



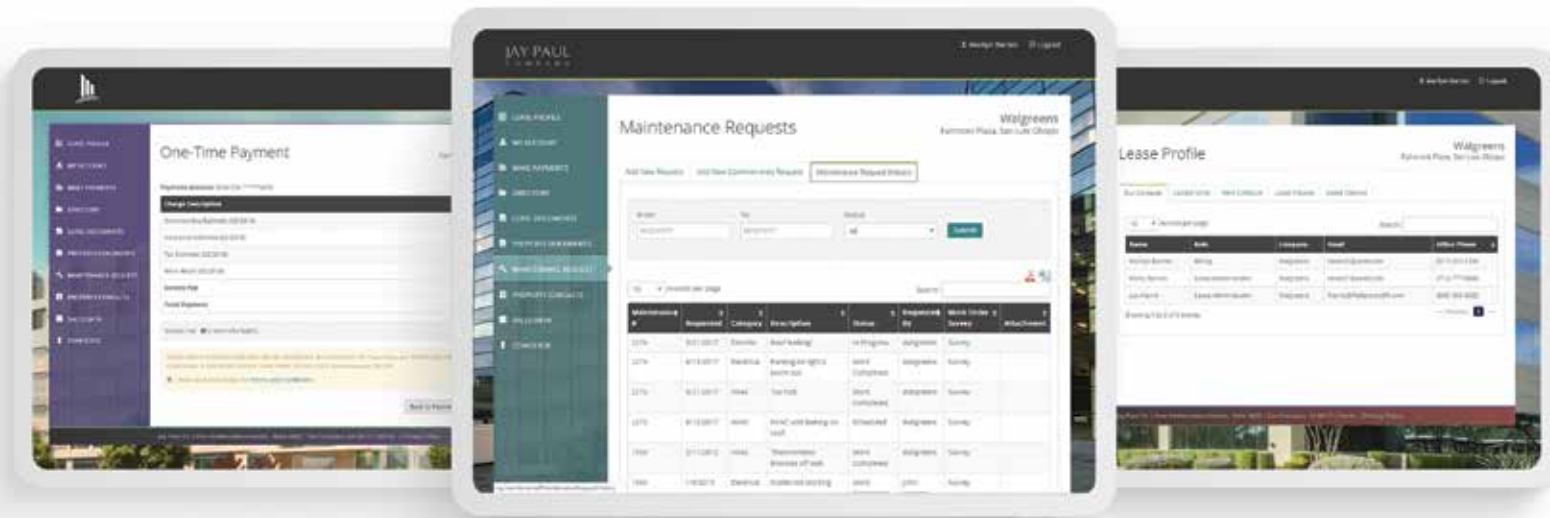
CommercialCafe

Deliver outstanding customer service and help your staff work more efficiently.



CommercialCafe

Enhance the tenant experience and eliminate manual tasks with a powerful, mobile self-service platform. CommercialCafe lets tenants make online payments, submit maintenance requests and enter retail sales data.



Payment Convenience

CommercialCafe gives tenants a paperless self-service option for making payments and accessing records such as lease documents and tenant statements. Site employees can spend more time on high-value operations instead of processing payments.

Seamless Services

Work orders, including images, go directly to maintenance employees for immediate action, increasing tenant satisfaction and improving staff productivity. Tenants can reserve conference rooms, elevators and common areas through CommercialCafe.

Tenant Outreach

Stay connected to your tenants. Use CommercialCafe to deliver property documents, event notifications and more. Measure tenant satisfaction with auto-generated surveys.

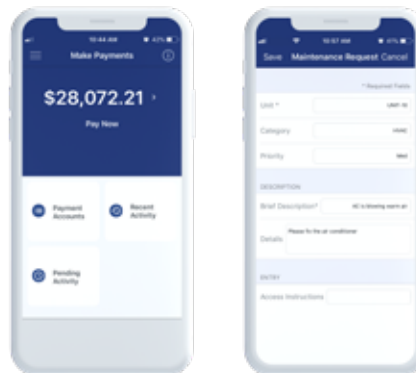


Quality Measurement

CommercialCafe generates surveys to measure satisfaction with work requests submitted through the tenant portal. The system includes automated tenant email notification upon work order completion.

Mobile Extension

Extend self-service convenience even further with the CommercialCafe tenant app that helps tenants view records, initiate payments, download documents and submit and track maintenance requests from any location.



Key Features

- Secure tenant portals for online payments, retail sales reporting, maintenance requests and more
- Tenant payments that apply to charges in Yardi Voyager
- Immediate delivery of work orders to technicians' mobile devices
- Direct, timely online communication to tenants
- Online scheduling of conference rooms, common areas and other amenities
- Tenant surveys for completed work requests
- Integration with core work orders and Yardi Facility Manager

Key Benefits

- Raises retention rates with convenient online tenant services
- Reduces costs with enhanced staff efficiency
- Shortens accounts receivable lifecycles by enabling online payments
- Reduces service request response times with mobile functionality

 **YARDI** | Energized for Tomorrow

Yardi Systems, Inc. 430 South Fairview Avenue, Santa Barbara, California 93117
phone: (800) 866-1144 | email: sales@Yardi.com | www.Yardi.com

NOTICE: Design and content ©2020 Yardi Systems, Inc. All rights reserved. Information is subject to change without notice and does not represent a commitment on the part of Yardi Systems, Inc. CommercialCafe®, Voyager® and Yardi® are either registered trademarks or trademarks of Yardi Systems, Inc. in the United States and/or other countries. All other products mentioned herein may be trademarks of their respective companies.

