



RentCafe®



RENTCAFE CONNECT

Win at customer service with an on-demand call center solution

RentCafe Connect is the digital answering service that connects prospects and residents to live agents, providing support when you need it. Fully integrated with Voyager, this seamless extension of your leasing office operates 24 hours a day, 365 days a year.

CONVERT PROSPECTS

Capture every lead — even after hours.

CONTROL COSTS

Manage budgets and maximize ROI.

RETAIN RESIDENTS

Drive loyalty with prompt, efficient service.



FEATURES

RENTCAFE CONNECT



DIGITAL ANSWERING SERVICE

Answer every call. Route calls with a customizable call tree, prioritize emergency calls and enjoy optional live agent support.



MULTICHANNEL SUPPORT

Assist through call, email or chat. Answer every prospect or resident question no matter how they contact you.



COMPLETE CONTROL

Turn live support on or off at your discretion. Have the freedom to adjust your spend at any time.



FULL INTEGRATION

Give real-time pricing and unit availability. Agents can access relevant property information stored in Voyager.



CALL TRACKING

Maximize marketing ROI with unique phone numbers that help you identify your most valuable lead sources.




QUALITY ASSURANCE

Access call recordings and chat transcripts. See guest cards created, appointments booked and more.

LIVE SERVICE WHEN YOU NEED IT MOST

Great customer service begins with making an instant connection. Convert prospects into leads and leads into happy residents with RentCafe Connect.

 yardi.com/rentcafe-connect | sales@yardi.com or (800) 866-1144

 | Energized for Tomorrow

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