"Yardi helps EAH make **data-driven** decisions."

KAREN SEAMAN

Business Systems Manager
EAH Housing

EAH HOUSING
A roof is just the beginning

Affordable Housing | 9,000+ units

eahhousing.org

Automating core functions with the **Yardi Affordable Housing Suite** unlocks new benefits for applicants, residents and team members.

Easier access to documents

Paperless compliance files

More effective training

THE CHALLENGE

EAH sought to gain efficiency and create happier living experiences for the thousands of households they work with every month, including prospective and current residents. Optimizing team training, forms management, payments, service requests and more was an opportunity for EAH to meet these objectives.

THE SOLUTION

EAH uses several components of the Yardi Affordable Housing Suite. Key solutions include RentCafe Affordable Housing for online certifications, service requests, payments and more, Yardi Aspire for skills development and Yardi Document Management for SharePoint for centralized file access.

Real client, real results

With Yardi EAH experienced greater efficiency by **automating and digitizing workflows for compliance, service delivery and skills development.**

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Improved Communication

Since EAH implemented RentCafe, site managers and housing specialists have streamlined communication tools that don't require physical letters, envelopes or postage. Information can be sent in a timely manner during emergencies.

Faster property onboarding

During one particularly busy stretch, EAH added six new properties in less than a week using an automation tool that converts property management records that included move-in data, complicated compliance records such as initial certifications and the latest recertifications.

"Our relationship with Yardi isn't just professional –

it feels personal, like a partnership."

KAREN SEAMAN
Business Systems Manager
EAH Housing

See how it works

yardi.com/voyageraffordable | sales@yardi.com or (800) 866-1144

⑂ YARDI