CLIENT STORY

"The investment in Yardi Breeze Premier has paid off tenfold in time savings, reduced frustration and overall productivity."

### JON MCCURRY

Director of Operations Eastwood Housing Corporation

- YARDI breeze



Residential | 325 units eastwoodhousing.ca



### THE CHALLENGE

Eastwood Housing Corporation's dated system struggled to keep up. Frequent crashes, slow performance and limited user access caused inefficiencies in property and tenant management. Adding new team members or properties only amplified these challenges, leading to delays and frustration.

#### THE SOLUTION

Yardi Breeze Premier turned things around. It eliminated downtime, enabled multi-user functionality and automated rent collection. By streamlining payment processing and centralizing tasks, Eastwood Housing reduced delays, cut manual work and managed its portfolio seamlessly.

# Real client, real results

Eastwood Housing Corporation is committed to serving the community through its 11 properties and 325 units. With a focus on meeting residents' needs, they broke ground in September 2024 on an 82-unit building, marking an exciting step forward in their mission to expand affordable housing opportunities.



STREAMLINED MANAGEMENT & COMMUNICATION



### SMOOTH TRANSITION & RELIABLE SUPPORT

ENHANCED ACCOUNTING & TIME SAVINGS Eastwood Housing now efficiently handles tenant communications, rent collection and maintenance requests through a centralized platform. Cloud-based access keeps all communications organized, ensuring nothing is missed and enabling staff to respond promptly.

Breeze Premier's live chat feature and dedicated onboarding team ensured a seamless transition for Eastwood Housing. With ongoing support, staff can quickly resolve issues, confidently optimize the platform and enhance operational efficiency.

By automating payment processing and batch payment entry, Eastwood Housing cut hours-long tasks to minutes, reduced errors and saved \$4,000 annually. These efficiencies ensure accuracy and free up resources for strategic growth.

"Breeze Premier has been a game changer for us. It's efficient, user-friendly and ready to grow with us. For any organization looking to streamline their operations and boost tenant engagement, Breeze Premier is a must-have."

# Request a demo



## JON MCCURRY

Director of Operations, Eastwood Housing Corporation

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