

"Having our CRM, Voyager and EHR systems all in sync with the same data eliminates manual entry which is time wasted and error-prone."



DAN POTEET **Chief Information Officer** Westminster Village



Senior living | 1 community wvresortliving.org

Westminster Village streamlines workflows at every level with the Yardi Senior Living Suite



**Boosted efficiency** 

**COUNTLESS HOURS SAVED ACROSS TEAMS** 



**Enhanced satisfaction** 

**POSITIVE FEEDBACK RECEIVED FROM RESIDENTS AND FAMILIES** 



Centralized workflows

**INTEGRATED TOOLS ACCESSIBLE ON A SINGLE PLATFORM** 

#### THE CHALLENGE

Westminster Village was operating using siloed solutions and manual processes, a combination that was time-consuming, susceptible to errors and inefficient for staff.

### THE SOLUTION

Leaders moved forward with the Yardi Senior Living Suite, a single connected solution that helps Westminster save time, mitigate errors, empower staff, boost resident satisfaction and more.

# Real senior living operator, real results

Thanks to the Yardi Senior Living Suite, Westminster is driving efficiency and enhancing resident satisfaction like never before



## **COUNTLESS HOURS SAVED ACROSS TEAMS**

With disparate systems behind them, teams at Westminster can focus on driving efficiency, not spending hours on error-prone processes. Solutions including RentCafe Senior CRM, RentCafe Senior Living Portal and Yardi EHR replaced the arduous processes Westminster relied on before — saving countless hours across teams.

## **POSITIVE FEEDBACK** RECEIVED FROM **RESIDENTS AND FAMILIES**

Westminster's top priority is ensuring residents are cared for, connected to their loved ones and pleased with the community's services. With Yardi solutions like RentCafe Senior Living Portal offering everything residents and families need, such as real-time health updates and the ability to make online payments, raising satisfaction is easier than ever for Westminster.

"This is a major improvement over having disparate systems not connected to each other."

## DAN POTEET

Chief Information Officer Westminster Village

See how it works



yardi.com/products/senior-living-software-suite | sales@yardi.com or (800) 866-1144



