

# Yardi Voyager Condo/Strata



An online solution that automates workflows and reduces costs for managing condominiums and stratas.



# Yardi Voyager Condo/Strata

Yardi Voyager Condo/Strata is a complete browser-based solution for managing condominiums and stratas. This comprehensive system features a single integrated database with tools to track ownership and charges, calculate fees/dues, collect payments, conduct maintenance and incident tracking, offer concierge services, enforce bylaws and more. Eliminate manual processing errors and increase efficiencies by automating workflows and offering online services.

## Comprehensive Management

Voyager includes industry-leading accounting and management capabilities designed for condo/strata properties. Easily calculate percentage-based fees, track changes of ownership and transfer scheduled charges. Automatically calculate one-time charges, retroactive fee changes or special assessments.

## Simplified Rental Pools

Manage rental units for condo/strata owners who do not occupy a unit. If an owner asks you to manage a rental or series of rentals, you can add the unit(s) to a rental pool property in the system, add a property owner record, then move a tenant into the unit and collect monthly rent. Rental pool chargeback invoices automate the data entry from receivable charge on the condo to a payable in the rental pool property.

## Easy Board Access

Maintain and update board member lists and create sign-in sheets for board meetings. Scan and attach meeting minutes to the integrated meeting record. Board members have secure, 24/7 access through CONDOCAfé.

## Built-in Violation Management

The built-in violation management workflow monitors and tracks bylaws. In the event a bylaw is violated, you can create custom letters with language from the by-laws, rules and regulations, manage the distribution of violation letters to owners and charge fines to each owner. And with the Condo Violations mobile app, you can enter violation data from a smartphone or tablet.

The screenshot displays the Yardi Voyager software interface. At the top, there's a navigation bar with 'Home', 'Help', and 'Sign Out' options. Below this is a 'Condo, Co-op & HOA Dashboard' for 'Monday, May 02, 2010'. The dashboard includes several sections: 'Maintenance' with metrics for Pending Work Requests, Completed WO Followup, and Purchase Orders; 'Tasks' showing Pending and Past Due tasks; 'Summary' with various counts like Active Board Members and Total Legal Owners; and 'Links' for generating reports and requests. A sidebar on the left lists navigation categories like Roles, Reports, Charges, Receivables, Payables, and more. Below the dashboard is a detailed 'Condo Owner' record for 'Bran Chatwick'. The record includes personal information (MI, ID, Status, Legal), contact details (Address, City, Prov-Post Code, Country, E-mail, Office-Mobile, FAX-Mobile), and property-related data (Correspondence, E-Mail, Start Notice, Payments, Alternate, Rental, Occupant, Board Member, Voter, Emergency Assist, Exclude from Reports). At the bottom, there's a 'General' tab and a table showing a violation record.

Property	Sub	Unit	Unit Type	Type	Name	From	To	Edit
concn01		100	condo21	Owner Absentee	Chatwick, Bran (*)	01/01/2007		

Customizable dashboards maximize efficiency and transparency by allowing you to see unit-specific tasks, ownership, charges and fees in a single user-friendly interface.

## Key Features

- Fee calculation based on percentages, shares or user-defined amounts
- Single or multiple unit to owner relationships
- Change of ownership tracking and charge transfers
- Special assessments calculation and automated retroactive fee charges
- Board member and meeting reporting tools
- Integrated maintenance, inspection and violation functionality
- Rental unit management views from the condo module pages

## Flexible Functionality

Optimize ease-of-use across your organization with the Voyager online platform. Financial, management and administrative teams can work anytime, anywhere there's an Internet connection with mobile access from smartphones and tablets. Ensure database security with user-based permissions. Tailor screens, menus and reports to suit your organization and to adapt to regional regulations and changes in accounting principles.

The screenshot displays two overlapping software forms. The top form, titled 'Condo Meeting', includes fields for Property (.conprop), Type (Council), Date (08/25/2016), Status (Scheduled), Time (6:45 PM), Employee (pmmgr), and Subject (AGM Reminder Notice). The bottom form, titled 'Correspondence Letter', is a detailed configuration screen for generating reports. It features sections for Filter, Document, and Email. The Filter section includes Property (concn01), Amount Owed (0.00), and various dropdowns for Order by and Include Owners. The Document section includes Balcony Inspect, Merge Names, and Attach to. The Email section includes Attach Document, Attach Current Document Only, and Allow Resend. A 'Send' button is located at the bottom right of the Email section. Below the forms is a table with columns: Property, Person, Unit, Last, First, Type, EMail, Address, Alternate, Status, and Document. The table contains one row of data for property concn01, person t0001634, unit CONDO1, and type Owner Occupant.

Property	Person	Unit	Last	First	Type	EMail	Address	Alternate	Status	Document
concn01	t0001634	CONDO1		Condo Corp	Owner Occupant		1131 Corolla Street		Current	Document

Create reminders, notices, invitations, owner statements and records of transactions through the Correspondence feature that enables Voyager to attach copies of generated condo letter reports to either the owner or unit records.

## Enhance the Platform

Extend the versatility of Voyager by adding CONDOCafé to provide additional online services, including secure owner access to view ledgers, make payments and update contact information. Automate certificate requests through CONDOCafé Certificates. Enjoy convenient online services including package and key tracking, away notices, visitor notifications and amenity booking with the add-on Yardi Concierge module.

## Key Benefits

- Ensures accuracy across your organization with a single integrated database
- Maximizes efficiency with automated workflows
- Reduces costs by decreasing manual errors and redundancies
- Adapts to your business via configurable settings
- Tracks ledgers, ownership, maintenance, inspection and violation data
- Maintains critical board member and meeting records
- Offers online services including package and key tracking, visitor notifications, amenity booking and more with Yardi Concierge services
- Integrates with optional Yardi solutions for online owner portals and paperless certificate processing with CONDOCafé and CONDOCafé Certificates



**Yardi Systems, Inc.** 5925 Airport Road, Suite 605, Mississauga, Ontario, L4V 1W1  
phone: +1 888 569 2734 | email: [sales@yardi.com](mailto:sales@yardi.com) | [www.yardi.com](http://www.yardi.com)

NOTICE: Design and content ©2017 Yardi Canada, Ltd. All rights reserved. Information is subject to change without notice and does not represent a commitment on the part of Yardi Canada, Ltd. Yardi®, Voyager™, Concierge™ and CONDOCafé™ are either registered trademarks or trademarks of Yardi Canada, Ltd. in Canada and/or other countries. All other products mentioned herein may be trademarks of their respective companies.

