



CHAT IQ

Provide unmatched customer experiences with an AI-powered assistant

Enhance the prospect and resident experience with immediate, intelligent and accurate responses to inquiries via our chatbot. Answer questions unique to your properties using a combination of artificial intelligence and natural language processing.

RESPOND ANYTIME

Provide instant responses to customer emails, calls, texts and chats — no matter what time of day.

FREE UP STAFF

With a 92% success rate, your team can focus on priority tasks as the bot handles incoming questions.

ANSWER ACCURATELY

Using real-time property data, the bot provides pricing, books tours, shares policies and much more, all in your custom voice and tone.

FEATURES

CHAT IQ



OMNICHANNEL

Extend your business hours with a bot that responds instantly to emails, texts and chats.



DATA CONTINUITY

Property data is pulled from your Breeze Premier database, ensuring information is up to date.



AGENT HANDOFF

If uncertain, the bot will direct customers to a Yardi agent who can resolve the question and train the bot to know the answer next time.



CHATGPT INTEGRATION

The bot understands nonstandard spelling/grammar, offers human-sounding responses and handles multiple questions in a single chat.



CUSTOMIZABLE BRAND TONE

Train your bot to speak naturally in your company's unique voice, creating brand consistency in each conversation.

POWER YOUR LEASING TEAM WITH AI

With over 1 million units now on Chat IQ, you can support your business with a proven automated attendant that never sleeps, answering questions day or night while turning prospects into renters faster.

yardi.com/chatiq | sales@yardi.com or (800) 866-1144

