Yardi Energy Suite for Military Housing

Manage military housing properties more efficiently with an automated utility payment, measurement, allocation, billing and collection solution built into Yardi Voyager.
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The Yardi Energy Suite includes multiple products designed to help you create the energy program that fits your needs. Yardi Utility Billing and Yardi Utility Expense Management are built into Yardi Voyager to automate utility billing and optimize energy management, backed by service teams and a dedicated regulatory staff. Yardi Utility Billing measures, allocates and bills for electricity, gas and water consumption, and collects utility payments for military housing communities, helping privatized housing partners work more efficiently by eliminating costly, time-consuming manual utility billing. Yardi Utility Expense Management allows you to save time and money with a paperless solution for managing your utility payables and energy data.

Efficient Billing & Collection

Yardi Utility Billing uses submetering to distribute utility invoices to residents based on their consumption. Accurate allocations, direct resident billing and online payment options (ACH and credit card) that improve your cash flow are performed automatically within Voyager, eliminating the need for data exchanges among different software systems. Vacant unit cost recovery provides timely utility transfers when a new resident moves in.

Dedicated Customer Service

Yardi Utility Billing is backed by 24/7 live customer service along with dedicated regulatory staff and service teams. Our staff monitors resident utility bills for errors and variance, tracks regulatory changes, executes audits and performs daily consumption analysis, allowing you to focus on other aspects of your business.

Timely Analytics

Utility analytics built into Yardi Utility Billing help you control your utility costs by identifying leaks and other mechanical problems, notify responsible parties and recover overage charges. Each procedure can be tailored to your company’s business practices based on users’ pre-defined setups. You also have access to reports showing average cost and consumption, monthly allocations and recovery information.
Residents can also use the portal to access reports that track utility consumption and project usage.

Key Features

- Automated meter readings and submeter calculations
- Full-service utility billing with consumption analytics and alerts
- Online utility invoice processing and resident payments
- 24/7 live call center to support residents
- Customer service call details (and recordings by request) logged in Voyager for quality control
- Electronic invoice processing with vacant unit cost recovery, rate and tariff analysis, and benchmark reporting
- Submeter installation and maintenance services to preserve the efficiency of your system

Instant Access

A dedicated utility billing portal allows service members easy access to a range of information and services, including online utility bill payments and statement retrieval. The portal also serves as a gateway to usage data that helps residents project their utility usage for the month.

Automated Processing

Yardi Utility Expense Management gives you complete control of utility payables. Analytical reports show average cost and consumption, monthly allocations and recovery information. Automated daily meter reads provide real-time consumption alerts, with daily monitoring of vacant units to prevent energy waste and theft. Utility invoices can be efficiently processed electronically with an online approval workflow, ensuring timely EFT payments.
Key Benefits

• Offers comprehensive software and services that help military housing operators achieve their partners’ conservation goals

• Includes early detection of equipment malfunctions with daily utility consumption reads

• Features complete regulatory and energy program compliance

• Includes compliance with U.S. Department of Defense energy management program reporting requirements