



## KEEPING MULTIFAMILY CONNECTED

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### Yardi solutions for contactless services

Using technology to facilitate business continuity can make things easier for you and your customers. Here are a few ways our solutions can empower connections and prevent disruption.



#### **ATTRACT & CONVERT PROSPECTS**

Connect with more renters online with the [RENTCafé Reach Suite](#) and the [RENTCafé Suite](#). Drive targeted prospects to your marketing websites with SEO and PPC campaigns managed by a Google Premier Partner. Create an immersive customer experience for site visitors with virtual and video tours, as well as [RENTCafé Chat IQ](#), an AI-powered bot that answers questions unique to each property. Continue the contactless experience with [RENTCafé Self-Guided Tours](#). Execute leases completely online with built-in rental applications, self-service screening, ID verification and e-signatures.

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# STAYING CONNECTED



## OFFER SOLUTIONS TO RETAIN RESIDENTS

Make renter interactions contactless without compromising customer service when you use [RENTCafé](#). Residents can make payments, submit maintenance requests, view updates and more via an online portal and app. For residents who are experiencing financial challenges, you can offer payment options. The deferral payment plan and recovery tool works in Yardi Voyager and [RENTCafé CRM Flex](#) to create an automatic collection schedule of deferred amounts. Renters can upload proof of layoff or furlough documents and sign agreements in the resident portal or app.

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## EVALUATE ASSET PERFORMANCE

Get visibility into rent collection, deferrals and repayments to see how they impact current and future cash flow with the collections dashboard in [Asset IQ](#). Analyze leasing and maintenance staff activity with productivity dashboards. Easily view and share reports with stakeholders across your portfolio, even from a mobile device. Track timely performance details, including benchmarking against your competition and your forecast. Combine with [Forecast IQ](#) to simplify budgeting for the year or reforecasting during changing times.

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## PROCESS INVOICES & PAYMENTS

Handle invoice processing, bill payments and vendor management remotely with automated solutions in the [Yardi Procure to Pay Suite](#). By outsourcing with [Yardi PayScan Full Service](#), we process your invoices so you don't have to sort mail or do data entry. Expedite touchless payments with [virtual credit cards](#). Streamline vendor communication, improve onboarding and promote electronic invoices with [VendorCafe](#), easily implemented and free of charge for clients and vendors.

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## TRAIN YOUR STAFF TO SUCCEED

Develop and engage your staff from anywhere. Give your employees the skills and knowledge they need to excel at their jobs and create growth opportunities. [Yardi Aspire](#) is the only online training solution that lets you automatically distribute role-based learning plans including Yardi software proficiency, required compliance, company policies, safety, leasing and professional skills.

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To discover more ways the [Yardi Multifamily Suite](#) can help you maintain business continuity and stay connected to your residents and staff, contact us at (800) 866-1144 or [sales@yardi.com](mailto:sales@yardi.com).