



# Yardi®

AFFORDABLE HOUSING SUITE



 **YARDI**



# Yardi®

## Affordable Housing Suite

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Maximize efficiency and asset value by investing in affordable housing compliance technology. The Yardi Affordable Housing Suite gives you everything you need to reimagine how your organization qualifies applicants, serves residents, oversees finance, maintains properties and manages compliance data. Simplify affordable housing property management with a single platform that supports every major department and staff role.

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Yardi Voyager®

## YARDI VOYAGER AFFORDABLE HOUSING

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Strengthen your affordable housing operations with powerful compliance and property management software

Gain efficiency by managing properties, residents, compliance and finance on a single cloud-based platform. Choose additional solutions from the integrated Yardi Affordable Housing Suite and take total control of your organization.

### **SIMPLIFY ACCOUNTING**

Facilitate AR/AP, budgeting and batches with a full general ledger.

### **IMPROVE COMPLIANCE**

Automate certifications and report processes with leading practice workflows.

### **INCREASE OVERSIGHT**

Drive transparency with centralized data and real-time compliance metrics.



# FEATURES

## YARDI VOYAGER AFFORDABLE HOUSING



### PROPERTY MANAGEMENT

Oversee applicants, residents, inspections, maintenance and assets all in one place.



### FINANCIAL MANAGEMENT

Get a complete accounting system that meets GAAP requirements and the unique challenges of affordable housing.



### MOBILITY

Maximize productivity and service delivery with PHA solutions that leverage handheld and web-based technology.



### COMPLIANCE & REPORTING

Ensure total compliance with detailed workflows and reports for every major housing program.

## PREPARE FOR THE NEXT GENERATION OF AFFORDABLE HOUSING MANAGEMENT

Yardi Voyager is the foundation of the Yardi Affordable Housing Suite and the first step in creating a complete property management platform with compliance, finance, portals for applicants and residents and more.



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RENTCafé®



## RENTCAFÉ AFFORDABLE HOUSING

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Connect to applicants and residents through secure online portals

Deliver core services with a mobile-friendly site for applications, recertifications, payments, inspections, maintenance and more.

### **LESS PAPERWORK**

Replace stacks of paper with online workflows and secure digital documentation.

### **FEWER MEETINGS**

Keep socially distant without compromising services or communication.

### **GREATER CONSISTENCY**

Promote a non-coached experience by making certifications automated and self-service.



# FEATURES

## RENTCAFÉ AFFORDABLE HOUSING



### PAPERLESS APPLICATIONS

Make initial and recurring certifications faster and easier with leading practice workflows that reduce errors and increase efficiency.



### 24/7 SERVICE DELIVERY

Give applicants and residents online access to certifications and service requests without having to find time to call or visit your office.



### PAYMENT PROCESSING

Collect rent and other payments digitally from mobile devices or computers instead of insecure money orders and cash payments.



### DATA INTEGRATION

Keep compliance data organized and accurate by integrating RENTCafé Affordable Housing with Yardi RightSource and Yardi Voyager or Yardi Breeze Premier.

## TRANSFORM THE WAY YOUR ORGANIZATION DOES BUSINESS

Enhance the journey from first contact through move-out with a single, connected solution for property management, compliance, finance, portals for applicants, residents and more.



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RENTCafé®

## RESIDENT PORTAL FOR AFFORDABLE HOUSING

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Stay close to your residents, even when they're on the go

Use mobile technology to your advantage. Make it convenient for your residents to use a mobile device or home computer to get assistance from your staff, pay rent and feel part of a community.

### **MAKE RESIDENT LIFE EASIER**

Eliminate trips to your office, phone calls and handwritten paperwork.

### **EXPEDITE MAINTENANCE**

Get repair requests to technicians faster with mobile alerts.

### **BUILD A COMMUNITY**

Give residents an online forum to make plans, share ideas and inform your decision making.



## RENTCAFÉ AFFORDABLE HOUSING RESIDENT PORTAL



### MOBILITY

Stay close to your residents with our highly rated app for mobile devices.



### PAYMENTS

Provide up-to-date ledger detail and multiple ways to make mobile payments.



### COMMUNICATIONS

Send custom alerts via text to individuals or a selected group of residents.



### MAINTENANCE

Simplify the process of requesting repairs and dispatching technicians.

## MAKE RESIDENT SERVICE EASIER AND MORE CONVENIENT

Yardi Resident Portal is a part of the RENTCafé Affordable Housing Suite, a frictionless software platform for your staff, prospects, applicants and residents to interact online throughout the affordable housing lifecycle.



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Yardi RightSource®



## COMPLIANCE SERVICES

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Strengthen your team by assigning critical compliance tasks to the RightSource team of experts

Gain time to serve residents and confidence in your affordable housing programs by outsourcing compliance tasks to Yardi RightSource.

### **REDUCE RISK**

Get complete certification file reviews with a guaranteed response time from Yardi RightSource.

### **MAXIMIZE ACCURACY**

Prevent errors with a library of certification forms continuously kept up to date for your staff.

### **CONTROL COMPLIANCE SPEND**

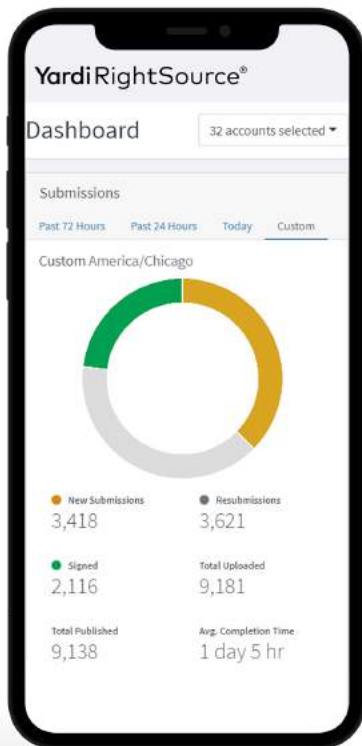
Accurately budget for compliance with simple, per-unit calculations and minimize the costs of overstaffing and turnover.

### **BE AUDIT PREPARED**

Avoid costly audit findings knowing your files are in order and compliant.

# FEATURES

## COMPLIANCE SERVICES



### OUTSOURCE FILE REVIEWS

Securely transmit certification files for fast compliance review by Yardi RightSource.



### AUTOMATE FORMS MANAGEMENT

Gain access to a library of leading practice verification forms for all major affordable housing programs.



### IDENTIFY ERRORS

Get clear and consistent file reviews that certify compliance as satisfactory or in need of follow up work.

### STREAMLINE COMPLIANCE DATA

Combine Yardi RightSource with Yardi Voyager or Yardi Breeze Premier for transparent compliance data that's always up to date and in sync. Take automation a step further by adding RENTCafé Affordable Housing or RENTCafé PHA for online portal access for applicants, residents and landlords.



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Yardi Elevate

## YARDI ASSET IQ AFFORDABLE HOUSING

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Elevate asset performance using deep intelligence to make smart decisions

Increase revenue and reduce expenses. Designed for asset managers and operational executives, Asset IQ helps you optimize asset value with predictive analytics and prescriptive actions driven by big data and benchmarking.

### **IMPROVE VISIBILITY**

See important portfolio metrics and easily view performance against benchmarks and budget.

### **TAKE ACTION**

Get recommended actions based on analytical insights.

### **DRIVE REVENUE**

Connect market data, revenue management, marketing and budgeting across your business.

### **COMPLIANCE**

Measure historical performance. Comply with HUD guidelines and requirements. Track real-time activity, and see when future certifications are due.



# YARDI ASSET IQ AFFORDABLE HOUSING



### COLLECTIONS DASHBOARD

Monitor collections, delinquencies and payment plans by amount and unit. Get data with comparisons to prior month and year.



### BENCHMARKING

Gauge your performance beyond property budgets with expense and revenue benchmarking against properties.



### PREDICTIVE ANALYTICS

Forecast activity, behavior and trends. Empower your executives to make better decisions for an immediate impact.



### PRESCRIPTIVE ACTIONS

Get machine learning recommended actions to achieve desired results, offset future negative outcomes, reduce costs and drive higher revenue.



### REVENUE MANAGEMENT

View as an affordable property and how to measure against a residential property - rents collected between the two. (Tax credit props). Look at properties for trending/increasing or decreasing.



### JUST-IN-TIME MARKETING

Cover expected vacancy exposure with guidance for smarter spending on lead generation when you combine with RENTCafé Reach.

## EVERYTHING YOU NEED TO ELEVATE PORTFOLIO VALUE

Asset IQ is part of Yardi Elevate for affordable housing. Combine with property management, accounting, compliance, resident services and more for a single connected solution that drives asset performance.



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## YARDI FORECAST IQ

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Generate complete budgets and forecast revenues faster than ever

Get detailed revenue and expense forecasting using your performance data to quickly build more accurate budgets. Eliminate spreadsheets and align teams with a simple tool that reduces budget cycle times and improves accuracy.

### **OPTIMIZE BUDGETING**

Expedite budgets using your historical unit level data from Yardi Voyager.

### **IMPROVE ACCURACY**

Apply assumptions for your business and use formula-driven calculations to save time and increase data reliability.

### **STREAMLINE WORKFLOWS**

Improve collaboration and speed approvals with transparent workflows that eliminate hours of manual budgeting workshops.

# FEATURES

## YARDI FORECAST IQ



### INTEGRATED DATA

Prevent data rekeying to reduce cycle times and increase accuracy with a connected solution. Easily make revisions and reforecast to adapt quickly.



### FORMULAIC CALCULATIONS

Use included standard formulas or create your own. Apply globally or assign to specific properties for a more nuanced approach.



### DASHBOARD KPIs

See a complete picture of each asset's budget status for your entire portfolio on one clean and easy-to-use dashboard with drilldown.



### ACCURATE PROJECTIONS

Harness your historical data for a reliable prediction of an asset's future revenue performance including new and renewal growth rates.



### INCOME & EXPENSE MODELS

Use your actual data to model expenses and ancillary income including rentable items and other charges to predict the impact on your revenue.



### COLLABORATION TOOLS

Improve oversight with workflow, versioning and communication tools. Facilitate collaboration between teams by viewing independent updates to each asset.

## BETTER BUDGETS TO HELP YOU MEET YOUR GOALS

Part of the Yardi Elevate suite for multifamily, Forecast IQ empowers your budgeting and delivers predictions against your historical data which can be posted to Yardi Voyager or Yardi Budgeting & Forecasting.



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## YARDI MAINTENANCE IQ

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# Speed unit turns and elevate rental revenue

Gain real-time visibility into your maintenance operations using a single database and mobile app. Streamline unit turns and integrate procurement to reduce vacancy days and increase rental income.

### **OPTIMIZE MAINTENANCE**

Connect maintenance processes and move residents in sooner to improve property performance.

### **IMPROVE PRODUCTIVITY**

Complete work orders and inspections in the field to reduce unit turn times.

### **GAIN OVERSIGHT**

Track maintenance tasks with visibility into the status of work orders and inspections.



# FEATURES

## YARDI MAINTENANCE IQ



### INTEGRATED DATA

Track turn costs and days on the unit turn dashboard and see upcoming units. For turns in progress, project milestones indicate completed and outstanding tasks.



### SCHEDULING TOOLS

Schedule work orders and inspections then track to ensure they are completed on time. Use recurring templates and schedules, including a convenient drag-and-drop feature for tasks.



### MOBILE APP

Complete inspections from a tablet or smartphone using the included mobile app that syncs in real time. Upload photos and item replacement details and create resident charges.



### WORK ORDERS

Manage scheduled maintenance tasks and respond to new requests with a dashboard that displays on-demand work orders.



### INSPECTIONS

Fulfill unit-level inspections including details about damaged items. Replacement items can be ordered directly from Yardi Marketplace.



### MRO INTEGRATION

Integrate seamlessly with Yardi Marketplace to access over one million products with purchasing workflows and spend analytics.

## MORE CONTROL, MORE VISIBILITY

Maintenance IQ is part of Yardi Elevate for multifamily, a complete asset management solution that includes asset intelligence, benchmarking, revenue management, market research, budgeting and forecasting.



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Yardi Voyager®

## DOCUMENT MANAGEMENT FOR SHAREPOINT

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Manage documents efficiently to increase productivity and communication

Enhance collaboration across your organization with a secure, connected solution.

### **CENTRALIZE DOCUMENT MANAGEMENT**

Store and share documents in a secure, unified system with SharePoint and the Microsoft Cloud.

### **SAVE TIME AND EFFORT**

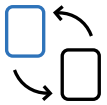
Eliminate manual intervention with automated synchronization and quick document searches.

### **IMPROVE SECURITY**

Simplify compliance and document audit processes and get complete protection of sensitive information.

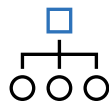
# FEATURES

## DOCUMENT MANAGEMENT FOR SHAREPOINT



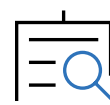
### SEAMLESS YARDI INTEGRATION

Provide consistent document management experience across all Yardi modules with seamless redirect to SharePoint with automated sync and auto tagging.



### COMPREHENSIVE DOCUMENT STORAGE

Improve organization for all document types including property, resident, tenant, job, vendor and more. All accessible from anywhere on any device.



### ENTERPRISE SEARCH FUNCTIONALITY

Use intuitive search criteria and leverage OCR capabilities to quickly locate documents. Tags for properties, units, tenants and leases from Voyager are available in real time.



### ADVANCED CONTENT MANAGEMENT CAPABILITIES

Leverage integrated tools such as Outlook Add-in, versioning, eSignature, workflows, eDiscovery, external sharing, archiving and retention policies.



### SECURE ACCESS

Leverage Yardi security integration for custom setup and secure access to all documents for internal and external users.



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## Yardi® Procure to Pay

### PROCURE TO PAY SUITE

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# Save time and money in the procurement process

Go paperless and reduce manual tasks with an end-to-end procure to pay solution. Gain efficiency and real-time visibility into budgets and cash flow. Ensure business continuity with automated payment processing.

#### **ELIMINATE PAPER**

Leverage a paperless, mobile-enabled platform to automate invoice approvals, gain full visibility to the transaction lifecycle and enable touchless payments with Yardi Card.

#### **SIMPLIFY VENDOR MANAGEMENT**

Mitigate risk and ensure vendor compliance using a single system of record for centralizing information and onboarding.

#### **SAVE TIME**

Drastically reduce scanning, keying, printing and other manual tasks with a single connected solution.



# FEATURES

## PROCURE TO PAY SUITE



### BILL PAY

Reduce operational costs and increase efficiency by automating vendor payments using Yardi Card.



### PAYSCAN

Save time and money by outsourcing invoice processing while maintaining oversight and approvals.



### VENDORCAFE

Streamline vendor management and onboarding with an online portal that allows vendors to self-service.



### VENDORSHIELD

Simplify vendor registration and credentialing to mitigate risk and ensure compliance.



### MARKETPLACE

Automate and simplify MRO purchasing for real estate assets in a centralized procurement platform.

Efficiently onboard and manage vendors, simplify purchasing, streamline approvals and electronically pay vendors with the Yardi Procure to Pay Suite.



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Yardi® Aspire

## YARDI ASPIRE

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Strengthen your team  
and gain flexibility  
with powerful staff  
development software

Deliver training content that fits seamlessly within a comprehensive learning management platform for total insight into staff development activities.

### **DEVELOP EXPERTISE**

Create in-house power users with Yardi training content exclusively available on Yardi Aspire.

### **OVERCOME TRAINING CHALLENGES**

Get new hires trained and encourage continued learning even when offices are closed.

### **PERSONALIZE LEARNING**

Leverage data to assign relevant coursework to employees and to track learning activities.

### **KEEP COMPLIANT**

Satisfy compliance mandates with interactive curriculum and automated reminders for learners and reports for supervisors.

# FEATURES

## YARDI ASPIRE



### ONLINE COURSEWORK

Choose from hundreds of courses covering every vertical market of the real estate industry.



### CUSTOMIZATION TOOLS

Create new classes or configure existing curriculum to meet specific training needs.



### LIVE EVENTS

Hold live training sessions online and promote group learning without the need for in-person contact.



### POLICY MANAGEMENT

Ensure smooth change management by standardizing policies and tracking compliance.

## NAVIGATE THE NEXT GENERATION OF PROPERTY MANAGEMENT

Aspire is a key component of the Yardi lineup of industry leading solutions. Unite training, property management, finance, marketing, compliance, tenant services and more on a single connected solution.



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