YARDI | CTI

Yardi CTI 8.8 System Requirements

Recommended and minimum hardware and software specifications[1] for a Yardi CTI 8.8 system.
Yardi Systems, Inc. February 2013.

Hardware and software installations and version updates for all listed components require careful planning.
Contact Yardi technical support before proceeding.

AS400 (ISERIES) SPECIFICATIONS

Operating system	OS/400 V6R1 (recommended); V7R1 or V5R4[2] (minimum) - with latest service pack and security updates *- Insight/Data Mirror V5R3 is not supported on the iSeries OS 6.x platform.* *- IBM Infosphere Change Data Capture V6.x is compatible with iSeries version 6.x.*
Java version	Java v1.5, required with OS/400 V6R1/V7R1

JACADA UI SERVER SPECIFICATIONS

Operating system	Microsoft Windows Server 2008 (recommended); or Microsoft Windows Server 2003; or Microsoft Windows Server 2000 SP4 (minimum) - with latest service pack and security updates
Processor	Intel Pentium 4 or higher, 1.0 GHz or faster
RAM	4 GB (recommended); 2 GB (minimum)
Free hard disk space	80 GB (recommended); 20 GB (minimum) - RAID 5 or RAID 1+0 configuration
Web server	Microsoft IIS 6.0 (recommended); or Microsoft IIS 5.0 (minimum)
Jacada Interface Server (JIIS)	Jacada 9.1.2

CLIENT SPECIFICATIONS

Operating system	Microsoft Windows 7 (recommended); or Microsoft Windows Vista Business; or Microsoft Windows XP Professional SP1 or SP2; or Microsoft Windows 2000 SP4 - with specified or latest service pack, as applicable, and security updates
Processor	Intel Pentium 4 or higher
RAM	1 GB (recommended); 512 MB (minimum)
Free hard disk space	10 GB (recommended); 5 GB (minimum)
Software applications and components	Microsoft Internet Explorer 7.0 through 9.0, with latest service pack and security updates Adobe Acrobat PDF Viewer for printing (*if utilizing PDF Print*) Java runtime v1.7.0_11 (recommended); or Java runtime v1.5.0_01 (minimum) If using INSIGHT 3.0: Java runtime v1.6.0_31 (recommended); or Java runtime v1.5.0_01 (minimum)
Printer	Laser
Screen resolution	1024 x 768 or higher
Internet connection	T1 recommended

■ The hardware and software specifications listed in this document are for releases of Yardi CTI version 8.8 software that were available at the time of this publication. As newer system versions are introduced, Yardi reserves the right to update and modify these recommendations.

■ The operating system installed on the Jacada UI Web server must be a North American version of Microsoft Windows. Microsoft Windows Region and Language settings must be configured for "English (United States)."

■ Yardi recommends the use of a dedicated Jacada UI Web server. Specifications listed are for 300 concurrent users. If the server will be running additional applications, the recommended specifications should be increased accordingly.

■ Hardware, memory, and storage requirements can vary greatly, depending on the number of users, network applications, hard disk sizes, connection type, and other issues. Your organization should regularly review company hardware and software resources and compare them to current system requirements. Your organization should regularly review company hardware and software resources and compare them to current system requirements.

■ Yardi recommends the use of backup and security components for hardware, data, and application redundancy. This includes backup servers for your Web and database servers, as required. In case of catastrophic server failure, backup servers allow users to work with minimal interruptions in Web, database, and application services. In addition, you should use backup devices for storing your database backup files. As the CTI system is an Internet-based application, good security practices also require the use of standard security hardware and software, such as firewalls and utilities for protection against computer viruses and spyware. Configuration of hardware and application security is the responsibility of your organization and users.

■ For computer and peripheral requirements and resources in your organization, contact your system administrator or computer consultant. For additional information about, and updates to CTI system requirements, contact your Yardi technical support.

[1] System requirements presented herein are accurate and reliable to the best of Yardi's knowledge and belief but are not guaranteed to be so. These requirements are subject to change without notice. Nothing herein is to be construed as recommending any practice or any product in violation of any patent or in violation of any law or regulation. It is the user's responsibility to determine the suitability of any equipment and/or procedure for a specific purpose and to use such equipment and/or procedure as may be necessary and pertinent to the user's organization and business practices.

[2] IBM support for OS/400 V5R4 will end on 9/30/2013.

YARDI

430 South Fairview Avenue, Santa Barbara, CA 93117 ■ 800.866.1124 ■ www.yardi.com