

# Yardi Residential Suite™



Optimise your residential business from marketing, leasing and resident services to operations, accounting and reporting on a single software platform.



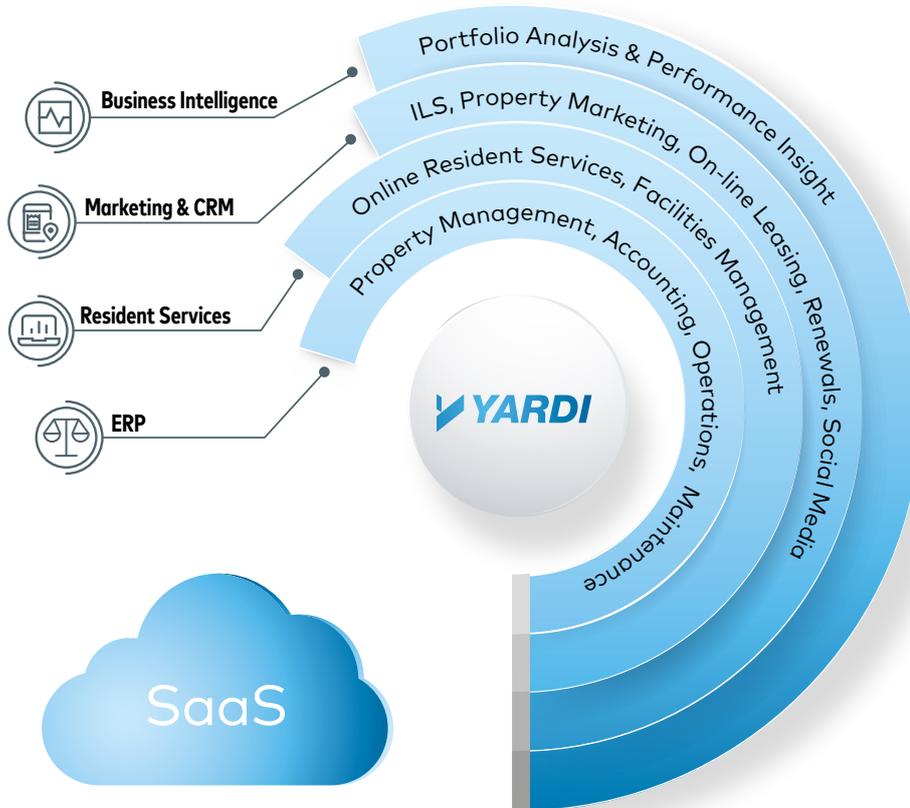
# Power Your Business With a Single Connected Solution

- Consolidate operations on one platform to work smarter, drive revenue, manage risk and gain a competitive edge
- Focus on what matters most with a system that provides a portfolio-wide view and a single version of the truth
- Untether your staff with mobile access to complete reporting, approvals and resident services from smartphones and tablets
- Keep your data safe and reduce costs with an award-winning cloud solutions provider
- Leverage the experience and applied knowledge of the industry leader

## Yardi Residential Suite

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# Yardi Residential Suite



## Key Benefits

- Features a single platform and database with full drilldown for true visibility
- Utilises automated workflows modelled on industry-standard best practices
- Includes hundreds of standard reports and custom analytics with drilldown to transaction-level data
- Offers a suite of built-in smart additions for the flexibility to create a full business solution
- Leverages Software as a Service
- (SaaS) deployment and benefits
- Delivers real-time access through all major Web browsers to execute leasing and provide resident services from smartphones and tablets



A close-up photograph of a person's hands typing on a laptop keyboard. The background is blurred, showing a white coffee cup and some office equipment. A semi-transparent white box is overlaid on the right side of the image, containing text.

# Property Management

The most advanced Software as a Service property management platform for residential real estate with built-in accounting, real-time performance analytics and complete mobility.

# Yardi Voyager Residential

Yardi Voyager® is an end-to-end platform combining financial and property management information in a single, centralised database — with mobile access to execute leasing, provide resident services, view dashboards, and complete tasks from smartphones and tablets. Add products from the Yardi Marketing Suite™ and Yard Residential Suite™ and take advantage of our comprehensive front office and back office tools and services for a full business residential real estate solution.

## Smart Navigation Tools

Voyager has smart navigation tools including a menu search box to find functions and a site search box to find account information quickly and easily. Make a favourites list of the screens you use most or use the history function to see where you've been. If you're a keyboard power user, you can set up hot-keys for your favourite screens.

## Flexible Workflows

Voyager gives you greater workflow flexibility. You can easily set up workflows to manage processes for work orders, new vendor purchase orders, new leases, move-outs, cheque writing, and more.



Go mobile with end-to-end leasing and resident services from your tablet.

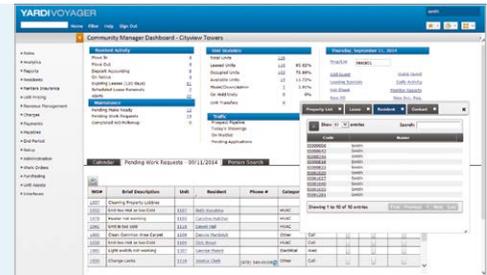
## Multiple Devices, Multiple Browsers

With Voyager, you can work on your smart-phone, tablet or laptop. And because it's browser independent, you can choose the browser that works for you.

## Business-Wide Insight

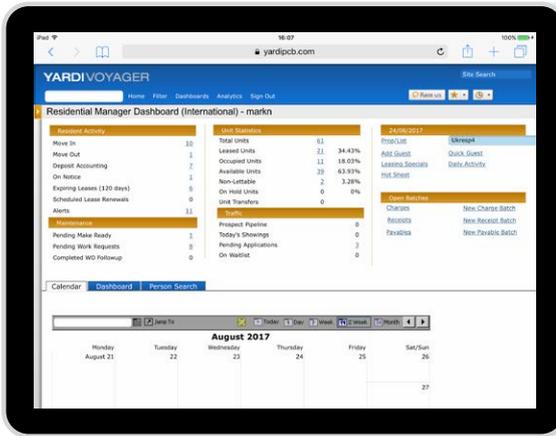
System-wide transparency, reporting, and audit trails give you superior insight. And for a 360-degree portfolio view, combine Voyager with Yardi Orion™ Business Intelligence and Yardi ancillary products. Orion brings together your operational, financial, and ancillary services data from Voyager to provide unique business intelligence through specialised dashboards featuring real-time analytics.

Search for residents using a pop up window – and stay on the screen you're viewing. Search functionality works for all browsers, and includes smart data entry and quick access to your favourites and search history.



## Key Features

- Compatible with all web browsers and mobile devices
- Streamlined leasing workflow
- Configurable role-based dashboards
- Integrated general ledger and automated move-in, move-out accounting
- Integrated maintenance and work order tracking
- Analytic reporting with drill-down and custom report writing
- Smart data entry and quick access to regularly visited screens and history
- Correspondence management for resident communications
- Property brochures, automated hot sheets, and quote sheets
- Service contract feature lets you process purchase orders, change orders, and payables for contracts
- Hosting options include Yardi SaaS Select and Private Cloud
- Integration with Orion provides 360° business intelligence across your entire portfolio



Extend the Voyager property management and accounting platform with integrated value-add products from the Yardi Residential Suite™ and Yardi Investment Suite™. Our suites feature comprehensive marketing, leasing, facilities management, invoice processing, payment processing, business intelligence solutions, and more.



Voyager provides standard performance tables that warehouse your data. You can populate these tables with stored procedures that can be run on a predetermined schedule. Analytic views include optional graphs.

## Key Benefits

- Fulfils all your online property marketing and resident service needs from one platform
- Maximises leads with social media and reputation management tools
- Helps you connect with prospects and turn leads into leases
- Expedites the leasing cycle with complete online lease execution and renewals
- Adds efficiency and heightens prospect and resident satisfaction with mobile apps



# Marketing & Leasing

Attract prospects. Turn leads into leases. Deliver outstanding service to retain residents.



# RENTCafé

RENTCafé is an end-to-end marketing solution offering prospect portals featuring full online leasing, resident portals with online payments, service requests, and lease renewals, plus social media and reputation management, and attractive property marketing sites. RENTCafé can help you attract prospects, retain residents, and allow your staff to focus on turning leads into leases. RENTCafé also features mobility for prospects, residents, and leasing consultants and integrates with Yardi Voyager® for real-time information access.

## Property Marketing Sites

RENTCafé property marketing sites provide a smooth and pleasant apartment shopping experience. With an appealing, clean design, easy-to-use features, enticing large photo displays, and convenient mouse-over floor plan previews, your renters on the go have access to vivid, informative online community tours from anywhere, anytime.

## Internet Listing Service

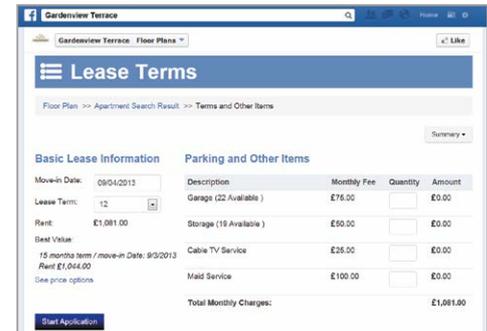
Make it easy for prospects to discover your property, imagine it as home, and make it a reality, all online — and it starts at the RENTCafé which interfaces with sites such as Zoopla and Rightmove. Searches can be filtered by city, post code and radius, bedrooms/bathrooms, amenities, pets, and other criteria. Plus, an interactive map provides rich information about each location.

## Social Media Marketing

Power your social content posting strategy. Tap into your residents' social networks to increase your prospective audience and lower your marketing costs. Built-in tools expand your online presence and incentivise residents to give trusted referrals to friends, family, and colleagues.

## Online Leasing with Renewals

Prospects and residents enjoy complete online lease execution and renewals with electronic signatures. Seamless integration with Voyager presents prospects with real-time pricing and unit availability and the ability to choose rent-able items, such as parking and storage.



RENTCafé features Facebook apps that allow you to deliver unit availability and online leasing directly from your property's Facebook page.



## Online Payments and Maintenance Requests

Our resident portal provides on-demand services to increase renter retention. Also available as a mobile app, the portal allows renters to easily, securely, and instantly update their resident profiles, view balances, make payments, and submit maintenance requests with photos and voice memos.

## Reputation Management

Many renters now research your properties and company online before contacting you. The RENTCafé Reputation Management program helps to ensure an accurate first impression. Using this tool, your staff can track, review, and manage online ratings from social media sites such as Facebook. The program also tracks corrective action taken on problematic reviews.

## Complete Integration

Integrating with Yardi Voyager with mobile functionality means that leasing

and resident cycles can be handled – from a tablet or desktop.

## RENTCafé Resident App

The RENTCafé Resident App provides your residents with a fast, convenient interface through which they can manage accounts and gain access to services that enrich their resident experience.

Residents can not only view their account balance, account activity and monthly charges, they can also submit and track the progress of maintenance requests with photos and voice memos.

Available for both Android and iOS, residents will also be able to reserve any community focussed amenities as well as manage personal concierge.

## Creative Services

RENTCafé's property marketing websites are optimised for display and functionality on any size screen. Utilise Yardi RENTCafé creative services to help you design and optimise your marketing website.

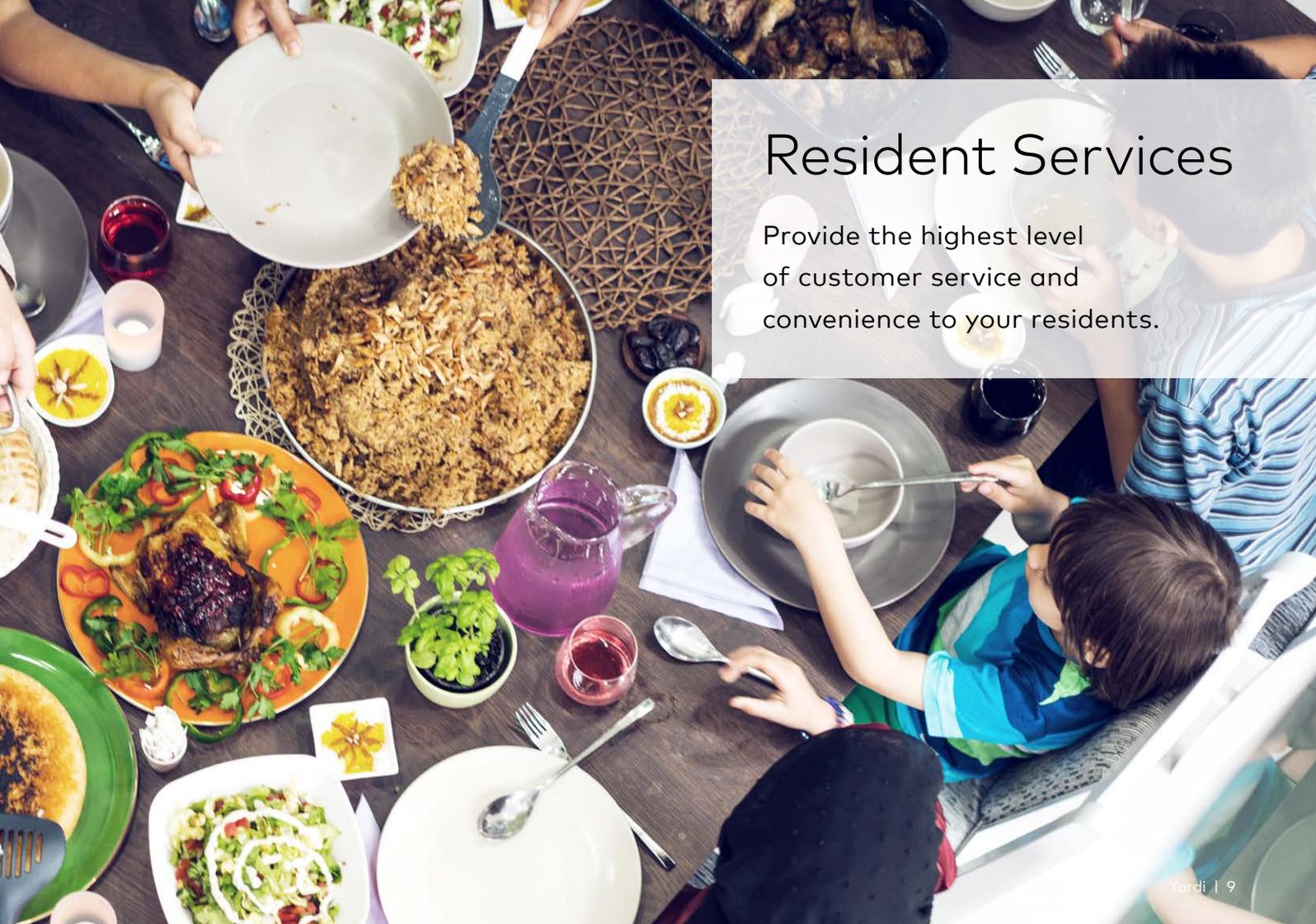
## Key Features

- Reputation management and resident referrals using social media
- Prospect portals with complete online leasing with lease execution
- Resident portals with online payments, maintenance requests, and lease renewals
- Integrated with Yardi Concierge to enhance resident experience and help you track and manage deliveries, common area rentals, and guest/key tracking.
- Full mobility and complete integration with Voyager

## Key Benefits

- Manages the concierge functions of front-desk staff
- Allows residents to prompt, track, and pay for services online
- Increases retention by providing expanded services
- Works for many types of housing, including build-to-rent and residential
- Integrates with Voyager and RENTCafé for real-time property data





# Resident Services

Provide the highest level of customer service and convenience to your residents.

# Yardi Concierge

Enhance the resident experience with expanded online services through Yardi Concierge. Manage everything from one easy dashboard.

## Expanded Resident Services

Combine Concierge with RENTCafé to increase retention by providing expanded services that residents value and appreciate. Residents can access important information and electronically submit requests, payments, and signatures — for maximum convenience.

## Parcel Tracking & Delivery

Manage parcel delivery or drop-off requests on behalf of residents. View all parcel-related tasks on one convenient dashboard and notify recipients of delivery or pickup by email. Signature capture and LCD marquee notifications are also supported.

## Amenity Reservations

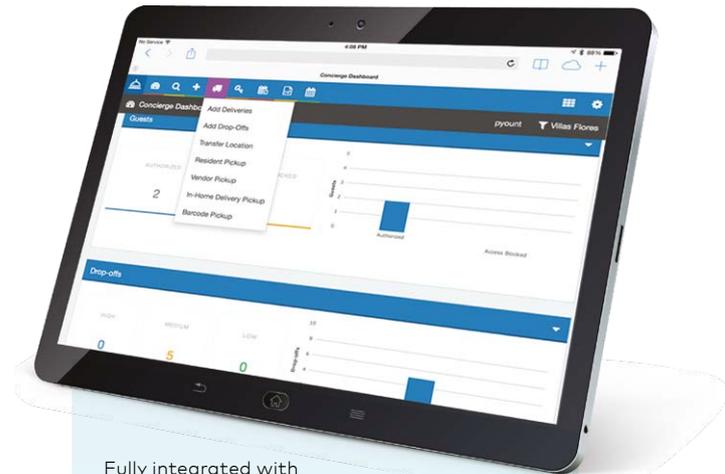
Track and maintain reservations for common space areas and other amenities like conference rooms, party rooms, and guest suites. Residents can see availability and submit reservation requests online.

## Authorised Guests

Control access to units for authorised guests. Guest authorisation includes levels of access and privileges set by the owner or resident (e.g., entry can be authorised by time of day, week, or month.)

## Key Tracking

Track spare keys checked out by guests using a dynamic inventory that is updated in real time. One-touch email alerts inform residents when a key to their unit is checked out or returned.



Fully integrated with Yardi Voyager® and RENTCafé®, Concierge allows residents to authorise guests, set notification preferences, reserve amenities, track deliveries, and more.



## Away Instructions

Allow residents to submit online requests and instructions for tasks to be performed by concierge staff during extended periods away from home. These may include mail pickup, entry authorisations, parcel delivery, and other options.

## Parking Pass Processing

Process and track owner and resident parking pass requests, distributions, and returns.

## Incident Logging

Document any incident that occurs on the premises, down to the unit level, in the system. Automatically notify multiple property management employees, distribute reports for review, and flag incidents for possible issuance of formal violations.

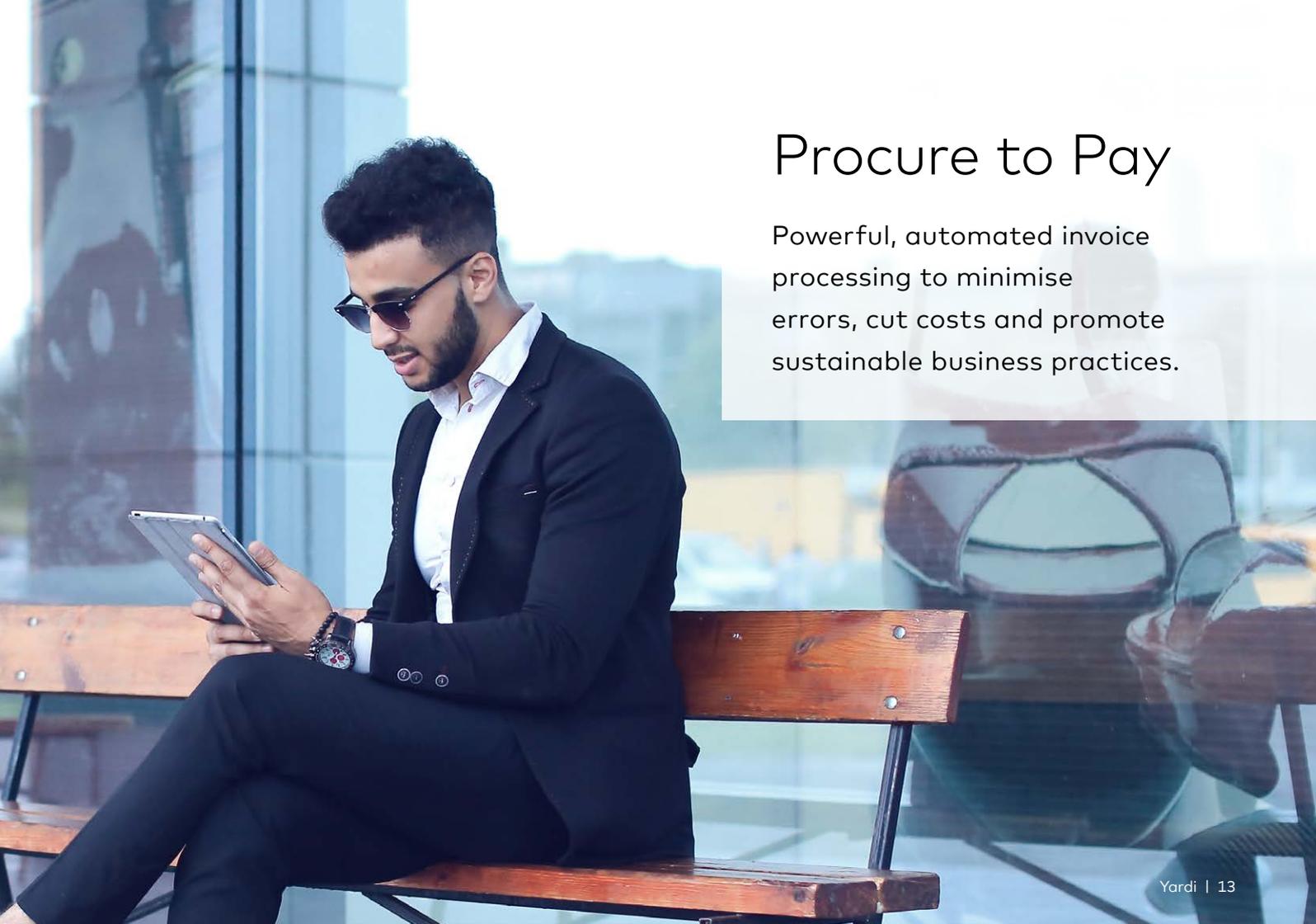
## Key Features

- Parcel tracking and delivery, including electronic signatures
- Amenity reservations that support optional online payments
- Guest authorisation and key tracking with email alerts
- Parking pass processing for owners and residents
- Incident logging to document, report, and flag violations

## Key Benefits

- Reduces invoice processing costs by up to 35%
- Automates invoice approval process
- Reduces the need to copy, mail and store invoices
- Eliminates the costs associated with paper and postage
- Prevents lost or misplaced invoices
- Minimises manual handling and errors
- Facilitates standardisation and payables oversight
- Promotes sustainable business practices





# Procure to Pay

Powerful, automated invoice processing to minimise errors, cut costs and promote sustainable business practices.

# Yardi Procure to Pay

Save money, save time, and be able to focus on your clients. Yardi Procure to Pay is our centralised procure to pay platform that includes comprehensive vendor management via **VENDORCafé®**, and electronic invoice processing with **Yardi PAYscan™**.

## Spend Management

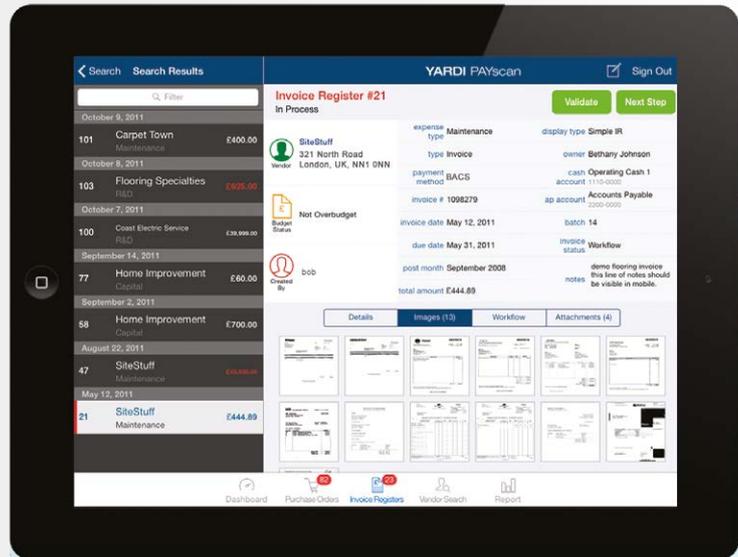
Control spend portfolio-wide with streamlined approval workflows, pre-negotiated pricing, and real-time budget checks.

## Paperless Processing

Virtually eliminate all costs associated with copying, mailing and storing paper. Minimise touch points and avoid lost invoices and data entry errors. Yardi PAYscan automatically imports electronic invoices mapped to user-generated purchase orders directly into Yardi Voyager® and employs an online approval workflow that reduces costs per invoice.

## Mobile Access

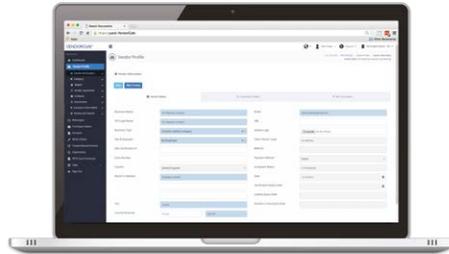
Yardi PAYscan Mobile allows managers to search, view, and approve purchase orders and invoice registers from their mobile device. Approving managers can search for assigned POs by PO number, vendor, or expense type. They can review POs and move them through the Voyager payable workflow. Available in the iTunes App Store and Android Market.



Yardi PAYscan Mobile allows managers to search, view, and approve purchase orders and invoice registers right from their mobile device.

## VENDORCafé

Included with Yardi Procure to Pay, VENDORCafé can dramatically reduce your paper and email invoices with electronic vendor management. Centralise product and service vendor information in a single system of record, with a 360° view of all your vendors and property associations.



Define your onboarding process to ensure only approved vendors are added to your accounting system and proactively assess vendor risk across your portfolio. Optimise vendor communication with the VENDORCafé web-based portal available to Yardi-registered and client-approved vendors. Vendors can upload insurance certificates, receive expiration alerts, view their ledgers, upload invoices and monitor invoice approvals.

### Client benefits

- Real-time integration with Yardi Voyager
- Simplifies vendor onboarding, compliance and ongoing vendor data maintenance
- Turnkey self-service compliance available
- Drastically reduces lost and duplicate invoices; all invoices imported directly to invoice register

### Vendor benefits

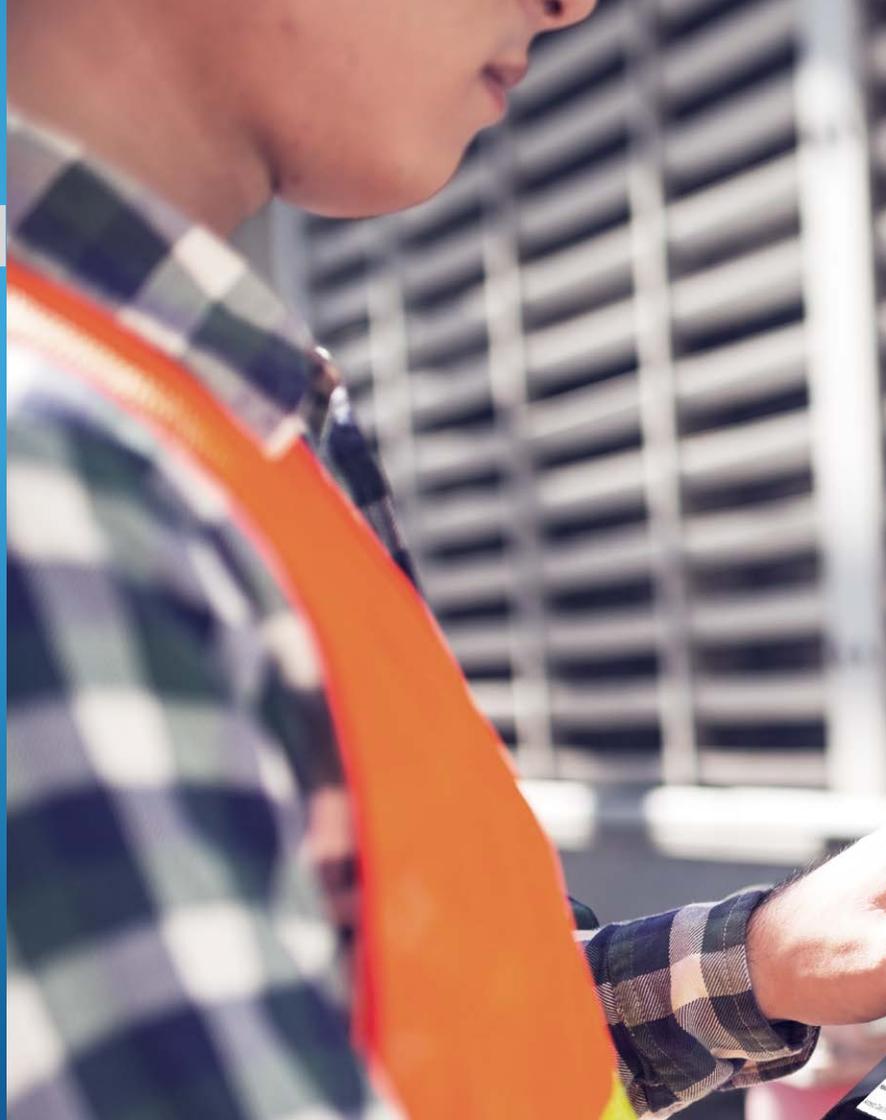
- Cost-efficient, secure and effective way to process and manage business with clients online
- Real-time information on all aspects of business with each client, including compliance status and invoice management
- Electronic invoicing eliminates printing of paper invoices, postage costs and time spent correcting errors
- Mobile solution without the need for an app; works on tablets and smartphones

### Key Features

- Fully integrated with Yardi Voyager
- Provides drill-down to invoice data for review, coding and approval
- Performs instant budget checking
- Ties invoices to purchase orders automatically
- Sends email auto-alerts to all approval staff
- Automates work flows and actions

## Key Benefits

- Fewer equipment breakdowns with preventative maintenance scheduling
- Complete history of all fixed assets
- Fast response to maintenance requests with mobile access
- Oversight of maintenance personnel with location tracker



# Maintenance Management

Schedule, track and manage all preventative, routine and emergency maintenance from your desktop or mobile device.



# Yardi Advanced Maintenance

Our facilities management suite of products includes Yardi Advanced Maintenance, which lets you manage preventative and ad hoc maintenance tasks from any device. When you license Yardi Advanced Maintenance, you receive several additional products for managing your assets and facilities at no extra cost, including Yardi Maintenance™, Yardi Inspection™, Yardi Fixed Assets™ and Yardi Inventory Control™. Advanced Maintenance is adaptable for residential, office, industrial and retail property types.

## Comprehensive Maintenance Management

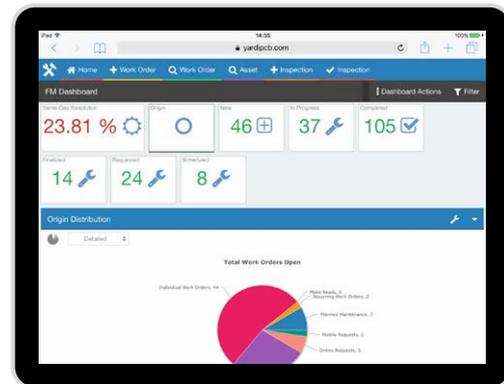
Yardi Advanced Maintenance is your solution for complete scheduling, tracking and management of asset maintenance from your desktop or mobile device. You can schedule preventative, routine, and emergency maintenance tasks. A location tracking feature allows you to match technicians with tasks, ensuring rapid response to emergency requests. Inventory consumption in the maintenance process is automatically tracked and recorded in Yardi Voyager®.

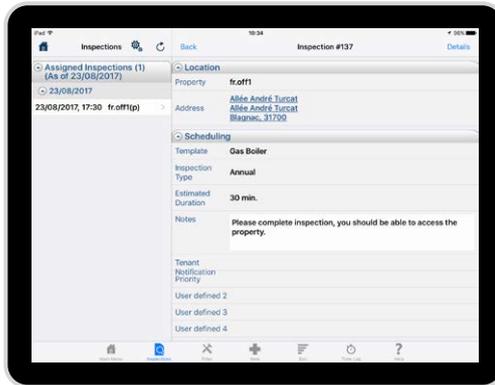
## Maintenance Manager Mobile

Yardi Advanced Maintenance includes the Yardi Maintenance Manager Mobile™ app which helps you save time, boost efficiency and increase tenant and resident satisfaction by taking your maintenance workflows mobile. Maintenance managers can easily track technicians, assign work orders and manage their maintenance tasks from an Android™ Tablet or Apple® iPad.

## Facilities Manager

Stay informed about your properties' maintenance operations with Yardi Facilities Manager™, a browser-agnostic, mobile interface that includes intuitive, customisable dashboards. A guided workflow simplifies and expedites the work order creation process. Key performance indicators help you assess work order response and completion, employee activity, and material usage. Also, Facilities Manager integrates with VENDORCafé™ to allow you to request and manage vendor proposals from your tablet.





With Advanced Maintenance, you receive additional products for managing assets at no extra cost, including:

## Yardi Maintenance™

Perform and track daily maintenance for your properties with unparalleled ease and efficiency.

## Yardi Fixed Assets™

Record and monitor fixed assets from purchase order issuance through purchase, use, and final disposition.

## Yardi Inspection™

Schedule, perform and manage all types of inspections including annual, regulatory, due diligence, and more.

## Yardi Inventory Control™

Provide total physical and financial control over the acquisition, tracking, depreciation, and disposition of inventory among multiple locations.

## Key Features

- Streamlined depreciation of fixed assets
- Complete history of work orders
- Automatic tracking of inventory consumption

## Key Benefits

- Enhances collaboration across an organisation
- Reduces document storage costs
- Includes 1TB storage capacity with the option to purchase more
- Makes finding all documents related to a specific asset easy
- Ensures accurate document cataloging in storage locations
- Provides efficient management of document histories
- Includes check-in/check-out



A blurred office scene with people working. In the foreground, a person's hand with a watch is visible near a laptop. In the background, a person in a dark suit stands, and another person is seated at a desk. The overall atmosphere is professional and collaborative.

# Document Management

Improve productivity and enhance collaboration across your organisation with cost-effective, secure and efficient document storage and sharing.

# Yardi Document Management for Sharepoint

Get the convenience of Yardi Voyager and the power of Microsoft® SharePoint® with Yardi Document Management for SharePoint, a secure, mobile-enabled, centralised content management system for all your documents. Automated bi-directional system integration carries user roles, security permissions, and information about properties, entities, leases, residents, roommates, vendors, jobs and more

## Centralised Document Management

Easily share content inside and outside your organization via a unified document management system leveraging SharePoint hosted in the Microsoft® Cloud.

## Powerful Synchronization Technology

Data syncs apply nightly (or on demand if required) with automatic transfer of Voyager security changes and record updates, saving staff time and avoiding duplication.

## Automated Metadata

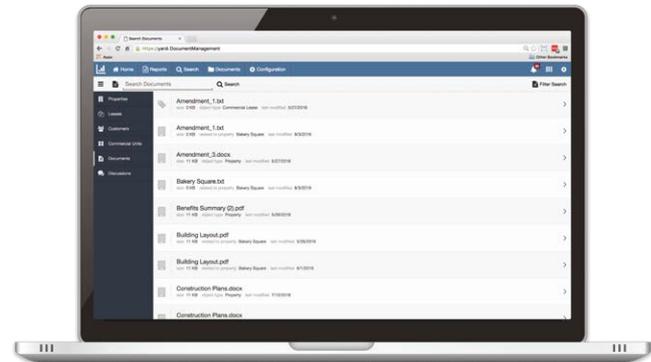
Voyager metadata for properties, units, tenants, leases and other categories are made available in SharePoint in real time, automatically maintaining consistency with Voyager data.

## Redirect Attachements & Navigation App

Document storage structures in SharePoint feature intuitive, easy-to-use navigation.

## Enterprise Search

Your users can understand and relate to the contextual search experience.



## Document Input & Capture



Scan Documents

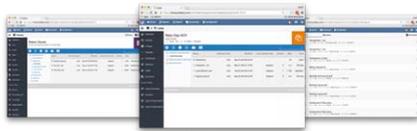


Upload Documents



Indexed for Fast Search

## Yardi Document Management for Sharepoint



## Yardi Voyager

Yardi Document Management for SharePoint gives you the industry's most robust document and enterprise content management system.

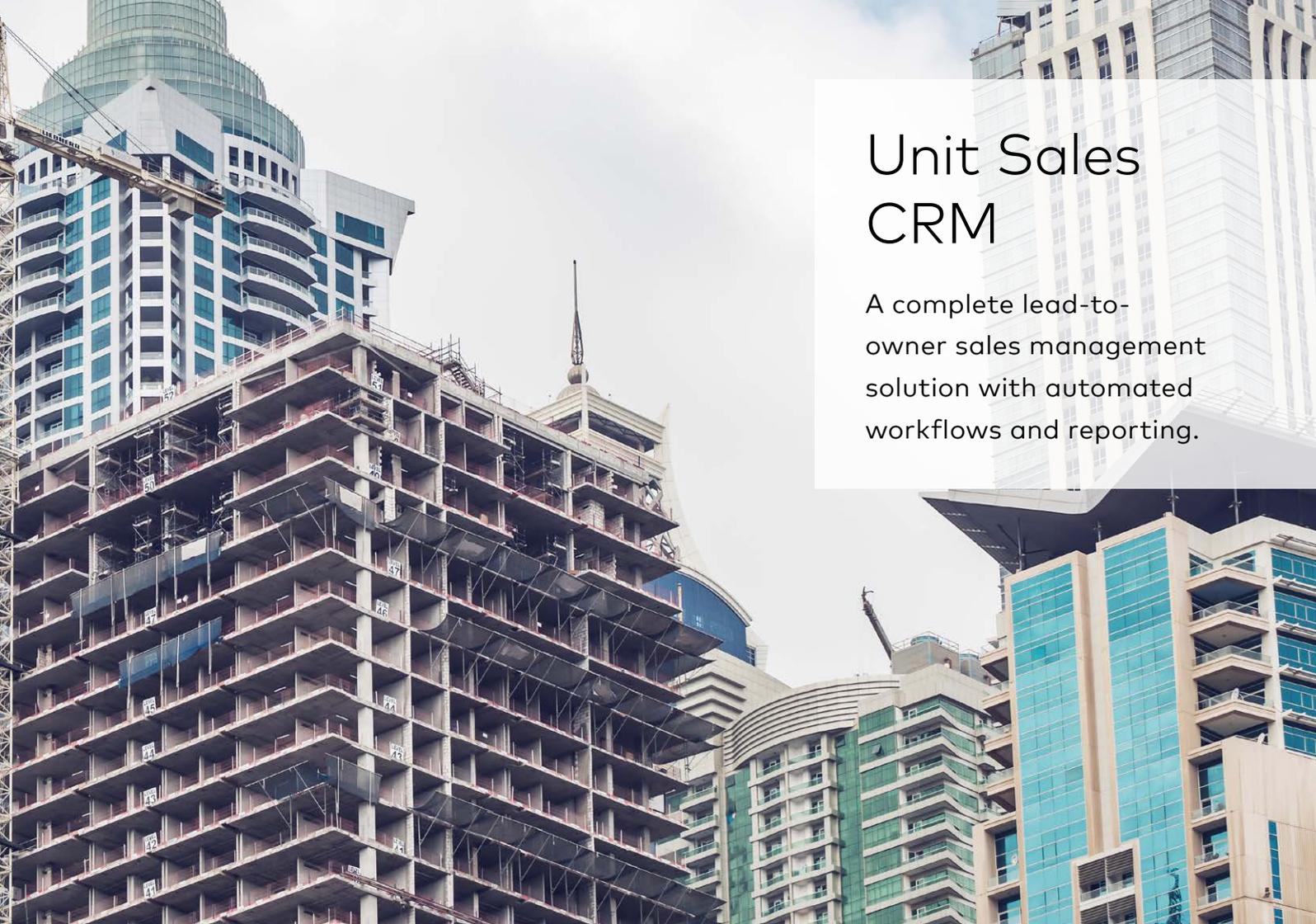
## Key Features

- eDiscovery for litigation holds and compliance audits
- Document sharing with users inside and outside the organisation
- Document archival and retention
- Custom workflows
- eSignature integration
- Editing of Microsoft® Office and Adobe® PDF documents in a browser
- Administrative access to stored documents

## Key Benefits

- Provides end-to-end lead and sales management including billing
- Automates sales procedures and simplifies handovers
- Increases business intelligence with analytics and reporting
- Integrates seamlessly with Yardi Voyager HOA





# Unit Sales CRM

A complete lead-to-owner sales management solution with automated workflows and reporting.

# Yardi Unit Sales CRM

With Unit Sales CRM, you can easily manage and track all of the business processes and tasks related to the sale of units. Intuitive workflows begin with capturing leads and creating prospect records, reserving units, converting prospects to owners and collecting billed charges, and finally transferring unit ownership. Analytics and reporting provide comprehensive information about sales events, contacts, leads, unit owners, and billing activity.

## Automated Workflows

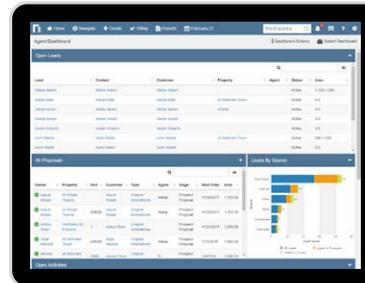
Unit Sales CRM tracks the progress of a unit sale from the first contact with a prospect to a completed sale and handover. You can create a sales lead record by entering basic contact information, unit area required, and a record of contact with the prospect. As the sale progresses, you can edit the record to include additional information, including property details, unit fees, move-in charges, selected options, and details about the prospective owner. After reserving a unit, when a prospect agrees to purchase they are converted to an owner and the unit is marked as sold. The new owner is automatically billed according to applicable charges and the established payment plan.

And when an owner purchases one or more units, Yardi Voyager® transfers scheduled charges from the previous owner(s) to the new owner and applies move-in and move-out charges to the new and previous owners, respectively. A checklist workflow simplifies the process of completing handovers.

## Flexible System

You can configure Unit Sales CRM according to employee roles, sales agents, and sales owner stages. Easily set up various options including lead sources, address types, suite listing status, phone labels, contact types, and property types, and specify which roles will be served by the Sales agent and sales manager. You can also designate employees as sales agents or sales managers.

A dashboard shows open tasks, events, and appointments and includes a calendar where these items are displayed. You can filter tasks and appointments by status (open, in progress, completed), view other types of CRM data such as contacts, leads, and deals, and easily search for units and leads.



Shorten the sales lifecycle and drive greater efficiency with a fully mobile solution that combines contact and prospect management with portfolio health analytics and business intelligence.

## Key Features

- Lead-to-owner tracking from initial contact through reservation, billing, and completed sale
- Configurable dashboards according to roles and attributes
- Workflows for booking, billing, handovers, cancellations, and re-sales
- Lead, sales, billing, owner ledger analytics and reporting
- Ability to pause purchases in progress and resume completion later
- Searchable calendar displays tasks and events with due dates
- Advanced search tool finds units based on individual and property attributes
- Seamless integration with Microsoft Outlook

Property	UHKN	Owner	Joint Owner(s)	Owner Status	Lead	Unit Type	Deal Stage	Purchase Date	Area
<b>Alkbar</b>									
<b>In Progress</b>									
Al Shadh Towers (Shadh)	SH005	Alkbar	N/A	Future	N/A	2BHK_S	Sold	11/12/2017	1,725.00
Al Shadh Towers (Shadh)	SH005	Alkbar	N/A	Future	N/A	2BHK_S	Sold	11/12/2017	1,725.00
Al Shadh Towers (Shadh)	SH004	Shahk	N/A	Future	Shahk	2BHK_S	Sold	11/12/2017	1,725.00
Al Shadh Towers (Shadh)	SH004	Shahk	N/A	Future	Shahk	2BHK_S	Sold	11/12/2017	27,000.00
<b>Total In Progress</b>									
<b>Completed</b>									
Al Shadh Towers (Shadh)	SH007	Nargis Fakhr	N/A	Current	Nargis Fakhr	2BHK_S	Sold	20/12/2017	1,725.00
Al Shadh Towers (Shadh)	SH006	Sahin Javed	N/A	Current	Azed Rasool	2BHK_S	Sold	23/9/2018	1,725.00
<b>Total Completed</b>									
<b>Total Alkbar</b>									

Review sales analytics with different selection criteria according to your needs. You can report on multiple dimensions – by Unit Type, Sales Agent, Broker, Probability and many more. You can display a report on screen, send it to Excel or generate a PDF copy.

## Analytic Reporting

Unit Sales CRM provides analytics and reporting with drill down to give you comprehensive oversight and insight. You can view details from a single record or review calculations based on data from multiple records, such as tabulated billing information. You can run reports for contacts, lead records, sales activity, unit billing, sales agent performance, owner ledgers, and unit ledgers. Sales analytics include reports of sales in progress, completed, or cancelled.

Activity analytics let you run reports on tasks, emails, and events; unit billing analytics display a list of instalments along with status (e.g., progressed or billed). The

owner ledger report provides unit payment information organised by property, owner, or unit, while the unit ledger report shows you unit payment information organised by property, unit, or status.

## Key Benefits

- Complete financial oversight with easily tracked, up-to-date actual cost and budget comparisons
- Tight cost control with automatic over-budget monitoring of every transaction
- Detailed, real-time recording of job costs and other actions across the entire construction lifecycle
- Multiple job cost summary and detail reports with drilldown to underlying transactions
- Consistent governance with predefined workflows and rules consistent with Yardi Voyager
- Real estate specific solutions squarely focused on construction accounting needs



# Project Cost Control

Deliver improved cost control and budget oversight and maximise profitability across development projects.



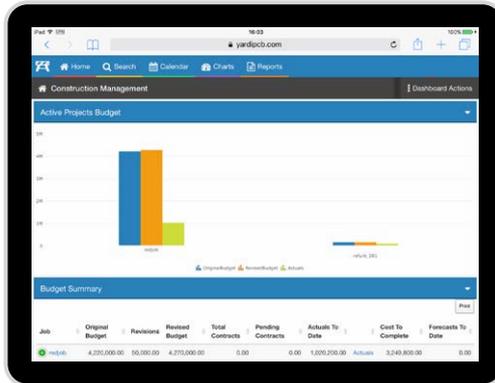
# Yardi Construction Management

Yardi Construction Management is a full-service, job-costing or CAPEX management system designed to track all types of projects through all phases of construction. It is ideal for managers who want to track improvements, as well as developers who build from the ground up. With Yardi Construction Management, you can easily track all job budgets, budget revisions, job bid/contracts and change orders, expenses, receipts, and draws on construction loans, subcontracts, lien-waiver controls, retention, and more.



## Construction & Development

Whatever the scope of a project, Yardi Construction Management is very flexible and is suitable for large, multi-building projects or small individual units and supports projects with short, medium or longer term duration. Specifically designed to meet the needs of companies who fulfil the role of Developer or Construction Accounting Manager, Construction Management supports the job costing process for construction projects and the management of the day-to-day work of general contractors, facility managers and sub contractors.



## Automatic Job Costing

Construction Management automatically tracks actual cost totals and compares them to the budget. It also updates the job cost and general ledger whenever a transaction is entered which enables you to immediately catch all charges within the system relative to job cost transactions. To bill for a specific invoice or draw, you can automatically create charge amounts using actual costs, a user-defined budget amount or a "percentage complete" calculation.

## Comprehensive Reporting

Schedule, perform and manage all types of inspections including annual, regulatory, due diligence, and more.

## Increased Flexibility

With Yardi Construction Management, you can enter contracts and subcontracts for multiple jobs and/or properties. You can also choose to update the job budget automatically when you enter contract amounts and changes.

## Key Features

- Detailed recording capabilities by job or subcontract across the entire construction life-cycle
- Record and calculate draws and receivables in AIA G702/G703 format or non-AIA format
- Monthly, yearly, and multi-year budgets per job and automatic over-budget checking
- Create critical date tracking memos and attach scanned documents
- Detailed tracking of all job change order elements
- Select vendors used exclusively for job costing
- Payable approvals and check processing
- Drill-down report access with underlying transactions for job cost summary data
- Detailed subtotal and total roll-up reports and project management reports

## Key Benefits

- Leverages your operational, financial, and ancillary data in Voyager for business-wide insight
- Helps you easily monitor operations using internal key performance indicators
- Delivers greater transparency into performance at portfolio, property, and resident levels
- Provides 24/7 access to key decision-making tools from any mobile device





# Business Intelligence

Easily create simple-to-use dashboards to analyse the operational and financial health of your entire portfolio.

# Yardi Orion Business Intelligence

Yardi Orion Business Intelligence is a unique, mobile-enabled platform that can be installed and customised easily and cost-effectively. Orion features more than 200 built-in key performance indicators and powerful, flexible reports and dashboards that provide a 360-degree view of your business. Orion ensures secure access to data that helps owners and managers improve business performance yet requires dramatically less time and cost to implement than legacy business intelligence systems.

## Powerful Analytics

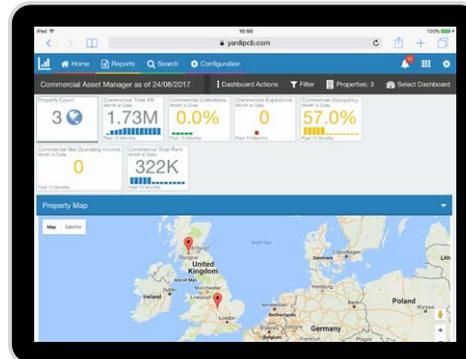
Orion combines the financial, operational, and ancillary data housed in your Yardi Voyager® system and Yardi Residential Suite™ products to give you a holistic view of your operations — including financials, spending, rental pricing, energy management, applicant screening, and more. Easy-to-build dashboards utilising drag and drop functionality support action-based monitoring of trends in resident, property, portfolio and business-wide performance. You can perform ad hoc analysis, dissect data, and create charts with a Microsoft® Excel connection to a tabular data model built on Voyager data. Upload and publish your Excel reports and charts for others to view in Orion. With Orion you get total visibility with detailed and configurable reporting and analytics — information that can be combined for unique insights and acted on to improve portfolio performance.

## Mobile Platform

Orion is a browser-agnostic, mobile-friendly platform that delivers robust reporting and dashboards to tablets. With 24/7 convenience, you can create customised views of property and resident data through an intuitive tablet touch interface with the same customised reporting that you can generate on your desktop computer.

## Custom KPIs

Orion includes a toolset that builds reporting content focused on the metrics you use to run your business. You can easily create your own unique set of key performance indicators based on data from tables in Voyager. You can also group and display data by attribute such as property type, region, portfolio, and market. You control the data to display and how to display it: line charts, bar charts, pie charts, stacked bar charts, data grids with rankings, and more. Once you create your unique measure and chart, it is easy to drag and drop it onto your dashboard.



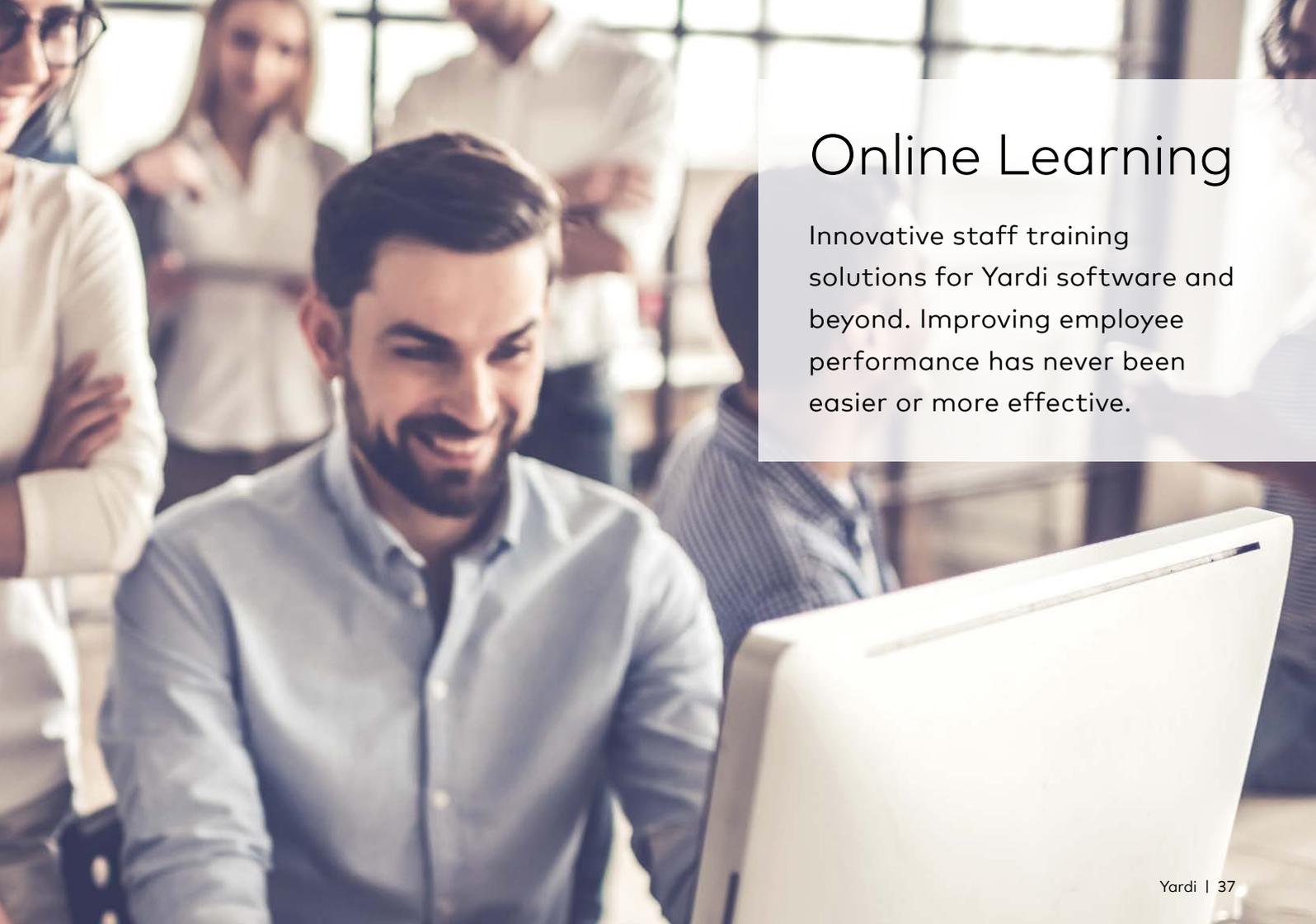
Dashboards with operational data, all at your fingertips. Discussions feature allows users to add comments, tag objects, and follow discussion threads and trends directly in the program.



## Key Benefits

- Reduces overall training costs with on-demand online courses
- Eliminates costly mistakes by delivering preventative training courses in a timely manner
- Solidifies learners' understanding of key concepts with pre- and post-training assessments
- Encourages engagement and timely course completion using achievement, peer discussion, and assignment feedback tools
- Improves accountability and retention over traditional training
- Automates recertification processes to ensure training meets compliance requirements
- Boosts employee confidence with easy access to all training activities from one dashboard





# Online Learning

Innovative staff training solutions for Yardi software and beyond. Improving employee performance has never been easier or more effective.

# Yardi eLearning

Increase employee satisfaction and improve job performance with an on-demand, mobile-friendly training environment. Take advantage of courses designed by Yardi and develop your own for a training solution that fits your organisation's unique needs. Maximise training ROI with an online platform that includes an extensive course library, assessment tools, certifications, post-training follow-ups, upgrades and support.

## Customisable Curriculum

Role-specific learning plans draw from a customisable library of courses authored and maintained by Yardi designers, including fair housing regulation compliance. We continuously expand our curriculum for clients and update materials at no additional cost.

## Efficient Management

Yardi eLearning saves time with automatic course scheduling and integration with Citrix®, Cisco®, and other web conferencing programs. Administrators can monitor training sessions, track attendance, and follow up with users based on assessed learning activities. Integrated analytics and intuitive online tools provide user data such as time spent in class, test results, assignment submissions, class discussions, and more.

## Cost-Effective Solution

Yardi eLearning clients receive technical support, content and platform upgrades, implementation services and conversion services from other learning management systems, all included with the license fee.

## Innovative Design

Yardi eLearning covers Yardi products and industry topics designed to maximise all aspects of property and asset management and customer service competency. Course design focuses on context-specific learning, step-by-step procedures, interactive content, and hands-on exercises in multi-media formats. Clients can create courses and simulations based on unique company needs with easy-to-use authoring tools.

The learner dashboard displays courses, tracks, events, personal achievements, and links company resources.





## Seamless HRIS Management

Yardi eLearning can be configured to work with third-party Human Resource Information Systems (HRIS). Administrators can easily create new users and assign role-based training without logging into multiple systems.

## Easy Sign-On

Single sign-on (SSO) technology streamlines your employees' access to training. Users can quickly connect using Active Directory (ADFS), Microsoft® Azure™, OneLogin®, PingIdentity®, or Okta®, using a single username and password.

## Integrated Solutions

Yardi eLearning automates web conferencing setup, tracking attendance details, and reporting. We currently offer integrations with:

- ZenDesk®
- Web-based event management systems
- Vimeo®
- Any HRIS, including ADP®, Workday®, and Bamboo®
- Yardi Voyager® for hands-on exercises
- Yardi Voyager Online Help

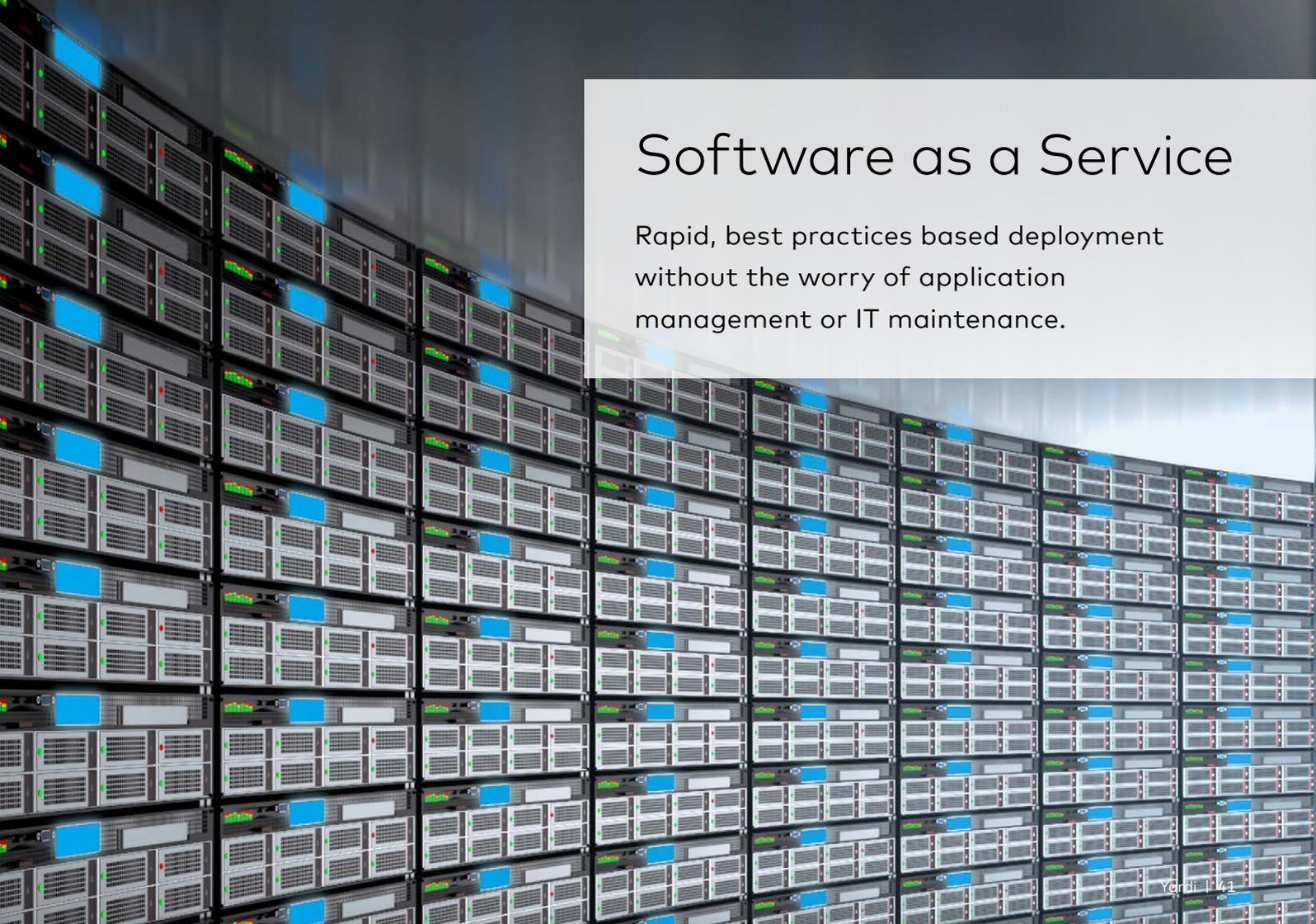
## Key Features

- Centralised solution for online courses, live training events, and organisational resources
- Integration with multiple HRIS, webinar, and helpdesk software providers with single sign-on
- Reporting tools to track group-level and individual student progress
- Role-based course deployment
- Extensive curriculum developed and maintained by Yardi experts
- Authoring tools for real-time course edits and quick rollout to learners
- Support for multimedia formats including HTML, documents, images, and videos
- Mobile access through all major handheld devices and Web browsers
- Training and consultation from experienced Yardi course designers
- Centralised storage for company-wide resources

## Key Benefits

- Seamless integration of new releases and updates
- Rapid solution implementation and deployment
- Hardware and network setup and performance monitoring
- 24/7 accessibility
- Scalability and protection against outdated technology
- Lower overall cost of implementation and maintenance
- Access to expert technical support staff





# Software as a Service

Rapid, best practices based deployment  
without the worry of application  
management or IT maintenance.

# Yardi Software as a Service (SaaS)

Yardi SaaS (Software as a Service) utilises our 12 data centres, based in various locations across the world, to enable faster, best practice based deployment of our latest platforms. Taking away the worry of managing applications and maintaining an IT networks, SaaS allows you to optimise your Yardi platform with painless upgrades and delivers a pre-configured setup, secure IT infrastructure, 24/7 accessibility, full business continuity – all while reducing your overhead and capital costs. Yardi SaaS deployments are available in a number of options.



## SaaS Select

Yardi SaaS Select clients have their own installation of the application and their own secure database which offers each client the ability to control their own versions and upgrades. Clients can choose if and when to upgrade, adopt new releases, and install plug-ins and hot fixes. SaaS Select allows clients to create and maintain custom tables and reports and standard interfaces.

## Private Cloud

With this option, clients have their own network, Voyager program and database. This is achieved with a virtual LAN and includes Active Directory Synchronisation. This option will also allow clients to load non-Yardi applications into their Private Cloud and provides state of the art hardware and networking solutions with 24/7 service.



## Full Compliance

Our hosting services are fully SSAE 18 (formerly formerly SSAE 16) compliant. We submit to a yearly SSAE 18 review and receive an SSAE 18 Service Auditor's Report twice a year.

## Redundancy and Uptime

- Guaranteed business continuity and disaster recovery
- Nightly backups and off-site transfer of all data
- Battery backups and a fully automatic fail-over standby generator to ensure uninterrupted performance in the event of a power failure
- Seismically braced server racks
- Multiple load balanced servers enhances resilience
- State-of-the-art fire suppression system
- Weekly server maintenance
- Around-the-clock monitoring of server operation



## Key Features

- Real-time, centralised processing and remote site linking
- 128-bit encryption over the Internet
- SSAE 18 and PCI compliance
- Multiple firewalls
- On-premises security personnel
- Continuous video surveillance
- Biometric screening to enter and exit Yardi Data Centers
- Primary and secondary data center location for comprehensive DRP (Disaster Recovery Planning) service

**YARDI** | Energised for Tomorrow

At Yardi our mission is to provide our clients with superior products and outstanding customer service, while we take care of our employees and the communities where we work and live. With that commitment, Yardi leads the industry in providing full business software solutions for real estate investment management, property management, financial accounting, asset management and ancillary services. Organisations like yours have been using our proven and mature software with confidence for decades.

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