What providers should know about home care services

Due to COVID-19, some older adults are delaying the decision to move into a community. Discover why home care services make sense now more than ever.

In-home industry at a glance

<table>
<thead>
<tr>
<th>Percentage</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>37%</td>
<td>Home care agencies report cases of COVID-19 among clients or staff.</td>
</tr>
<tr>
<td>76%</td>
<td>saw fewer billable hours, but over 50% have had hours return fully.</td>
</tr>
<tr>
<td>25%</td>
<td>have seen new demand from clients moving out of senior living facilities.</td>
</tr>
<tr>
<td>17K</td>
<td>Agencies nationwide</td>
</tr>
<tr>
<td>90</td>
<td>admissions Median number of new clients annually</td>
</tr>
<tr>
<td>11 months</td>
<td>Average client length of service</td>
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</tbody>
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COVID-19’s impact on home care agencies

Advantages of in-home care

These benefits make it an attractive choice for older adults and providers both.

For seniors & families

- Greater independence
- Seniors can retain their privacy and autonomy in their life-long home.
- Extra caregiver attention
- Home care attendants can provide one-on-one attention as long as needed.
- More affordable care
- For those with limited resources, home care services are often more feasible.

For senior living providers

- Higher satisfaction
- Community residents can leverage personal care services for extra needs as well.
- Brand differentiator
- Home care helps organizations reach a wider audience of prospects.
- Diversified portfolio
- In-home care can be a valuable, additional service that clients ask for.

How technology tools can help

Yardi At Home Care is built to address the industry’s unique challenges for senior living providers.

Electronic charting

Mobile workflows designed for the home-care environment are in line with the rule plan.
- Teenage clients care
- Customized documentation
- Maintains compliance

Integrated billing

Centralized electronic records with care plans in the Yardi to record tasks for accurate billing.
-并发症 accounting
- Comprehensive billing
- Reduced fees

Streamlined scheduling

Online calendars take shifts, coverage areas and time-off into account to automate assignments.
- Viewing shifts
- Reduce staff shortages

Up-to-date tracking

Ensure compliance with the data needed to make decisions quickly and forecast growth.
- Improved oversight
- Annual trends
-

Let us lend a hand.

See how Yardi At Home Care can help your senior living business support clients, anywhere they choose to live, during these uncertain times.