



RentCafe®



## RENTCAFE CONNECT

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Answer every call  
with an on-demand  
call center solution

Connect prospects and residents to agents. Built natively into Voyager, RentCafe Connect acts as an extension of your leasing office by providing support 24/7, 365 days a year.

### **CONVERT PROSPECTS**

Capture every lead — even after hours.

### **DEACTIVATE ANYTIME**

Limit usage for certain prospects, sources, residents or emergencies if needed.

### **RETAIN RESIDENTS**

Drive loyalty with prompt, efficient service.



# FEATURES

## RENTCAFE CONNECT



### DIGITAL ANSWERING SERVICE

Answer every call. Route calls with a customizable call tree, automatically dispatch emergency calls and offer optional live agent support.



### MULTICHANNEL SUPPORT

Answer every inquiry — no matter how prospects and residents contact you.



### COMPLETE CONTROL

Turn live support on or off at your discretion. Have the freedom to adjust your spend at any time.



### FULL INTEGRATION

Give real-time pricing and unit availability. Agents can access relevant property information stored in Voyager.

## LIVE SERVICE WHEN YOU NEED IT

Great customer service begins with making an instant connection. RentCafe Connect converts prospects into happy residents while staying within your budget.



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Energized for Tomorrow