

Yardi Voyager Social Housing



A web-based platform for property management, program tracking, accounting and more to support Canadian Social Housing.

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Yardi Voyager Social Housing is a complete cloud-based solution featuring tenant services, case management, rent subsidies, financial accounting and property management with automated tools designed for the unique requirements of social housing.

Efficient Workflows

Automated workflows seamlessly guide you through tasks. Manage waitlists with Yardi Coordinated Access, calculate geared-to-income rents, track subsidy rates and generate payments for rent supplement landlords. Activities such as courses, counseling and other case management services are recorded and linked with resident and property data. Maintain resident and landlord contact histories with supporting documentation — including prospect records, housing applications, eligibility approvals and move-out records. Legal card tracking is also available. Easily complete unit inspections, track maintenance and produce powerful reports — all from a single software platform.

Smart Software

User-based dashboards feature flexible menus. Daily activity reports with task due alerts keep you on schedule. Work more efficiently than ever from a desktop or laptop computer, tablet or smartphone, using any web browser. You can start and complete tasks from anywhere at any time, whether you're on site or on the go. Extending mobile access to your staff and online services to your residents saves time and money. Mobile apps integrate directly with Voyager, including Yardi Maintenance Mobile and Yardi Inspection Mobile to streamline business processes and reduce operating overhead.

Comprehensive Reporting and Analytics

A comprehensive set of standard reports provides insight into tenant services, rent subsidies, financial accounting and property management. Tools for report configuration and customization are also available to meet your extended reporting requirements.



Complete Solution

Add optional products and services from our integrated suites and create a full-business solution. Extend your Voyager platform with Yardi Resident Screening, ResidentShield Protection Plan, Yardi Payment Processing, Yardi Procure to Pay, Yardi eLearning and the Yardi Smart Energy Suite to ensure your organization makes the most of the Yardi platform.

Cloud-Hosted Advantage

Yardi Voyager Social Housing supports the entire real estate lifecycle on a scalable cloud platform that adapts to changes in your business requirements. You can operate with confidence, knowing the solution is backed by the largest software development and support teams in the industry. And with Software-as-a-Service (SaaS) deployment, you needn't worry about upgrades or data backup — Yardi takes care of that for you.



Key Features

- Case management fully integrated with resident and property data
- RGI functionality with audit trails including histories and annual reviews
- Work order management system and tenant services solution with customizable capabilities and complete mobility
- Fully integrated rent supplement payment system
- Configurable waiting lists with income targeting categories and ranking processes including point score and chronological systems
- Daily activity reports and staff calendars
- Correspondence management for easy, documentable resident communications
- Documents, images, voice memos, and videos can be uploaded in multiple file formats

Key Benefits

- Reduces IT costs and improves user access through a cloud-based solution supporting all major browsers and devices
- Features integrated mobile apps for managing maintenance and inspection tasks from smartphones and tablets
- Streamlines compliance workflows with integrated provincial tenancy regulations
- Provides powerful reporting tools including hundreds of standard reports and custom analytics with drilldown capabilities
- Allows you to build a full-business solution with integrated resident screening, payment processing, energy management, renters insurance, online staff training, and more

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Yardi Canada Ltd., 5925 Airport Road, Suite 605, Mississauga, Ontario, L4V 1W1
phone: +1 800 866 1144 | email: sales@Yardi.com | www.Yardi.com

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