

"Breeze separates our commercial and residential properties, and we can access both with one login."

PATRICE LOREDO-BRANDT

Accountant Florida Commercial Enterprises, LLC



Commercial | 1 million sq. ft. Condo | 43 units Multifamily | 14 units florida-commercial.net

Florida Commercial Enterprises seamlessly manages a mixed portfolio of commercial and residential properties with Yardi Breeze.



Online payments

Automated online rent collection eliminates paper checks & saves significant time



Fast implementation

Up & running quickly on Breeze with minimal downtime



Real-time support

Ability to live chat with Breeze experts to get support when needed

THE CHALLENGE

Florida Commercial was struggling to find a single system that would help them effectively manage a mixed portfolio with commercial and residential properties. Call volume to the office was high because that was the only way tenants could get in touch. Tenants were constantly asking to pay online, but Florida Commercial simply didn't have the capability.

THE SOLUTION

Breeze gives Florida Commercial the tools to manage commercial and residential properties seamlessly. Online portals allow tenants to pay rent and communicate with the office online, cutting down on incoming calls. Yardi provided training to get them started, and any questions after that have been resolved via live chat.

Real client, real results

With the help of online payments and tenant portals, there are fewer calls to the office, and Patrice's work is more streamlined than ever.





INTUITIVE MAINTENANCE TRACKING

Tenants registered to use the RentCafe tenant portal can submit a maintenance request online, and it will show up in Breeze for the team to see. This means tenants don't have to call into the office to report issues, and the team does not need to manually enter requests.



HAPPIER OWNERS & SIMPLER REPORTING

It's easy to send reports to owners, who appreciate that they can receive balance sheets at any time. Florida Commercial can quickly generate reports and email them from Breeze directly to owners.



Patrice and her team can more easily manage a mixed, growing portfolio. Breeze tracks the different property types separately, and the team does not have to jump in and out of different programs.

"My favorite part of Breeze is the fact that people can pay online, and everything is in real time."

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Accountant, Florida Commercial Enterprises

Request a demo



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