

# RENTCAFE CONNECT

# Win at customer service with a 24/7 maintenance call centre

RentCafe Connect is the digital answering service that connects residents to live agents, providing maintenance support when you need it. Fully integrated with Yardi Breeze Premier, this seamless extension of your office operates 24 hours a day, 365 days a year.

## **EMPOWER RESIDENTS**

Give residents the ability to resolve issues at any time.

## **CONTROL COSTS**

Manage budgets and maximize ROI.

## **ANSWER EVERY TIME**

Never miss a beat when emergency action is required.



## RENTCAFE CONNECT



# DIGITAL ANSWERING SERVICE

Route calls with a customizable call tree and prioritize emergency calls.



## **COMPLETE CONTROL**

Turn live support on or off at your discretion. Adjust your budget at any time.



#### **FULL INTEGRATION**

Agents can access relevant property information stored in Breeze Premier.



### **INSTANT CONNECTION**

Provide high-quality customer service, even when your office is closed.

## LIVE SERVICE WHEN YOU NEED IT MOST

You can't be there for every mantenance issue, but now you and your residents can have peace of mind knowing professional assistance is just a phone call away.

yardibreeze.ca | sales@yardi.com or (888) 569-2734

