



RentCafe®

CHAT IQ

Provide unmatched customer experiences with an AI-powered assistant

Enhance the prospect and resident experience with immediate, intelligent and accurate responses. Answer questions unique to your properties using the latest in large language model artificial intelligence.

RESPOND 24/7

Answer prospect, applicant and resident emails, calls, texts and chats anytime.

FREE UP STAFF

Allow your teams to focus on higher-value tasks.

ANSWER ACCURATELY

Deliver immediate responses on pricing, tour schedules, policies and more — all in your brand tone.



FEATURES



OMNICHANNEL

Engage with customers seamlessly across any channel with a virtual assistant that can email, talk, text and chat.



MULTIPLY EFFICIENCY

Let Chat IQ handle the heavy lifting. Focus on building connections, improving service and growing your business.



FULL VISIBILITY

Gain complete access to all communications and interactions natively within CRM IQ, including lead sources.



AGENT HANDOFF

If uncertain, Chat IQ redirects prospects to an agent who resolves the question and ensures the bot learns for future inquiries.



REAL CONVERSATIONS

Drive conversion rates with the latest in LLM and AI. Chat IQ doesn't just answer questions — it engages in real conversations.





DATA CONTINUITY

Ensure one place to update information. Chat IQ automatically pulls data from Voyager and RentCafe databases.

POWER YOUR LEASING TEAM WITH AI

Support your renters and leasing teams with an automated attendant that never sleeps. Pair Chat IQ with CRM IQ for complete insights on lead attributions, customer-level conversation threads and the entire customer journey — from applicant to prospect to resident.

 yardi.com/chatiq | sales@yardi.com or (800) 866-1144

 | Energized for Tomorrow

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