



RentCafe®



RENTCAFE CHAT IQ

Answer every renter question, every time, with an AI-powered bot

Improve the customer experience by providing immediate, intelligent and accurate responses to messages from prospects. Answer questions unique to your properties using a combination of artificial intelligence and natural language processing.

RESPOND 24/7

Reply instantly using a smart bot that can chat, text, email and call.

LEASE MORE APARTMENTS

Convert more prospects by delivering better service, more quickly.

FREE UP STAFF

Let your team focus on high-value tasks while the bot handles incoming messages.



FEATURES



OMNICHANNEL BOT

Communicate with your customers day and night with a smart bot that can chat, text, email and call. Never leave a prospect or resident waiting.



NATURAL SPEECH

Engage renters and recognize intent with natural language processing and artificial intelligence that understands improper grammar and spelling.



CONVERSION RATE OPTIMIZATION

Guide prospects to take the next step in their leasing journey. Display quick options like pricing and availability, tour scheduling and pet policies.



SMART SKILLS

Train your bot to respond to questions unique to your company or property. Customize responses and update as needed.



DATA TRACKING

See chat information in a simple dashboard. View breakdown by channel, average conversation length and more.



LIVE AGENT TURNOVER

Forward chats and texts to your team or RentCafe Connect live agents automatically if the bot is unsure of the answer.

PART OF A COMPLETE CUSTOMER SERVICE STRATEGY

RentCafe Chat IQ is available to RentCafe Conversations clients. Support your renters and your team with a comprehensive communication platform that centralizes all inbound and outbound interactions.

 yardi.com/chat-iq | sales@yardi.com or (800) 866-1144

