RENTCafé®

RENTCAFÉ CHAT IQ

Answer questions 24/7 with an AI-powered assistant

Enhance the prospect and resident experience with immediate, intelligent and accurate responses. Answer questions unique to your properties using a combination of artificial intelligence and natural language processing.

RESPOND 24/7

Provide instant responses to customer emails, calls, texts and chats — no matter what time of day.

FREE UP STAFF

With a 92% success rate, your teams can focus on priority tasks as the bot handles incoming inquiries.

ANSWER ACCURATELY

Using real-time property data, the bot provides pricing, books tours, shares policies and much more all in your custom property tone.

FEATURES

OMNICHANNEL

Extend your business hours with a bot that responds instantly to emails, calls, texts and chats.

DATA CONTINUITY

The bot automatically pulls data from Voyager and RentCafe databases, ensuring only one place to update information.

DATA TRACKING

See where any type of conversation originated natively within RentCafe CRM IQ.

AGENT HANDOFF

If uncertain, the bot will direct customers to a Yardi agent who can resolve the question and train the bot to know the answer next time.

REAL CONVERSATIONS

The bot understands nonstandard grammar and spelling. Engage renters by automating responses with a tone that mirrors your brand.

POWER YOUR LEASING TEAM WITH AI

Support your renters and leasing teams with an automated attendant that never sleeps. Partner Chat IQ with CRM IQ for complete insights on lead attributions, customer-level conversation threads and the entire customer journey — from applicant to prospect to resident.

yardi.com/chatiq | sales@yardi.com or (800) 866-1144

ᗐ **YARDI** | Energized for Tomorrow