March 12, 2020

Notice to Yardi Clients

In light of the global health concerns due to the coronavirus (COVID-19) outbreak, Yardi is taking the following steps to ensure the health and well-being of our employees as well as ensuring that we will continue to provide the necessary support and services for our clients.

1. We are closely monitoring health guidance from national and international organizations such as the Centers for Disease Control and Prevention (CDC) and the World Health Organization (WHO).
2. We have cancelled or postponed most travel related to internal conferences, industry events, and onsite client meetings in favor of online options. We also made the decision to transition our spring Yardi Advanced Solutions Conference (YASC) this year from an in-person conference to a digital conference.
3. We have reviewed our business continuity plans relating to our Cloud Services and IT groups to ensure that all critical systems will continue to function properly.
4. Our global Cloud Services organization has resources in the United States, Europe, India and Australia. If a regional office is closed, our Cloud will continue to be supported from the other offices.
5. We have reviewed our staffing and redundancy plans to ensure coverage if one or more of our regional offices or call centers are impacted by closure or quarantine.
6. We have reviewed our business continuity plan in collaboration with third-party partners to ensure that all Payment Processing and Services will continue to function properly.

We will continue to closely follow the progress of the outbreak as it unfolds and will do everything we can to minimize the impact on our clients and our employees.