

RENTCafé Military



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Attract military and civilian seekers of on-base or off-base housing through dynamic marketing websites, social content marketing and reputation management tools. Convert prospects to residents with easy step-by-step mobile leasing that includes real-time pricing and unit availability. Retain residents with convenient online payment and maintenance request functionality. Gain trusted referrals with built-in social media campaigns.

RENTCafé Military gives you . . .

- Property marketing sites that provide appealing designs and easy-to-use features including large photo displays and convenient mouse-over floor plans. Prospects can filter properties by service type, pay grade, service branch and other priorities. Listings are updated nightly.
- Complete online lease execution, including electronic signature, with real-time pricing and unit availability.
- Reputation management tools that ensure an accurate first impression. You can track, review and manage online ratings and corrective actions.

. . . along with convenient resident services through a portal and mobile app.

- Let renters easily, securely and instantly update their profiles, view balances, make online and text payments, and submit maintenance requests with photos and voice memos. See how it works on the back page.

RENTCafé Resident Mobile App

How do you use your mobile device to submit work order requests through the resident portal app? It's easy!



Instructions

1. Download the RENTCafé Resident mobile app

Open the app and sign in with your Resident Portal email address and password.



3. Enter work order information

Fill out the Priority, Category, Subcategory (optional), Description (add photos or voice memos), Permission to Enter and Access Instructions fields.

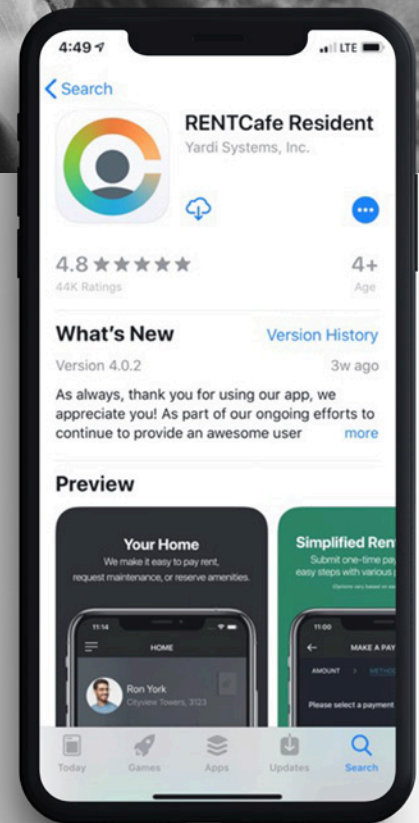


2. Add work order

Click on the Maintenance button to access the Open Requests section. Click on the "+" sign at the bottom-right corner.

4. Submit the work order

Click Submit and you will receive notice on the screen confirming that your work order was submitted. Click Done to return to the Resident Portal home screen.



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