8 WAYS TO SIMPLIFY AGENCY WORKFLOWS

WITH AN **ALL-IN-ONE** SOFTWARE AND SERVICES SOLUTION

YARDI

Is **simplicity** the most over-promised feature in PHA technology?

Simplicity is something technology marketers promise to prospective clients, and for good reason. PHA professionals are not interested in technology that is built on complex systems of software that feel like separate, loosely connected programs.

Yardi delivers on the promise of simplicity with an all-in-one approach to PHA software, services and support.

The Yardi PHA solution connects all users and departments with an operating system that feels solid and seamless. That simplicity creates efficiency, a single source of truth dataset, and prevents lost hours spent implementing and managing multiple software modules and disparate pieces of technology.

This ebook highlights eight ways the all-in-one Yardi PHA solution creates an intuitive, easy to navigate experience for PHA professionals and the households they serve.

Read on to discover how small, mid-size and large PHAs use Yardi technology to simplify workflows such as:

1. Accounting, Property Management and Compliance
2. Online Portals
3. Screening and Verifications
4. Team Training
5. Document Management
6. Maintenance and Inspections
7. Case Management
8. Procurement and Accounts Payable

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# ACCOUNTING, PROPERTY MANAGEMENT AND COMPLIANCE

The core of PHA operations is built on accounting, property management and compliance. Yardi simplifies these three core components by eliminating the need for complicated interfaces, duplicative logins and inconsistent data.

Yardi's all-in-one solution gives you:

- Web-based access to data

- Streamlined implementation and support with a centralized operating platform

- A single database that connects team members with real-time information

- Security – Yardi is on the 2023 Forbes Cloud 100 list of the world's best private cloud computing companies

- Expandability with a full suite of financials, budgeting and procurement solutions

- Flexibility to support all types of properties and subsidy programs
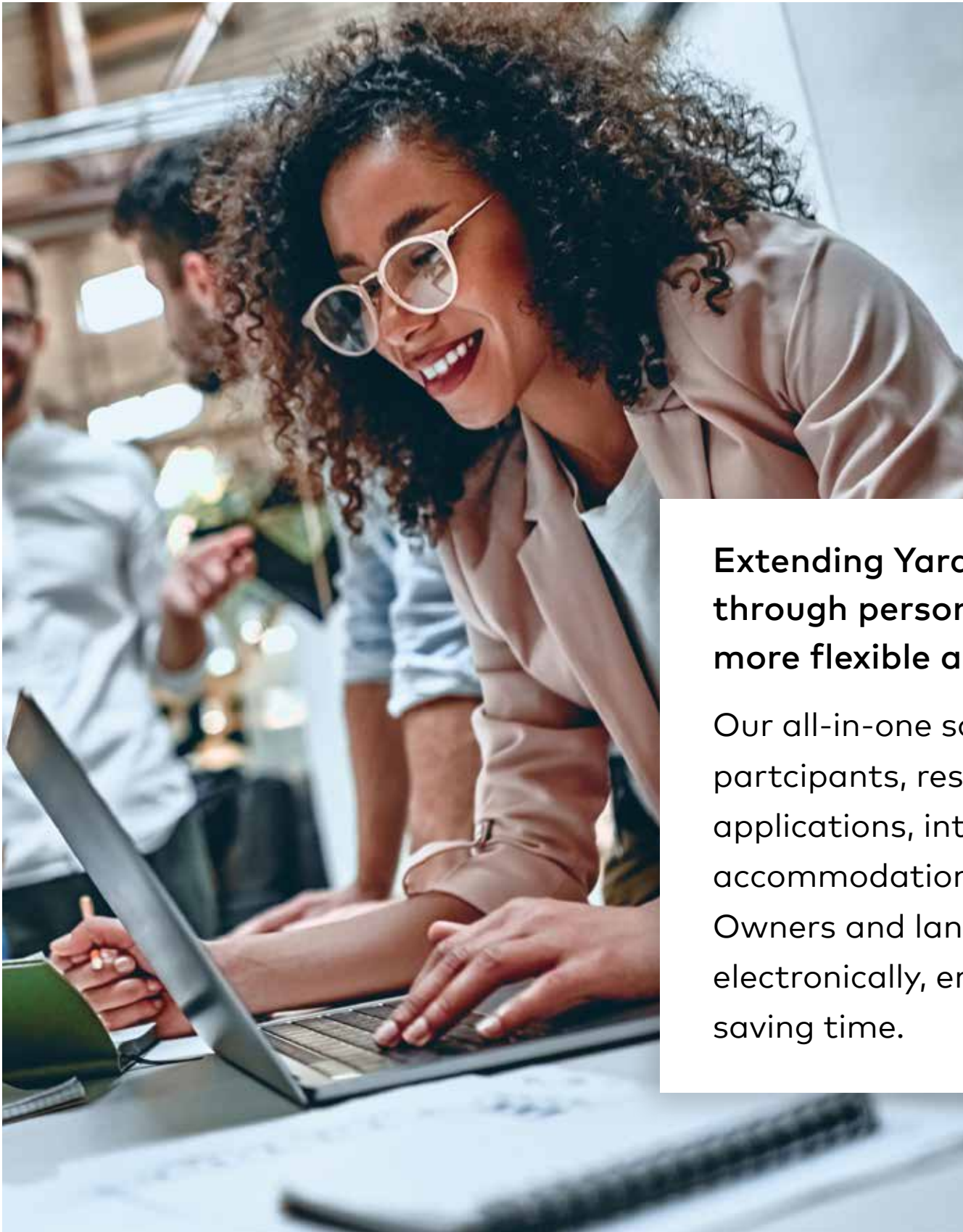
2 ONLINE PORTALS

Extending Yardi technology into the hands of the community through personal devices reduces cost and risk, and promotes more flexible and efficient processes for PHAs.

Our all-in-one solution provides online portals for applicants, partcipants, residents, owners and landlords. Features include applications, intake, interim and annual certifications, reasonable accommodation, payments, maintenance requests, and more. Owners and landlords complete RFTAs and sign HAP contracts electronically, enhancing their experience with the program and saving time.

" We purged nearly 40% of the names on our outdated waiting list with Save My Spot, a feature of RentCafe PHA, in a matter of days. "

BOB HAVLICEK
Executive Director
HACSB

1,328 residential units, including affordable and public housing

3,500 + housing choice vouchers

SCREENING AND VERIFICATIONS

3

Automating screening and verifications builds simplicity into PHA operations.

Agencies that use Yardi PHA software can screen applicants for rental history and criminal activities without logging into a separate module.

Take it a step further and reduce the cost and complexity of qualifying applicants by automating income and asset verifications.

Increase occupancy rates by enabling households to move in faster. Complete redeterminations on time to ensure HUD compliance.

4 TEAM TRAINING

Staff development is critical to the success of every PHA, and it's built into Yardi PHA technology.

PHAs can use our learning management solution to create an online university of coursework and learning plans that cater to team members' specific needs. Yardi works closely with state and federal housing policy makers to ensure content is kept up to date and available as part of the all-in-one Yardi PHA operating platform.

" When HUD changes go into effect, Yardi immediately begins work to make sure our training content is compliant. I feel confident that our staff is learning up-to-date processes and procedures and not spending time on anything out of compliance. "

**EBONYE EDWARDS**
Director of Learning and Development,
ALCO

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DOCUMENT MANAGEMENT

Make life easier for your team by streamlining access to agency documents.

Yardi PHA technology helps agencies create a paperless office space by digitizing forms and documents to make them available whenever and wherever needed. Yardi works with Microsoft SharePoint to generate, store and share files across PHA departments and team members. Yardi automatically syncs to SharePoint, leveraging the security, folder and file structures to create a seamless user experience.
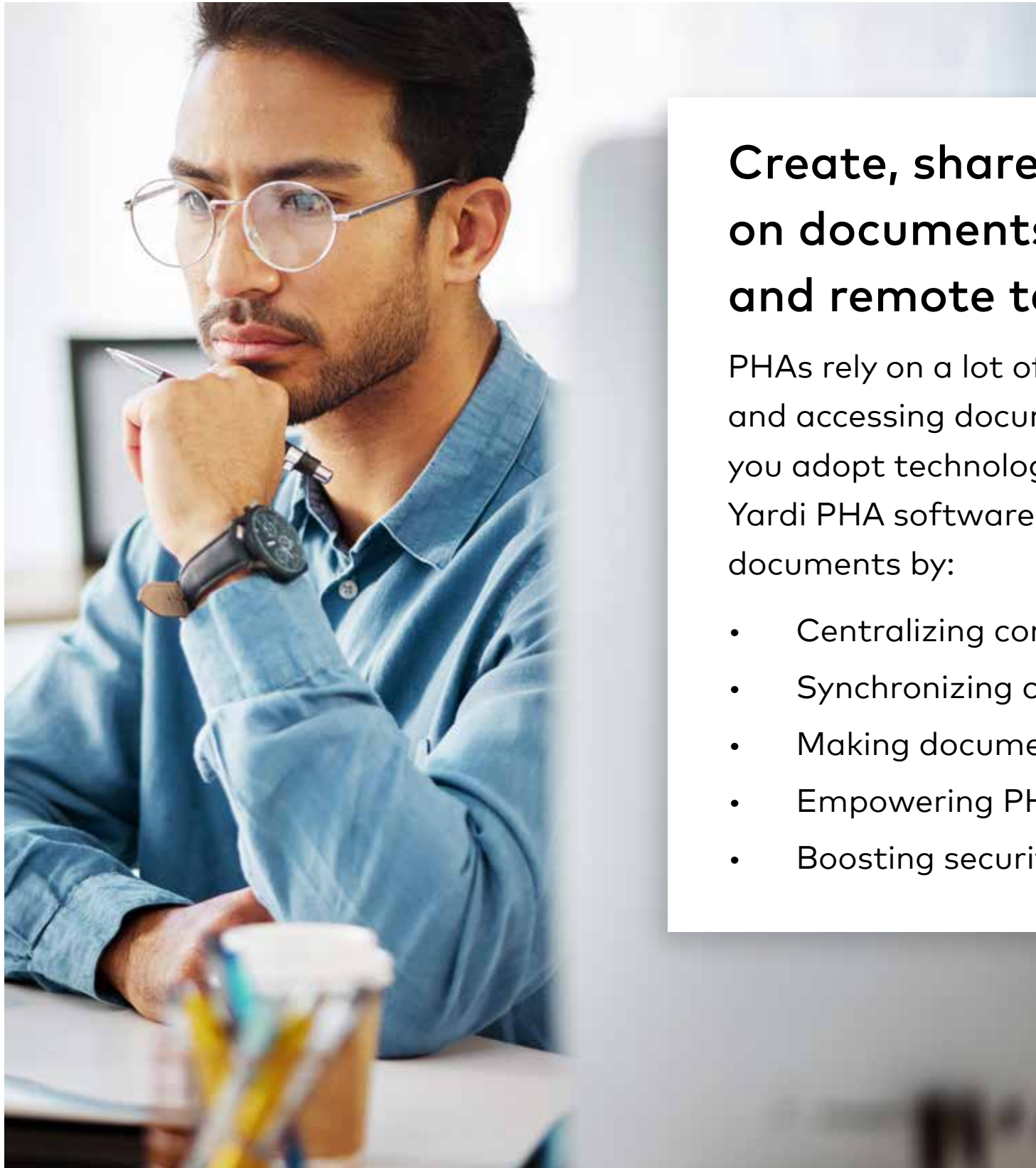
Create, share and collaborate on documents for in-office and remote team members.

PHAs rely on a lot of documentation. Hours spent finding and accessing documents are a thing of the past when you adopt technology that simplifies how your team works. Yardi PHA software helps streamline access to agency documents by:

- Centralizing content management

- Synchronizing changes seamlessly

- Making documents easy to find

- Empowering PHA team members

- Boosting security by limiting access to authorized users

MAINTENANCE AND INSPECTIONS

6

Leverage mobile technology, built into the Yardi PHA solution, to make it easier for residents to request maintenance, schedule inspections and coordinate with technicians.

Maintenance and inspection features simplify the process with real-time access to the core Yardi PHA database.

PHAs gain benefits such as:

- Compliance with all types of housing and subsidies
- Optimized GIS routing for techs
- Enhanced scheduling for greater efficiency
- SMS and email notifications to residents and landlords

PHAs can extend maintenance oversight with built-in features to help:

- Reduce vacancy with faster unit turns
- Track unit-level inspections
- Document damaged items
- Order replacement items directly from Yardi Marketplace

7 CASE MANAGEMENT

Strengthen internal and external communication and collaboration.

Our ticketing solution centralizes your agency's ability to track all types of requests and ensure tasks are completed. From reasonable accommodations to resident services tracking, Case Manager simplifies the process for your agency.
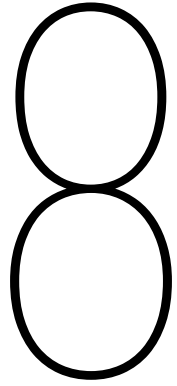
PROCUREMENT AND ACCOUNTS PAYABLE

Building paperless accounting workflows into an all-in-one PHA management solution creates new opportunities for simplicity.

PHAs can easily streamline processes such as creating work orders, approving purchases, making digital payments and tracking inventory without the need for sending paper forms between departments.
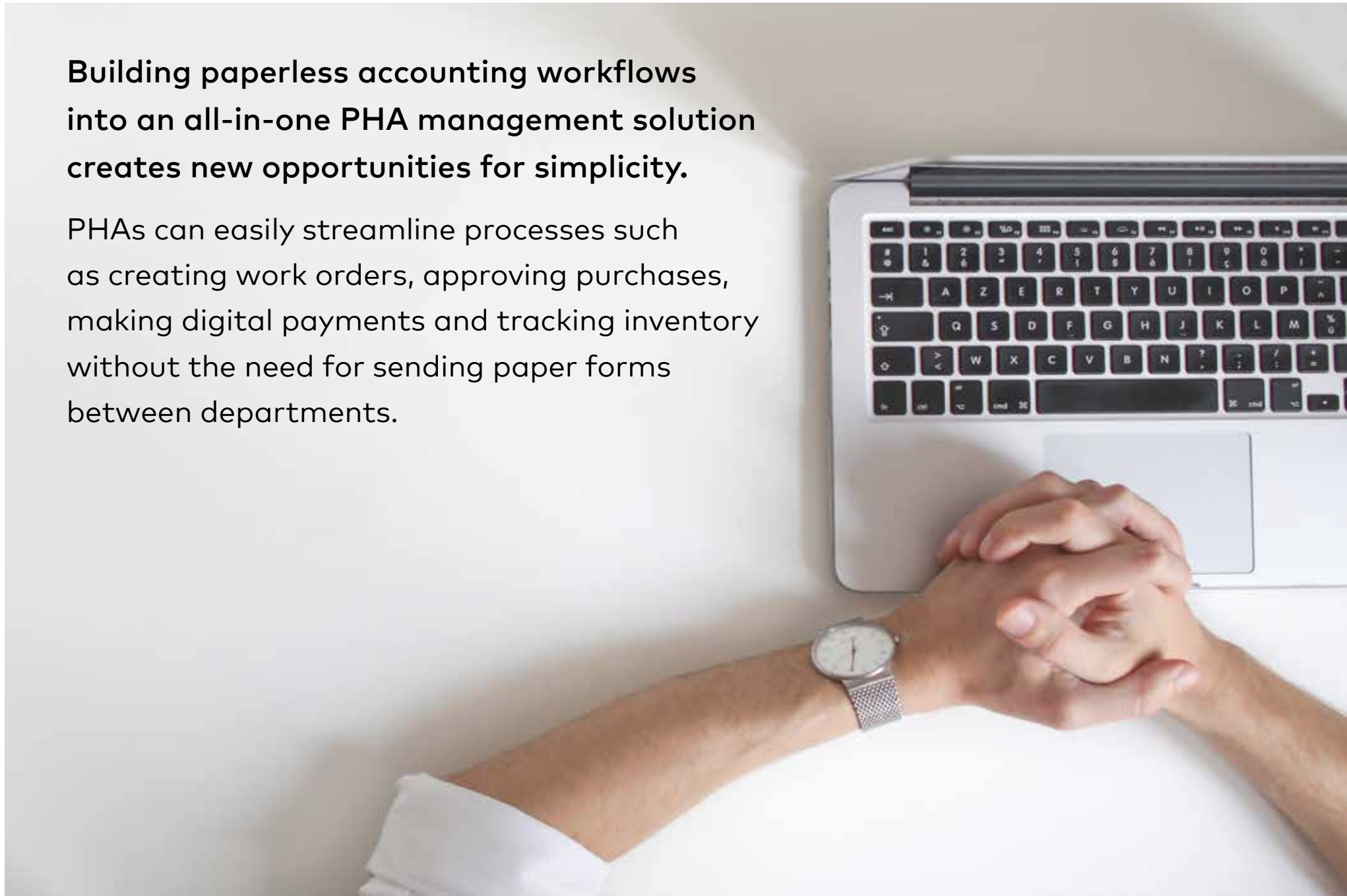
SO, IS SIMPLICITY OVERPROMISED?

No! Not when you centralize all of these functions on the Yardi PHA all-in-one solution that scales to your agency's needs.

Property Management, Accounting and Compliance

Online Portals

Screening and Verifications

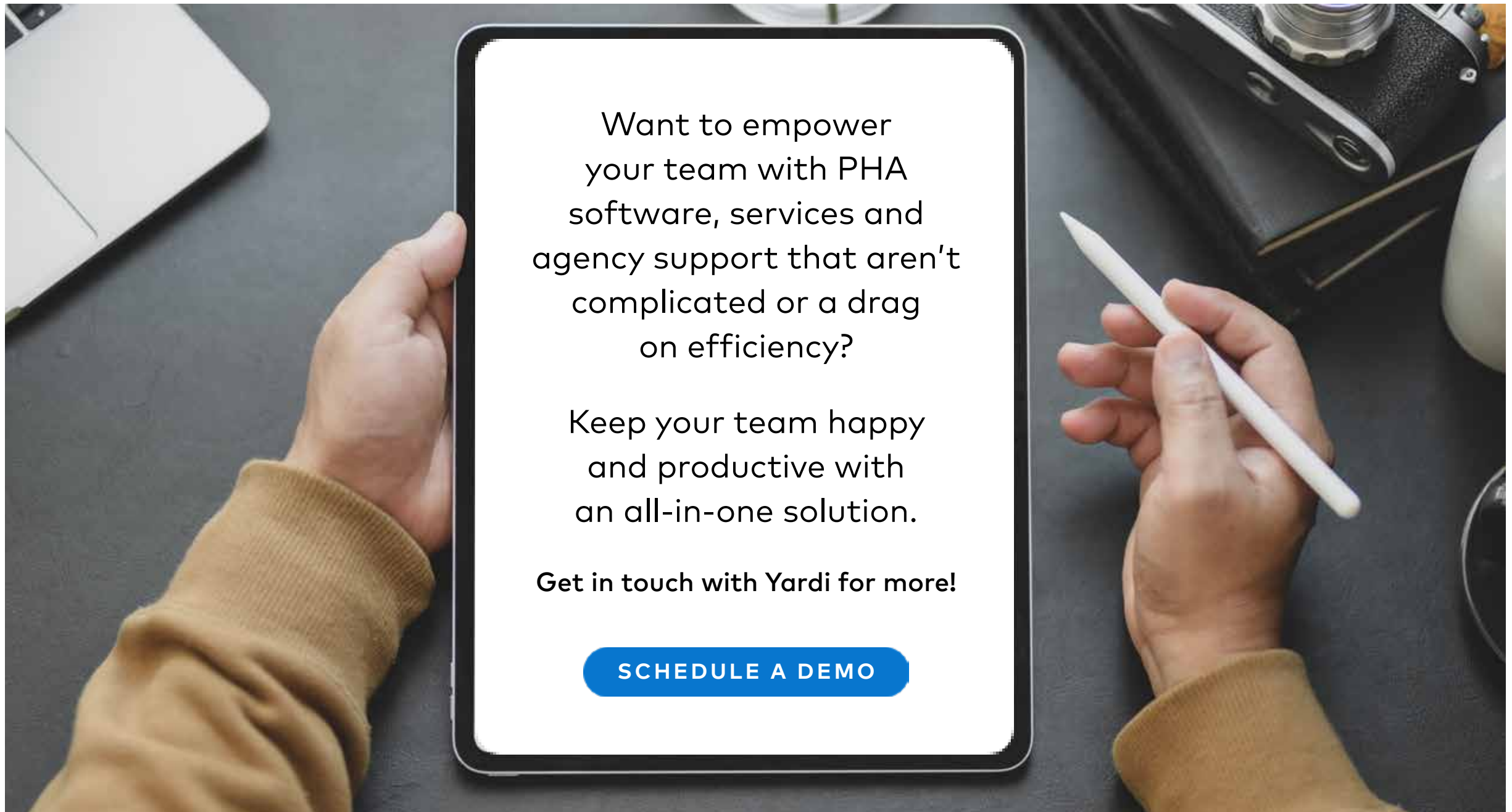Team Training

Document Management

Maintenance and Inspections

Case Management

Procurement and Accounts Payable
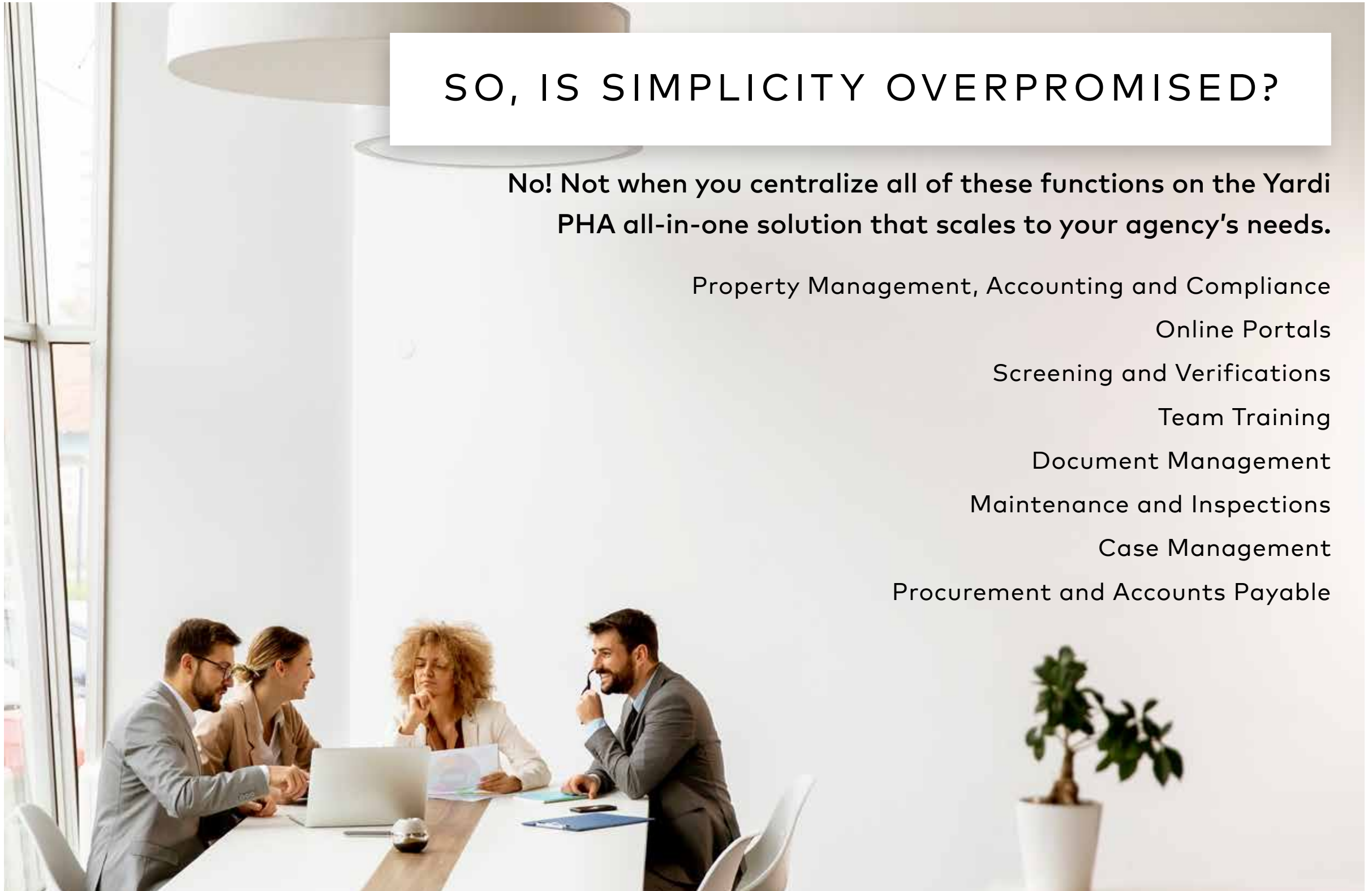
We can help your **PHA** do more with less complicated operating tech!

Want to empower
your team with PHA
software, services and
agency support that aren't
complicated or a drag
on efficiency?

Keep your team happy
and productive with
an all-in-one solution.

Get in touch with Yardi for more!

SCHEDULE A DEMO

THANK YOU

Yardi is proud of our long-term commitment to helping public housing agencies and affordable housing provider organizations achieve more through technology.

YARDI | Energized for Tomorrow