Simple ways RENTCafé can help keep your residents and staff safe

With the outbreak of COVID-19, senior living providers must support their residents while minimizing exposure. Take advantage of these RENTCafé features to slow the spread.

**Effective communication**

Resident and loved ones can stay connected through the RENTCafé Senior Living online portal.

**SMS ALERTS**
Have residents and family members opt in to receive texts.

**MASS EMAIL**
Send emails out from the company or community level.

**ANNOUNCEMENTS**
Generate a pop-up after someone signs into the online portal.

**BULLETIN BOARD**
Let residents, family members and staff post comments.

**COMMUNITY CONTACTS**
Communicate directly with care staff at the community.*

*This is an optional setting.

**Health information**

Health results from an Eliza WOT can be available in real time online RENTCafé Senior Living.

**People with long-term health problems say that online portals:**

- Enable better access to health information.
- Help them get answers faster.
- Strengthen relationships with providers.

79% of operators say no significant changes in move-outs or occupancy so far. Over 20% have reported increased occupancy.4

**Learn how to get started**

Visit Client Central for quick tutorials on setting up these RENTCafé features.

**Mailing list**

1. McKnight’s Senior Living
2. Primary Care Collaborative
3. HIPAA Journal
4. Seniors Housing Business

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