



RENTCafé®

## RENTCafé CHAT IQ

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Answer every renter question, every time with an AI-powered bot

Improve the customer experience by providing immediate, intelligent responses to messages from prospects. Answer questions unique to your properties using a combination of artificial intelligence and natural language processing.

### **RESPOND ANYTIME**

Reply and converse instantly with an intelligent bot.

### **LEASE MORE APARTMENTS**

Convert more prospects by delivering better service, faster.

### **FREE UP STAFF**

Let your team focus on high-value tasks while the bot handles incoming messages.



# FEATURES



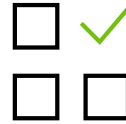
## 24/7 CHAT

Communicate with your customers day or night automatically via your RENTCafé website, providing accurate, property-specific information.



## NATURAL SPEECH

Engage renters and recognize intent with natural language processing and artificial intelligence that understands improper grammar and spelling.



## CONVERSION RATE OPTIMIZATION

Guide prospects to take the next step in their leasing journey. Display quick options like pricing and availability, tour scheduling and pet policies.



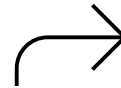
## SMART SKILLS

Give customers pricing and availability that's based on your latest property information, every time.



## DATA TRACKING

See chat information in a simple dashboard. View data by channel, average conversation length and more.



## LIVE AGENT TURNOVER

Forward chats to your team automatically when the bot is unsure of the answer. Or, take over at any time.

## PART OF A COMPLETE CUSTOMER SERVICE STRATEGY

RENTCafé Chat IQ is available to RENTCafé Leasing clients. Support your renters and your team with a comprehensive communication platform that centralizes all inbound and outbound interactions.

[yardibreeze.com/residential](https://yardibreeze.com/residential) | [sales@yardi.com](mailto:sales@yardi.com) or (800) 866-1144

