CommercialCafe®

Enhance tenant experience & retention

Increase convenience with secure portals and mobile apps for online payments, facilities requests, tenant documents and more. Improve communications between tenants, staff and technicians to reduce maintenance response times. Ensure tenant satisfaction with follow-up surveys.
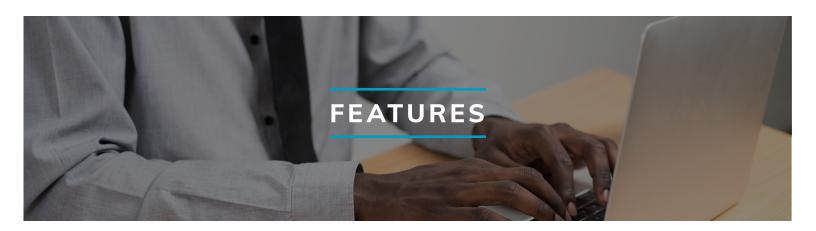
ENABLE SELF SERVICE

Allow tenants to make payments, submit maintenance requests, reserve amenities and enter retail sales data.

ENHANCE TENANT EXPERIENCE

Enable mobile account management. Tenants can view statements and documents, submit payments and service requests via app.

STREAMLINE RECEIVABLES

Increase accuracy with tenant-initiated payments that are matched to Voyager open charges.

CommercialCafe®

24/7 ACCESS

Offer online payments, retail sales reporting, concierge services, maintenance requests and property documents in one place, accessible anytime.

CENTRALIZED ACCOUNT DOCUMENTS

Share property and procedure documents as well as tenant-specific documents such as leases, statements and correspondence.

CASH APPLICATION MANAGEMENT

Tenants can view the ledger and apply payments to specific open charges.

MOBILE ACCOUNT MANAGEMENT

Native mobile app for submitting payments and work orders and accessing documents.

Enhance tenant experience and create efficiency for the property operations team with a mobile self-service platform.

Yardi.com/CommercialCafe | sales@yardi.com or (800) 866-1144

⊬YARDI | Energized for Tomorrow