool in Forecast Manager; approve capital planning and convert it into actual jobs that you will transact against; and re-sync in Forecast Manager to see those newly created jobs reflected in your property budgets.

# FORECASTING

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## Advanced Budgeting & Forecasting: Reforecasting

This class will review some of the features in Advanced Budgeting & Forecasting (ABF) that contribute to reforecasts. Topics include best-practice recommendations to quickly create a reforecast in ABF, function groups for facilitating repeatability and reporting. Let ABF help make your reforecasting process smoother and more efficient!

## Forecast Manager for Commercial: Introduction

Part of Yardi Elevate, Forecast Manager connects leasing, asset management and finance teams to the budgeting process and eliminates back-and-forth emails and outdated assumptions. This class will explore the solution's features and benefits.

## Forecast Manager for Commercial: Opex & Capex

Learn how Forecast Manager elevates operating expenditure functionality with two different ways of entering details and pulling in historical GL data to seed your forecast. We'll also cover the solution's capital expenditure features, including a new visual dashboard to slice and dice the different types of CAPEX data and keep it synchronized across all budgets. The solution's seamless integration with Construction Manager for job and capital planning functionality will be reviewed, as well as the link to the leasing cost generated from deals, leases and MLAs.

## Forecast Manager for Commercial: Reports

Learn about the reporting tools available in Forecast Manager, including financial-based reports that show the overall budget numbers and the details behind them. The class will cover commercial-based reports that show the detail behind revenue and occupancy figures. Also on the agenda is the Lease Status Report, a popular report in Forecast Manager that shows forecasted leasing activity, with many options for configuring the report to the organization's needs.

## Forecast Manager for Commercial: Revenue Management

Learn about revenue-focused Forecast Manager functionality, including the Revenue dashboard, integration with Deal Manager, area management and reporting. The Revenue dashboard allows users to easily identify spaces that may require leasing assumptions and enter their assumptions into the budget. Integration with Deal Manager provides visibility into deals in the pipeline and allows users to build a budget based on those deals. The

Area Management dashboard allows users to speculatively change the area of spaces on a property for budgeting purposes. This class will also review the detailed and flexible Lease Status Report, along with lease-level and space-level cash flows.

## Integration of Construction Manager & Forecast Manager

Learn about the lifecycle of current and planned capital jobs as they flow between these two Elevate modules. You'll leave this class understanding how to take your wish list of anticipated spending from the Capital Planning tool in Construction Manager; pull that list and in-progress jobs into your overall property budgets using the easy sync tool in Forecast Manager; approve capital planning and convert it into actual jobs that you will transact against; and re-sync in Forecast Manager to see those newly created jobs reflected in your property budgets.

## Integration of Deal Manager & Forecast Manager

This class will show how pipeline deals created in Deal Manager show as leasing assumptions in Forecast Manager. You can forecast revenue, recoveries and costs based on the terms outlined in the deal with one click in Forecast Manager. The class will also cover a deal's progress through its lifecycle, including notifications in Forecast Manager when a counterproposal is entered in Deal Manager. Lastly, we'll show how Deal Manager compares deals to Forecast Manager speculative tenants or market rates for a given space.

## Valuation Manager for Commercial: Introduction

Looking for an easier way to determine the market value of your commercial properties or potential acquisitions and dispositions? Join this class to learn about an easy-to-use DCF valuation tool that integrates seamlessly with budgets, leasing, construction jobs, capital planning and other areas of your business managed in Yardi. See how reporting is linked to explain calculations and takes the black box out of valuations, as well as how to use scenario modeling to modify your results.

# INVESTMENT MANAGEMENT

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## Spotlight on Investment Management

Join us for a fast-paced tour of the Investment Management Suite. See how these solutions can create a comprehensive and versatile system for managing investors and an investment portfolio. The class includes the latest features and product updates for Investment Manager, Debt Manager, Loan Manager, Performance Manager, Valuation Manager and Investment Accounting.

## Debt Manager: Managing Your Loan Portfolio

Unlock the secrets of effective debt management in this class. Whether your debt is an asset or liability, Debt Manager can help you effortlessly track loans, automate loan processing and generate essential reports for your entire loan portfolio.

## Debt Manager: Setting up Loans as a Borrower

Experience transparency, automation and enhanced decision-making with Debt Manager. Our smart solution adapts to your specific needs, reduces manual errors and accelerates accounting tasks. Debt Manager for borrowers offers real-time reporting and insights, allowing users to track key performance indicators, manage loan terms and track covenants to ensure loans remain in compliance.

## Investment Accounting: Back Office Accounting for Funds & Syndications

Automate the complex accounting transactions of fund management to dramatically reduce the analysis required by traditional accounting. This class will show how Investment Accounting allows you to manage wholly owned assets, joint ventures and other investment types for both small and large portfolio investors. We will cover all major processes required to configure and create capital transactions including setting up complex investment structures and managing commitments. We'll focus on functionality for sub-ledger transaction types, GL cash tran rules, capital calls, distributions, income/MV/NAV allocations and reporting.

## Investment Accounting: Financial Consolidations & Reporting

This class covers producing consolidated financial statements above the property level. We will review ownership structure and related components. You will learn how to create consolidation entries with eliminations for the most common consolidation methods. The class also includes review of useful reports and best practices.

## Investment Accounting: IM Templates & Analytics

This class will go into depth on leveraging Investment Management analytics to view capital transactions in a variety of formats and creating templates for multiple investment management purposes. It will also highlight out-of-the-box analytics that utilize IM templates to calculate IRRs, unfunded equity, market value and other metrics.

## Investment Accounting: Management Fees & Partner Transfers

This class follows up the Introduction to Investment Accounting: Back Office Accounting for Funds & Syndications session, diving into complex investor management fee calculations (including side letter agreements) and partner transfers.

## Investment Accounting: Preferred Returns & Waterfalls

This advanced class will go into depth on setting up and calculating complex preferred return deals and waterfall promotes. Join us to see how you can get away from maintaining these complex formulas in spreadsheets.

## Investment Accounting: Share Tracking & Open End Funds

Do you have open end funds or funds with unit/share tracking? This advanced class will explain how you can track complex funds with NAV, shares and ownership rebalancing. Learn how to strike your NAV and share price each month or quarter, and achieve the detailed investor reporting needed for an open end fund vehicle.

## Investment Manager: CRM, Capital Tracking, Investor Reporting & Portal

Explore the optimal method for conveying crucial information to your external investors. Gain insights into providing high-net-worth and institutional investors effortless access to documents and portfolio positions through a tailored online portal. This session will demonstrate how Investment Manager streamlines document delivery and handles capital calls, distributions and reports, all while showcasing portfolio positions via a user-friendly dashboard and a distinctive email tracking feature. The class will also demonstrate setting up and managing investor access to the portal.

## Investment Manager: Introduction to Investor Relations & Portal

Discover the seamless ability to convey essential details to investors and ensure transparency from investor engagement to asset operations through an intuitive and user-friendly Investor Portal navigation.

## Performance: Attribution & Composite Returns

This class will build on the performance class to show how Performance Manager can be leveraged for composite building for returns. We will cover aggregating and computing returns across different levels and attributes as well as benchmarking returns against NCREIF and other industry indices. In addition to composite building for returns, we will cover the ability to display operational and financial KPIs and show how a user can drill down into other Elevate products.

## Performance: Calculator Analytics & Performance Tables

Learn how to calculate returns for your investors, fund and underlying property investments. This class will cover methodologies such as GIPS and Modified Deitz, TimeWeighted Returns, NCREIF and IPD returns. Additionally, we will discuss how to calculate IRRs and custom equity multiple, cash on cash, or other return metrics and KPIs.

# MULTIFAMILY

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## Spotlight on Multifamily

Discover the Multifamily Suite's latest developments and roadmap. Get a sneak peek at what's happening with Voyager Residential, the RentCafe Suite (RentCafe, RentCafe CRM, REACH by RentCafe and RentCafe Connect), Resident Screening, Procure to Pay and more. This class offers a preview of additional classes in each area.

## Asset IQ: Best Practices for Performance Management

Learn how to elevate your asset performance with Yardi Asset IQ, a performance management tool that draws from Voyager data to deliver real-time insight into your properties' operational and financial health. Asset IQ can help optimize revenue and lower costs by integrating with budgeting and pricing while providing predictive analytics and benchmarking. This class will include both introductory and advanced features available in Asset IQ.

## Elevate Your Multifamily Asset Performance

Optimize your operational and financial performance with the most powerful tools on the market. See how the Multifamily Elevate Suite (Asset IQ, Revenue IQ and Forecast IQ) can help you optimize revenue and occupancy, reduce expenses, improve operations and deliver full insight across your portfolio. This session provides a brief overview of all three products and how they work together seamlessly.

## Forecast IQ: Transforming the Budget Process

Learn how to streamline and improve your multifamily budgeting process with Forecast IQ. Leave your spreadsheets behind and make use of Forecast IQ's unit-level revenue and easily configurable expense forecasting, all with better process visibility and control. This class will include both introductory and advanced features available in Forecast IQ.

## Home IQ: The Future of Smart Homes

Looking for a true single-stack smart home solution? Join us to explore RentCafe Home IQ. Increase revenue and customer satisfaction by offering the technology experiences that residents want, while also automating many physical processes and protecting your assets with built-in smart rules, all without adding third-party integrations or apps. Streamline touring, maintenance and vacant unit management with native smart home automations. Offer residents and site staff simple and intuitive tools for managing their smart homes. This class features some of our most exciting innovations!

## Lease Renewals

This class will review the lease renewal process in Voyager7S. We will discuss creating individual and bulk renewals through the basic proposal/approval process. We will also cover setup requirements, the dashboard and options for a renewal letter.

## Move-Ins, Transfers & Roommate Promotion

This introductory class will review the basic move-in process. We will also cover how to complete unit transfers and the roommate promotion function in Voyager 7S.

## Move-Out & Deposit Accounting

This is a refresher class on the Voyager move-out and deposit accounting process. We will review tenant status workflow of notice, cancel notice, move-out, cancel move-out and adjust move-out dates. The training will include a quick recap of unit type default and custom move-out charge setups followed by the deposit accounting and posting process. To conclude, we will review the posting impacts on accounting and the resident ledger.



## Residential Admin & Automation

This class will review standard tools that help reduce manual work for help desk and site teams. Residential Write-offs utilizes system-defined charge code mappings to simplify write-offs. The Residential toolbox allows you to undo items such as deposit accounting and promote roommate without reaching out to Yardi. Other topics will include automation through task, optional parameters and rent responsibility.

## Residential Analytics

This class covers all residential analytic reports in detail. It will show important reports for tracking resident activity and financial details such as rent roll and security deposit activity. We will also cover conversion ratios, unit availability, resident activity and traffic detail, along with the use of KPIs and residential reporting.

## Residential Best Practices

In this class, we will review best practices for using the Residential module and cover data imports, property conversions, posting procedures and reporting options. We will also cover recommended routine tasks and optional parameters that can help improve operational efficiency.

## Revenue IQ: Asset Goals & Pricing

Learn how to optimize your revenue and occupancy with some of the new features available with Revenue IQ. Our revenue management system provides visibility and functionality to assist with strategic pricing configurations including amenities, as well as advanced reporting and benchmarking. This class will include both introductory and advanced features available in Revenue IQ.

## Voyager 8 for Multifamily: Overview

Voyager 8 has arrived with significant updates to the Voyager 7S experience. This class will demonstrate the enhanced, easy-to-use interface for residential operations. We will review new streamlined dashboards, prospect and resident profiles, the use of SMS and email, lease generation and more. Voyager 8 has arrived and is positioned to help you navigate the future of infinite possibilities.

## Y2Y Conversion Tool

Simplify residential property takeovers from another Yardi database using the Yardi to Yardi (Y2Y) tool. This tool puts you in the driver's seat to complete the process from beginning to end. We will cover the steps to export and import property data via XML, map chart of accounts, charge codes directly in Voyager and review imported data.

## Yardi Data Connect for Power BI: Multifamily Introduction

Yardi Data Connect is our next generation customized BI offering. YDC is designed to leverage Microsoft Power BI technology. Learn about using its secure API to stream data from one or more Voyager databases into your Azure environment and how it combines with other external data sources for comprehensive reporting. For clients using Power BI today or hoping to use it in the future, come join us to learn more.

## Yardi Matrix: Market Research for Asset Management

Learn how you can utilize Yardi Matrix to gain insight into market conditions, including benchmarking your performance to similar assets within your markets and submarkets. Review new supply coming to markets, investor activity and employment.

# MARKETING, LEASING, CRM

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## Blue Moon: RentCafe Setup & Lease Execution

Join us as we review the enhanced Blue Moon V3 integration. This review will include a quick overview of the simplified implementation process and will showcase our seamless lease generation solution in action. Don't miss out!

## Chat IQ: Measuring Performance & ROI

Struggling to understand how to gauge the success of your bot? Join us for an exciting session that dives into Chat IQ trends and insights along with firsthand, real-world success stories. Discover how your peers are successfully using Chat IQ to give their community teams more high-value, rewarding tasks while improving leasing efficiency.

## Concierge IQ: Introduction

Join us to learn about Concierge IQ, the next evolution of our tablet-optimized resident services module. See how front desk employees can utilize it to manage their daily activities such as amenity reservations, guest and visitor tracking, and package tracking.

## CRM IQ: Centralized Leasing & Operations

CRM IQ offers a streamlined leasing workflow and enhances workflow efficiencies. In this class, learn how you can use this great new offering to manage your centralized leasing office or multiple leasing workflows.

## CRM IQ: Conventional Leasing Scenarios

This class is an overview of the CRM IQ new lease and renewal lease workflow from both the prospect/resident and property viewpoint. We'll cover the settings required to enable this workflow and the setup steps for lease proposals in Voyager. Lastly, we'll cover how to accept the lease proposal, and how to sign and countersign the renewal lease.

## CRM IQ: Product Overview & Implementation Basics

CRM IQ, Yardi's newest evolution in customer relationship management solutions, provides centralized communication management, seamless integration with RentCafe Conversations and an enhanced lead-to-customer management experience. Join this class for a look at CRM IQ and its various tools for streamlining everyday tasks.

## Marketing IQ: Focus on Financial Results

"Show me the money" isn't just a catchphrase. Join this session to see how powerful financial insights from Marketing IQ can support your team's budget allocations and overall marketing strategy.

## REACH by RentCafe: Marketing Strategies that Drive Results

Learn how to align search marketing initiatives with consumers' expectations while growing your website traffic and conversions. This class will review the elements of a successful digital marketing strategy, from SEO best practices to the anatomy of a PPC campaign. We'll cover current trends in multifamily marketing, tips for capturing prospects with an expanded online presence and how all pieces of the digital marketing puzzle are connected.

## REACH by RentCafe: Search, Reputation & Marketing Analytics

REACH by RentCafe is an award-winning, full-service digital marketing agency. Learn how REACH can become a skilled extension of your marketing department, providing tools and experience to help you create a winning web presence, reach your target customers and analyze and adjust your marketing strategy. Hear how REACH can help with creative design, search strategies, improving your online reputation and visualizing your results with an intuitive marketing analytics dashboard.

## REACH by RentCafe: The State of Search

Take a deep dive into the current state of search affairs in this class by reviewing advanced aspects of search marketing. This class covers what we saw in 2023 for search and how that might impact 2024. We'll also cover Google's Search Generative Experience and how it will affect SEO and PPC strategy, in addition to the ongoing impact on AI and machine learning.

## RentCafe Chat IQ: Introduction & Roadmap

Are you offering 24/7 customer service to your prospects and residents? RentCafe Chat IQ can provide around-the-clock assistance by utilizing AI-enhanced chatbot, textbot, emailbot and voicebot responses, and by managing prospect handoffs to Yardi Call Center. Join us to learn how Chat IQ can enhance the user experience while giving your property staff more time to focus on high-priority tasks.

## RentCafe Condo Owner Portal & CondoCafe Certificates

Join us to learn about CondoCafe Certificates and CondoCafe Owner Portal. Certificates is a paperless pay-per-use solution that automates the purchase and delivery of status certificates and other publicly available documents. Owner Portal enables association owners to make payments, review ledgers and documents, submit requests and more.

## RentCafe CRM Flex: Conventional Leasing Scenarios

This class is an overview of the different leasing scenarios within RentCafe CRM Flex. We cover the RentCafe CRM Flex workflow from the property viewpoint, renewal workflow from the property and resident viewpoints, and move-in and move-out processing. This class also covers required settings for these scenarios.

## RentCafe Lease Docs: Introduction

RentCafe now offers a comprehensive lease document library from which you can access industry-standard forms specific to your property's location. This introductory class covers key features, system requirements and more!

## RentCafe Suite: Resources & Troubleshooting Basics

See how to troubleshoot common issues while leveraging reporting with the RentCafe tool set. We will also answer some frequently asked questions and show you techniques to find the answers.

## RentCafe Suite: Streamlining Contact to Contract

Learn how to create a contactless, frictionless and paperless rental experience for your prospects. We step through the entire leasing process, from initial lead to move-in and residency, just like your customer would. See how to use online chat and text, self-guided tours, digital ID verification, online leasing and even smart home tools. Learn how to offer a convenient and efficient leasing process for your prospects and your team.

## RentCafe: Advanced Marketing Features

Take this class to become a RentCafe marketing genius! Learn about conversion and engagement features within the RentCaffeine framework, such as interactive property maps, nudge marketing and featured floorplans.

## RentCafe: Marketing Website Design & RentCaffeine Site Editor

This class is tailored to marketing managers aiming to establish a distinctive online presence with visual customizations aligned with their brand. Explore website transformations designed by the REACH team, review our latest themes and examine design trends in 2024. Learn how to utilize RentCaffeine's Site Editor tool to personalize the property website's default template, adjust layout structure, and incorporate branding colors, images, patterns and textures.

## RentCafe: Optimizing the Applicant Experience

Learn how to make the online application process more intuitive and easier to navigate. This class covers administrative configurations that enhance the leasing workflow. Start increasing your online activity today!

## RentCafe: Resident Services

Learn about all the different ways a resident can interact with a property using RentCafe. We will also look at customizing the resident experience and improving resident retention.

# AFFORDABLE

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## Spotlight on Affordable Housing

Join us for a discussion of recent and upcoming product changes. We will highlight important features that can help streamline your organization's processes and guide you to affordable housing classes at in-person YASCs that will provide more details. [All Subsidy Types]

## 50059 Special Claim Functionality & Reports

This session covers Voyager's special claims features to identify all potential special claims, create and submit claims to Contract Administrators for approval and place approved claims on the HAP voucher for payment. [50059]

## Affordable Unit Transfers & Rent Changes

The Affordable Rent Change function applies to all Affordable program types (50059, Rural Development, Tax Credit, HOME and Local Programs) when processing a rent change. The program type will determine what Voyager displays on the filter screen to help ensure the correct criteria are being populated. We will also cover the affordable housing unit transfer procedure. Join this session to learn how to use this valuable tool. [All Subsidy Types]

## HOTMA & Voyager Affordable

HOTMA final rule changes went into effect January 1, 2024. However, HUD has delayed their implementation for 50059 properties pending TRACS 203A specifications and the availability of site software. Voyager Affordable plug-in updates provide the flexibility to support LIHTC and HOME HOTMA implementations on a property-by-property basis. This class will discuss changes to Voyager that accommodate updated HOTMA requirements. [All subsidy types]

## HUD 50059 Monthly Processing

This session provides monthly processing recommendations for completing a 50059 HAP voucher. We will also review the components affected when a HAP voucher is created and posted in Voyager, including resident certifications, resident ledgers and the general ledger. [50059]

## Introduction to Verification Services

Yardi Verification Services is the newest addition to the Yardi Affordable Housing Suite. Available for Voyager and Breeze Premier clients, Yardi Verification Services enables site staff to quickly request and receive critical income and asset verification directly into RentCafe Affordable Housing. [All Subsidy Types]

## RentCafe Affordable Housing Site Administration Tools

Discover best practices and tools your administration team can use to configure RentCafe for an improved applicant, resident and site manager experience. [All Subsidy Types]

## RentCafe Affordable Housing Site Manager & RightSource

Join this session to gain a clearer understanding of how workflows in RentCafe Affordable Housing Site Manager integrate with RightSource. We will focus on key data points within Site Manager to ensure that files are ready to be sent to your RightSource auditor. [All Subsidy Types]

## RentCafe Affordable Housing: Applicant Move-In Experience & Processing

Do you want to improve the move-in experience for your prospects by allowing them to complete applications from anywhere? This session provides an overview of the RentCafe Affordable Housing online move-in experience from the applicant's point of view and demonstrates features designed to streamline and manage online applications. Learn how the RentCafe Affordable Housing move-in workflow can incorporate Yardi Verification Services and seamlessly tie into your Voyager software. [All Subsidy Types]

## RentCafe Affordable Housing: Applicant Waiting List

Want to automate your waiting list applications or allow prospects to complete applications from anywhere in the world 24/7? This session provides an overview of the RentCafe Affordable Housing online waiting list experience from the applicant's point of view. [All Subsidy Types]

## RentCafe Affordable Housing: Resident Recertification Experience & Processing

This session explores how to review an annual recertification completed by a resident in Site Manager, compare it to previous certification information, send verification letters and verify the information to create the resident's annual recertification in Voyager. [All Subsidy Types]

## RightSource Recommendations for HOTMA Policy Implementation

Late in 2023, HUD announced that effective January 1, 2024, owners and agents of HUD multifamily properties must implement changes introduced through the Housing Opportunity Through Modernization Act of 2016 (HOTMA). This session highlights the major changes to HUD program regulations and onsite procedures that are affected by the HOTMA provisions. Participants will gain an understanding of the updates that must be made to their forms, tenant selection plans, and policies and procedures to comply with the new requirements. [50059]

## Rural Development Monthly Procedures

This session provides Rural Development monthly processing recommendations. It also reviews components, including resident ledgers, assigning rental assistance and RA accounting, that are affected when Rural Development monthly posting is completed in Voyager. [Rural Development]

# PHA

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## Spotlight on PHA

Spotlight on PHA is your opportunity to participate in a high-level overview of changes, new features, products and services that impact the PHA product and clients. Learn about Yardi's response to HUD changes and our development roadmap.

## Maintenance IQ & Inspection IQ for PHA

Maintenance IQ and Inspection IQ provide dashboard-driven insights into critical PHA features. This class will include an overview of Housing Choice Voucher routing tools and a review of Vacant Turn dashboards that will help identify opportunities to make the most efficient use of your maintenance and inspection resources.

## Maximize Funding with VMS Reporting

Voucher Management System (VMS) is a cornerstone of HUD reporting for the Housing Choice Voucher program. This class will discuss the timeline for VMS, explain the underlying logic that determines how the report is completed and provide best practices.

## NSPIRE: Understanding the New Inspection Protocol

National Standards for the Physical Inspection of Real Estate (NSPIRE) is HUD's inspection protocol that will replace REAC and Housing Quality Standard (HQS). Topics in this class include integration of the NSPIRE protocol, suggested scoring and insight into Yardi's future plans.

## PHA Best Practices: HCV Briefing & Request for Tenancy Approval

This class will focus on the latest RentCafe features for online briefings and requests for tenancy approval. Leveraging the power of RentCafe, PHAs can brief applicants, issue vouchers, onboard new landlords, process RFTA documentation and sign HAP contracts online.

## Tracking Requests with Case Manager

Case Manager is an exciting new ticketing system designed for PHA and Affordable clients. Dashboards and task-driven cases allow insight into internal and external communications to track reasonable accommodation, requests for information, resident services and other activities. Integration with Voyager enables improved relationships with clients and partners in the community.

# OTHER RESIDENTIAL

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## ID & Income Verification: Introduction & Best Practices

In an era of growing applicant fraud, join us for a look into how Yardi is mitigating this risk with ID authentication and income verification solutions.

## Introduction to MH Manager for Manufactured Housing Providers

Join this sales demo to learn how MH Manager can help you grow and manage your Manufactured Housing portfolio. Take advantage of all the functionality available in this powerful set of features including home inventory management, loan servicing, violation management and resident account management. We'll give you the "view from 10,000 feet" so you can see the benefits of adding MH Manager to your Voyager stack.



## Introduction to Storage Manager

Join this sales demonstration to learn how Storage Manager can help you manage your storage facilities with powerful dashboards, a calendar, a walk-in wizard, gates integrations, delinquency schedules and more. We'll give you the "view from 10,000 feet" so that you can see the benefits of adding Storage Manager to your Voyager stack.

## Introduction to StorageCafe

Learn about StorageCafe Marketing websites and how to advertise your facilities' unit pricing and availability. This class shows how StorageCafe creates a contactless, frictionless and paperless online storage rental experience. We step through the entire leasing process including ID verification, online storage unit rental, electronic lease signatures, autopay enrollment and automated move-ins. We'll also show how tenants can make online payments and submit service requests.

## ResidentShield Renters Insurance

Featuring guaranteed policy fulfillment for every resident, ResidentShield helps you easily manage renters insurance enrollment and compliance. This class provides an overview of ResidentShield's two options, ResidentShield HO4 and ResidentShield Master Policy Program, and will cover topics such as workflow, features, customization and analytics.

## ScreeningWorks Pro: Introduction & Best Practices

Attend this class to learn the basics and best practices of ScreeningWorks Pro. We will discuss the services this solution offers, including rules-based scoring models and fraud prevention tools. The class also provides an overview of the features, customizations and analytics that are available.

## Single Family Homes HOA

Learn how to reduce the time and effort needed to manage homeowners associations for your single family home portfolio. This class will cover Yardi's solution for managing HOA correspondence, governance documents, automating annual dues/violation payments and improving cost recovery.

## Single Family Homes: Basics

This class covers the fundamentals of the Single Family Homes module, including its features, benefits and functionality. SFH Voyager and SFH Cafe will all be reviewed at a high level.

# SENIOR LIVING

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## Spotlight on Senior Living

Join us as we spotlight the latest innovations in the Senior Living Suite of products — and share exciting changes planned for the future. We are always evolving our solutions to help you streamline operations and provide improved resident services, and this session will highlight the key new tools and features that support these goals. We will also guide you to resources with more in-depth product information.