



RentCafe®



YARDI CONCIERGE IQ

Provide an exceptional resident experience

Take customer service to a new level. Concierge IQ enables quick amenity reservations, seamless delivery management, guest authorizations and more, driving operational efficiency while enhancing the resident experience.

DRIVE RESIDENT RETENTION
Deliver instant, user-friendly experiences and boost resident loyalty.

SAVE MANUAL EFFORTS
Streamline workflows with one solution that simplifies your operations.

PROVIDE GREAT SERVICE
Efficiently manage all requests, reservations and activities within one dashboard.

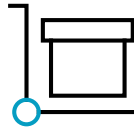
FEATURES

YARDI CONCIERGE IQ



AMENITY RESERVATIONS

Easily manage all resident requests and get full visibility into reservations, availabilities and more.



PACKAGE TRACKING

Efficiently handle all package-related tasks in one centralized place with the option to offer in-unit package deliveries.



INSTANT ID VERIFICATION

Ensure safety for your communities by combining Concierge IQ with ID Verify to easily identify guests and visitors.



AWAY NOTICES & SERVICES

Enable residents to submit away notices and sign up for various services like mail holds and pet care. Plus, easily bundle services for more convenience.



INCIDENT REPORTING

Ensure compliance with prompt incident reporting. Automate notifications, flag for safety concerns and distribute reports with ease.



MARQUEE DISPLAY

Share valuable information with an onsite display. Customize to show package status, amenity availability, community announcements and more.

THE PERFECT ADDITION TO YOUR RESIDENT PORTAL

Deliver a cohesive experience throughout the entire resident journey. Concierge IQ seamlessly integrates with your Yardi stack, ensuring connected and accurate data every time.

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