

RENT*Café* PHA



Save staff hours and cut administrative costs with a unique, online application process for PHAs.

Easily manage waitlists, qualify applicants, serve residents and communicate with landlords.



RENTCafé PHA

Simplify and expedite eligibility reviews and compliance documentation with RENTCafé PHA — an innovative way for PHAs to replace paper forms and applications. Provide convenient access to web-based rent payments, waitlist management, annual recertifications, landlord communication and more.

Online Applications

Avoid the burden of handwritten paperwork and spend less time following up on incomplete submissions. With easy-to-navigate web forms, applicants can submit information when its most convenient using their mobile device or a kiosk in your office.

Paperless Documentation

Help applicants avoid unnecessary trips to your office. Prospects can securely upload all required application documents to RENTCafé PHA. Electronic applications reduce costly and potentially unsecured storage of physical files.

Faster Recertifications

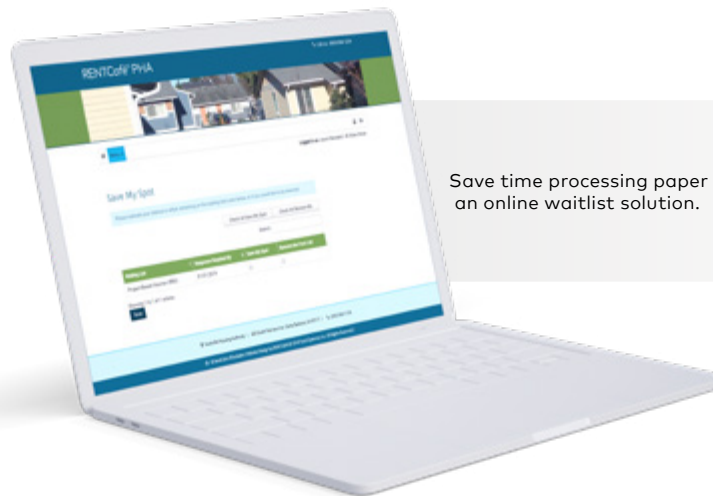
Spend fewer staff resources on processing annual recertifications. Residents can submit household information when it is convenient for them, significantly reducing the time spent meeting with housing specialists.

Self-Managing Waitlists

Purge waitlists more efficiently, cut the cost of mailing notices to waitlisted households and spend less staff time on data entry. RENTCafé PHA is the only solution that enables applicants to confirm their status online for one or more waitlists without mailing a form to your office for processing.



Users can submit complete applications faster with step-by-step online workflows.



Save time processing paper forms with an online waitlist solution.



Online payments and maintenance requests bring modern conveniences to your residents.

Built-in Convenience

Use innovative features to transform the way your PHA works with clients. Highlights include:

- Self-service access for waitlisted households to confirm continued need for housing assistance
- Built-in translation service to accommodate clients with limited English proficiency
- 24/7 access for residents to update household information, request repairs, view account information, make payments and complete annual recertifications
- Convenient access for landlords to update their profile, view ledgers, get caseworker information, review inspections, set up payments, download documents and more
- Barcode printed correspondence for fast resident lookup with a scanning device



Landlords have online access to information, so reporting is faster, easier and more accurate.

Key Features

- Compliance tracking for HUD 50058
- Online applications for multiple public housing waiting lists
- Innovative online portal for self-service waitlist status updates
- Web access available 24/7/365 for reduced phone calls from applicants, residents and landlords
- Resident portals with online payments, maintenance requests, annual rent reviews and recertifications
- Landlord/owner login access for streamlined access to payment and other account information
- Customizable content including Web page layout, hyperlinks, pictures and more
- Barcode printed correspondence and online portals for reduced postage costs and paper processing

Key Benefits

- Automates recertifications for faster, timely processing
- Streamlines the applicant and resident experience
- Reduces staff interview and data entry time
- Standardizes interviews to help mitigate fair housing issues
- Increases document accuracy and completeness
- Reduces paper handling and storage costs
- Increases time for site managers to assist residents and applicants
- Facilitates timely, accurate communication with landlords for easy access to download forms and submit reports
- Features full integration with Yardi Voyager and Yardi ancillary products and services

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