



Yardi® Kube



# How Mantle Space Improved Its Operational Efficiency with Yardi Kube



Discover how Mantle Space utilised Yardi Kube Space Management Pro to streamline its operations and operate effectively at scale as a multi-site, flexible workspace provider.

Automated Direct Debits saves

**3**

days per month

Real time data on

**700+**

members

Reduce accounting time by

**2+**

hours a day

Eliminating spreadsheets saves

**3**

days a week

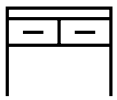


*"Yardi Kube has provided us with a more agile and efficient way of working, while keeping our cost base low. This has been key in enabling us to grow our network of workspaces at such a rapid pace."*

**Kay Chaplin**  
Finance Director, Mantle Space



## THE COMPANY



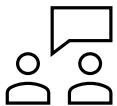
**2,500+**  
SERVICED DESKS  
ACROSS NETWORK



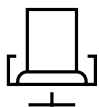
**150,000 sq. ft**  
OF TRADITIONAL  
OFFICES



**87%**  
AVERAGE  
OCCUPANCY



**350+**  
MEETINGS HOSTED  
PER MONTH



**670**  
PRIVATE OFFICES  
ACROSS NETWORK

*“At each and every one of our locations, we work hard to provide the best working environment for our clients and their business to succeed.”*

Mantle Space provides premium flexible workspace across an ever-growing network that now extends to eight locations across East and Southeast England. The company prides itself on using over 30 years of experience as a commercial property investor and developer to deliver best in class flexible workspaces.

This begins with the identification of unique spaces which they transform into vibrant workspaces with the latest technology and a fresh, contemporary feel.

Creating and managing spaces designed to meet the needs of everyone, its portfolio of workspaces ranges from stunning listed buildings to modern buildings designed for those working in tech.

Mantle Space began its journey with Yardi Kube to enable the flex space to scale quickly and efficiently, streamlining its processes and improving member experiences.



Prior to implementing Yardi Kube, Mantle Space was using a different workspace management software with a separate, integrated accounting solution.

While this system worked to an extent, the transfer of information between the two systems was clunky. The simple process of transferring billing data between the two platforms could take up to an hour to execute. This became more challenging due to the data becoming out of date, leading to the entire process needing to be repeated again.

As well as lacking a single source of truth to manage its network's data, Mantle Space's previous workspace management platform was no longer being supported or updated.

This meant that they found themselves working with a system that was rapidly becoming outdated.

As Mantle Space are growing at such a rapid pace, they needed a management platform designed to support that. The platform also needed to be able to scale alongside its business to allow the company to grow with minimal friction.

This is what appealed to Mantle Space when looking at Yardi Kube and the Voyager accounting software, as it provides a complete overview of vital performance data across a whole range of parameters.

*"Our previous system was quite restricted in terms of reporting and because we're growing, and growing fast, we need to be able to look at our data across a whole range of parameters and Voyager does that brilliantly."*

**Kay Chaplin**  
Finance Director, Mantle Space



## THE SOLUTION

Mantle Space implemented **Yardi Kube Space Management Pro**, an end-to-end solution to manage every aspect of its network of flexible workspaces. From member management, meeting rooms management and bookings, billings and payments, member contacts as well as business reporting and analysis tools.

**Yardi Voyager** has transformed the way Mantle Space manages its financial management and reporting.

Having a seamless link between its financial and operational management software has resulted in over three days a month saved through the automation of direct debit collections alone. Mantle Space was also able to optimise the day-to-day management of its workspaces due to the comprehensive functionality of Yardi Kube Space Management Pro.

Furthermore, Mantle Space is using **Yardi Procure to Pay**, a centralised procurement platform that saves time and money, for processing supplier invoices.

This has allowed the flex space provider to gain complete visibility over its spending and has streamlined and centralised its invoicing process. In addition, having all the information they need to review in a single location has saved three days a week through no longer having to work from spreadsheet from multiple disparate platforms.

Moving forward, Mantle Space are also hoping to implement Yardi Valuation Manager. This will support the property team when they are looking at potential acquisitions and will be fully integrated with the rest of its Yardi ecosystem.

Soon, Mantle Space will also be implementing Yardi Kube's branded Member App. With customer service being at the heart of its offering, making it easier for members to make bookings and purchases is a top priority.

*"When you look at the platform, it really does feel as though Yardi Kube is a system that has been designed by people who understand our industry."*

**Kay Chaplin**

Finance Director, Mantle Space



## THE RESULTS

Since implementing Yardi Kube Space Management Pro, Mantle Space have been able to optimise and streamline many of its processes, from the front-end management of its workspaces to backroom accounting and reporting.

Yardi Kube has enabled Mantle Space to have a better link between the accounting side of its business and the teams managing its workspaces.

Centre managers can now see if someone has any outstanding invoices, or if a new member is about to move in, without having to call or email the accounting department.

Yardi's software has been key in supporting the company's rapid and continued growth. When Mantle Space opens a new site, everything is already in line for the flex operator to make the process fast and straightforward. It is simply a case of inputting the information about the new centre into the platform and they are ready to go.

Beyond the product side, Mantle Space has found great value in the support Yardi offers clients to help make the most of the software. Attending the YASC event in London (Yardi Advanced Solutions Conference) helped give the Mantle Space team a fresh perspective on the product and ways they can improve how efficiently they use it.

*"Some of the extra things that Yardi offer, like the YASC Conference that we attended last year, are a great opportunity to learn more about the system. Even if it's only a little tweak on the way you run your daily life, it can make a real difference to how efficient you are."*

**Kay Chaplin**  
Finance Director, Mantle Space



 **RAPID  
GROWTH**

Yardi Kube has supported Mantle Space's rapid growth by making it simple to add new workspaces to the platform. Having all its data in a single location has helped to support this process with in-depth, reliable reporting tools.

 **STREAMLINED  
MANAGEMENT**

Day-to-day management in Mantle Space's has streamlined processes for the operations teams. They now have all the information they need to run its workspaces efficiently. This time saving has enabled the flex space operator to dedicate more time to its members.

 **SIMPLIFIED  
PROCESSES**

Having a single, unified platform has saved untold time for Mantle Space's team. Now, everything is in one place, with a single login. They no longer have to log into different systems and wait for records to be updated. Everything is seamless and provides Mantle Space with a single source of truth.

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*"Everything is very user friendly – I have all the information I need at my fingertips."*


**Holly Joyce**  
Area Centre Manager, Mantle Space

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**Yardi's award-winning solutions are specifically designed for real estate management to help you be Energised for Tomorrow. See how we can help by getting in touch below.**

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 | Energised for Tomorrow