

MyCafé by RENTCafé

Get an app that's branded to match your company or property.

MyCafé connects residents whilst increasing brand awareness and resident convenience using the same technology that powers the highly rated RENTCafé Resident app. Renters can easily, securely and instantly view balances, make online payments, submit maintenance requests and engage with their communities.

For properties that already use RENTCafé Resident, there is nothing new to learn. Using the same login, renters can access their account – including saved payment information – and see a familiar set of services.

Your brand where renters will see it

<u>App name:</u> Choose a name that's instantly recognisable.

<u>App colours:</u> Select colours that reflect your brand.

<u>App images:</u> Adjust the home, background and logo images.

<u>App icon:</u> Choose an icon that will stand out on phones and tablets.

<u>App tiles:</u> Customise tiles and menu options to fit your needs.

MyCafé by CRENTCafé®

Give residents a convenient way to manage their accounts with user-friendly apps



Payments

Enjoy the payment functionality of the online resident portal with added mobile options.

Review account information and pay balances.

Maintenance requests

Submit maintenance requests without having to call or visit the property management office.

- Create and track maintenance requests that include photo and voice memos.
- See work order history at a glance.

Online lease renewals

Review offers and renew a lease from a phone or tablet.

- Display renewal rates and choose from available terms.
- Complete the renewal process using electronic signatures.

Amenity reservations

Manage amenity reservations and more with RENTCafé Concierge integration.

- Reserve amenities and pay any associated fees.
- Receive package delivery notifications.
- Authorise guests, set away notices and schedule key releases.

Communications

Stay up to date on community happenings.

- View community announcements and event calendars.
- Interact with neighbours on shared bulletin boards.
- Receive push notifications for emergencies and more.



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