



RentCafe®

RENTCAFE CHAT IQ

Answer every renter question, every time with an AI-powered bot

Improve the customer experience by providing immediate, intelligent responses to messages from prospects. Answer questions unique to your properties using a combination of artificial intelligence and natural language processing.

RESPOND ANYTIME

Reply and converse instantly with an intelligent bot.

LEASE MORE APARTMENTS

Convert more prospects by delivering better service, faster.

FREE UP STAFF

Let your team focus on high-value tasks while the bot handles incoming messages.



FEATURES



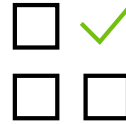
24/7 CHAT

Communicate with your customers day or night automatically via your RentCafe website, providing accurate, property-specific information.



NATURAL SPEECH

Engage renters and recognize intent with natural language processing and artificial intelligence that understands improper grammar and spelling.



CONVERSION RATE OPTIMIZATION

Guide prospects to take the next step in their leasing journey. Display quick options like pricing and availability, tour scheduling and pet policies.



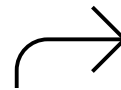
SMART SKILLS

Give customers pricing and availability that's based on your latest property information, every time.



DATA TRACKING

See chat information in a simple dashboard. View data by channel, average conversation length and more.



LIVE AGENT TURNOVER

Forward chats to your team automatically when the bot is unsure of the answer. Or, take over at any time.

PART OF A COMPLETE CUSTOMER SERVICE STRATEGY

RentCafe Chat IQ is available to RentCafe Leasing clients. Support your renters and your team with a comprehensive communication platform that centralizes all inbound and outbound interactions.

yardibreeze.com/residential | sales@yardi.com or (800) 866-1144

