

# YARDI CONCIERGE

# Provide a top-tier customer experience

Offer expanded online services with Yardi Concierge. Enable residents, tenants and owners to track deliveries, reserve amenities, authorize guests and more.

# **IMPROVE RETENTION**

Deliver a fast, interactive and userfriendly experience through any mobile device.

## **DRIVE PRODUCTIVITY**

Save time and streamline processes with an integrated concierge solution.

# **CENTRALIZE DATA**

Manage requests, reservations and activities from one dashboard.



# YARDI CONCIERGE



#### PACKAGE MANAGEMENT

Manage all package-related tasks from one place. Provide delivery or pickup notifications by email or text.



#### **AMENITY RESERVATIONS**

Empower users to view availability, make reservations, pay and sign documents online.



#### PARKING PASSES

Create and track parking passes for residents, tenants, guests and other property visitors.



## **AWAY NOTICES & SERVICES**

Let users submit away notices and sign up for services like mail holds, pet care and more.



### **INCIDENT REPORTING**

Document incidents, automate notifications, flag for possible formal violations and distribute reports.



# MARQUEECAFE

Customize your onsite screen to show packages for pickup, amenity reservations, weather, announcements and more.

## ONE SEAMLESS SOLUTION FOR MULTIPLE PROPERTY TYPES

Yardi Concierge is built into Yardi Voyager, RentCafe and CommercialCafe to make concierge services easier for multifamily, condo, co-op, HOA, student housing and commercial portfolios.

yardi.com | sales@yardi.com or (800) 866-1144