

“With 152 tenants using RentCafe, that equates to 152 checks that we no longer need to manually input into the system or physically deposit at the bank.”

**CINDY ESPOLT**

Property Manager & Broker  
Canyon Wren Property Management, LLC



Residential | 316 properties  
Self Storage | 224 units  
[canyonwrenproperties.com](http://canyonwrenproperties.com)

With the right tech, a small team of five can handle a diverse 500+ unit portfolio



**20+ years on Yardi**

Canyon Wren has enjoyed decades of high-level service and support



**500+ units & just 5 staff**

Centralizing all workflows allows a small team to manage a diverse portfolio



**Reduced manual labor**

Automating online rent collection and reporting saves significant time each week

**THE CHALLENGE**

Managing over 500 units with a small team posed operational challenges for Canyon Wren, including inefficiencies in rent collection, maintenance requests and tenant management. They needed next-gen software that was easy to use, cloud-based and capable of supporting a mixed, growing portfolio.

**THE SOLUTION**

Breeze Premier's customizable reports present all the information Canyon Wren needs on a single screen. With online payments, checks no longer need to be manually entered into the system or deposited at the bank. Maintenance requests and tenant transitions are significantly simplified as well. The software has been well-received by their property owners, and the entire team is better able to keep up with a growing business.

# Real client, real results

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The Canyon Wren team is able to automate payments, generate instant owner reports and process maintenance requests faster than ever.



**OFFER SELF-SERVICE  
TENANT TOOLS**

Both RentCafe and StorageCafe are beneficial to renters and help reduce the team's workload. These online portals allow tenants to pay rent, request maintenance and communicate with the front office. This lets Canyon Wren prioritize and process requests faster, with less effort.



**SPEND LESS TIME  
ON REPORTS**

Breeze Premier simplifies report creation while offering comprehensive information. Customizable reports offer valuable information for various projects, from lease renewals to vendor insurance.



**TRAIN STAFF  
FASTER**

Training videos and tutorials are available 24/7 in Breeze Premier's online Help Center. Canyon Wren uses these free resources to walk staff through the basics, but most of the platform can be learned independently. New hires are able to learn the software quickly and easily.

“My experience with Breeze Premier has been positive, and the software has been well-received by my property owners as well.”

**CINDY ESPOLT**

Property Manager & Broker, Canyon Wren Property Management, LLC

**See for yourself!**



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