



RentCafe®

## RENTCAFE SOCIAL HOUSING

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Easily manage waitlists, residents and connect with housing providers through secure online portals

Save staff hours and cut administrative costs with an online portal for waitlist applications, rent-g geared-to-income (RGI) reviews, payments, work orders, resident services, seamless communication and more.

### **LESS PAPERWORK**

Replace stacks of paper with online workflows and secure digital documentation.

### **FEWER MEETINGS**

Improve accuracy and efficiency with self-service portals.

### **GREATER CONSISTENCY**

Deliver core services confidently, from anywhere with an integrated cloud based solution.

# FEATURES

## RENTCAFE SOCIAL HOUSING



### ONLINE WAITLISTING

Allow applicants to apply online, update their status and submit their information through a secure portal.



### PAPERLESS RGI REVIEWS

Complete reviews faster and easier. Store all tenant details online to reduce errors and increase efficiency.



### PAYMENT PROCESSING

Collect rent and other payments digitally with options like debit card, credit card, pre-authorized debits and text message.



### STREAMLINE MAINTENANCE

Improve the tenant experience by offering residents the ability to create and track maintenance requests online.




### DATA INTEGRATION

Keep province-specific program data organized and accurate by integrating RentCafe Social Housing with Yardi Voyager.

## SIMPLIFY THE WAY YOUR ORGANIZATION OPERATES

Enhance the journey from first contact through move-out with a single, connected solution for property management, finance, portals for applicants, residents, housing providers and more.

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